

# Upcoming Webinar Schedule



April 2024	DATE	TIME
Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment	Tue 04/02	10:00 AM CDT
Check Exceptions: Returns, Adjustments & Claims	Wed 04/03	10:00 AM CDT
Maximizing Recoveries on Charged-Off Loans	Thu 04/04	10:00 AM CDT
Call Report Lending Schedule Preparation	Tue 04/09	10:00 AM CDT
Creating the Right Enterprise Risk Management (ERM) Program	Tue 04/09	10:00 AM CDT
Real Estate Escrow Accounts & Flood Insurance	Wed 04/10	10:00 AM CDT
Job-Specific BSA Training for the Frontline	Thu 04/11	10:00 AM CDT
The New CRA Final Rule: Preparing Your Program, Systems & Staff	Tue 04/16	10:00 AM CDT
Red Flags for Money Laundering	Wed 04/17	10:00 AM CDT
Reducing Mortgage Delinquency: Being Proactive While Protecting the Bottom Line	Thu 04/18	10:00 AM CDT
Comparing Faster Payment Options: Same Day ACH, RTP & FedNow	Tue 04/23	10:00 AM CDT
CECL: What Auditors & Regulators Will Be Expecting	Wed 04/24	10:00 AM CDT
Real Estate Construction Loans A-Z: Consumer & Commercial Challenges & Common Errors	Thu 04/25	10:00 AM CDT
PCI Credit Card Security Risk, Readiness & Compliance for Financial Institutions	Tue 04/30	10:00 AM CDT
May 2024	DATE	TIME
BSA for the Boardroom: Annual Training Made Understandable	Wed 05/01	10:00 AM CDT
20 Types of Legal Ownership Plus CIP, CDD & Beneficial Ownership	Thu 05/02	10:00 AM CDT
New Data Privacy Requirements: More Consumer Protections	Mon 05/06	10:00 AM CDT
The RDC Duplicate Dilemma	Tue 05/07	10:00 AM CDT
Board Approved Policies: Tips & Samples to Streamline Your Process	Wed 05/08	10:00 AM CDT
When a Business Owner Dies, Sells, or Delegates Authority	Thu 05/09	10:00 AM CDT
Minor Accounts In-Depth	Tue 05/14	10:00 AM CDT
Writing New Account Procedures	Wed 05/15	10:00 AM CDT
Writing Concise, Complete & Effective Loan Presentations	Thu 05/16	10:00 AM CDT
Annual Anti-Harassment Training	Tue 05/21	10:00 AM CDT
Fraud, Forensics & Incident Response: Managing & Mitigating Data Breaches	Wed 05/22	10:00 AM CDT
Opening Business Accounts: Entities, Setup, Authority & More	Thu 05/23	10:00 AM CDT
Examiner Expectations for Credit Risk Management	Tue 05/28	10:00 AM CDT
Conducting a Physical Security Review & Risk Assessment	Wed 05/29	10:00 AM CDT
Avoiding Liability Under the Bank Secrecy Act	Thu 05/30	10:00 AM CDT
June 2024	DATE	TIME
Dissecting Beneficial Ownership Access: Final Part II Regulation & Compliance Guide	Mon 06/03	10:00 AM CDT
Accepting Powers of Attorney on Deposit Accounts	Tue 06/04	10:00 AM CDT

# Upcoming Webinar Schedule



June 2024 (CONTINUED)	DATE	TIME
Consumer First: Regulation E for Debit Cards	Wed 06/05	10:00 AM CDT
Analytics to Measure Website & Digital Marketing Activity: A Year into GA4 & Beyond	Thu 06/06	10:00 AM CDT
Developing & Enforcing an Effective Social Media Policy	Tue 06/11	10:00 AM CDT
Liquidity Risk Management	Wed 06/12	10:00 AM CDT
Consumer Loan Underwriting 101	Thu 06/13	10:00 AM CDT
Accurately Completing the CTR Line-By-Line	Tue 06/18	10:00 AM CDT
Hire Right the First Time	Thu 06/20	10:00 AM CDT
Troubled Loan Modifications: Evaluating, Tracking & Reporting	Tue 06/25	10:00 AM CDT
Check Breach of Warranty Blues	Wed 06/26	10:00 AM CDT
Successful Compliance Auditing & Monitoring	Thu 06/27	10:00 AM CDT
July 2024	DATE	TIME
ACH Warranties & Indemnities	Tue 07/02	10:00 AM CDT
Identity Theft Red Flags & FACT Act Compliance	Wed 07/03	10:00 AM CDT
Real Estate Loan Documentation Basics	Tue 07/09	10:00 AM CDT
CIP & CDD: Regulations, Exam Procedures & FAQs	Wed 07/10	10:00 AM CDT
AI Policy Design & Implementation	Mon 07/15	10:00 AM CDT
Wire Transfers: Establishing Strong Internal Controls	Tue 07/16	10:00 AM CDT
Reg CC: Check Holds, Check 21, Remote Deposit Capture & Reg D	Wed 07/17	10:00 AM CDT
Advertising Compliance Part 1: Text, Print, TV & Radio	Thu 07/18	10:00 AM CDT
Contacting Delinquent Borrowers: Following the Spirit & Intent of the FDCPA	Tue 07/23	10:00 AM CDT
Commercial Lending: Risks, Rewards, Controls & Common Mistakes	Wed 07/24	10:00 AM CDT
Five Vital Financial Factors All Credit Analysts & Lenders Must Master	Thu 07/25	10:00 AM CDT
Handling Trusts & Other Fiduciary Accounts	Tue 07/30	10:00 AM CDT
Managing Instant Payment Risk & Fraud in the FedNow & RTP Networks	Wed 07/31	10:00 AM CDT
August 2024	DATE	TIME
Understanding Call Report Regulatory Capital	Thu 08/01	10:00 AM CDT
Active Shooter & Workplace Violence: Avoiding Deadly Mistakes	Fri 08/02	2:00 PM CDT
ATR/QM Rules: Documenting Compliance	Tue 08/06	10:00 AM CDT
The Business Banking Blues: Handling Business ACH Exceptions	Wed 08/07	10:00 AM CDT
Advertising Compliance Part 2: Electronic Advertising, Including Social Media, Internet & Texting	Thu 08/08	10:00 AM CDT
Credit Reporting on Delinquent Loans	Mon 08/12	10:00 AM CDT
Vendor Due Diligence & Effective Vendor Management	Tue 08/13	10:00 AM CDT
New Beneficial Ownership Rule: Lessons Learned	Wed 08/14	10:00 AM CDT

# Upcoming Webinar Schedule



August 2024 (CONTINUED)	DATE	TIME
Managing & Monitoring High-Risk Accountholders	Thu 08/15	10:00 AM CDT
Opening Deposit Accounts Online: Rules, Risks & Best Practices	Tue 08/20	10:00 AM CDT
Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court?	Wed 08/21	10:00 AM CDT
Recognizing Employment Law Red Flags: Supervisor Training	Thu 08/22	10:00 AM CDT
Changing or Closing Deposit Accounts for Consumers & Businesses	Tue 08/27	10:00 AM CDT
Capital Planning in Uncertain Times	Wed 08/28	10:00 AM CDT
Common Problems in Opening & Lending to Trusts	Thu 08/29	10:00 AM CDT
September 2024	DATE	TIME
Proper Handling of Government Reclamations & Garnishments	Tue 09/03	10:00 AM CDT
Deposit Compliance Deep Dive: Beyond the Basics of Reg CC, Reg DD, Reg E, UDAP & More	Wed 09/04	10:00 AM CDT
Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Business Records	Thu 09/05	10:00 AM CDT
Managing Workplace Threats: When to Call the Police, a Professional, an Attorney	Tue 09/10	10:00 AM CDT
Check Fraud & Scams	Wed 09/11	10:00 AM CDT
Unpacking E-SIGN Compliance for Loans & Deposit Accounts	Tue 09/17	10:00 AM CDT
Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers	Wed 09/18	10:00 AM CDT
Debt Service Coverage Calculations in Underwriting	Thu 09/19	10:00 AM CDT
Common Mistakes in Consumer Collection	Tue 09/24	10:00 AM CDT
Avoid Adverse Action Danger Zones: Requirements & Responsibilities After Loan Origination	Wed 09/25	10:00 AM CDT
Top 10: Focusing on the TRID Issues that Matter Most	Thu 09/26	10:00 AM CDT
October 2024	DATE	TIME
Empowering Financial Marketers: Harness the Power of AI in Your Marketing Strategy	Tue 10/01	10:00 AM CDT
Three Key Risk Assessments in Your ERM Program: ERM, IT & Internal Controls	Tue 10/01	10:00 AM CDT
Five Steps to Annual MLO & SAFE Act Compliance	Wed 10/02	10:00 AM CDT
Loan Documentation for All Legal Entities	Thu 10/03	10:00 AM CDT
Auditing Call Reports: Compliance, Regulator Expectations & Best Practices	Tue 10/08	10:00 AM CDT
When a Depositor Dies: Actions to Take, Mistakes to Avoid	Wed 10/09	10:00 AM CDT
Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors	Thu 10/10	10:00 AM CDT
Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties	Tue 10/15	10:00 AM CDT
Auditing Consumer Real Estate Files	Wed 10/16	10:00 AM CDT
Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks	Thu 10/17	10:00 AM CDT
Taking the Mystery Out of Loan Stress Testing	Tue 10/22	10:00 AM CDT
Robbery: Plan, Prevent, Prevail	Thu 10/24	10:00 AM CDT
The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes	Tue 10/29	10:00 AM CDT

# Upcoming Webinar Schedule



## October 2024 (CONTINUED)

Electronic Payment Fraud: When Is Your Institution Liable?

### DATE

### TIME

Wed 10/30 10:00 AM CDT

## November 2024

Lending Exam Targets Locked: Preparing Your TRID, Fair Lending & CRA Programs for Increased Scrutiny

### DATE

### TIME

Wed 11/06 10:00 AM CST

Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More

Thu 11/07 10:00 AM CST

Hottest IRA Issues: Reporting, Compliance & Required Minimum Distributions

Tue 11/12 10:00 AM CST

Legal Issues of Checks

Wed 11/13 10:00 AM CST

Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP Requirements & Compliance

Thu 11/14 10:00 AM CST

Return to Sender: Selecting Relevant ACH Return Reason Codes

Tue 11/19 10:00 AM CST

When a Borrower Dies: Actions to Take, Mistakes to Avoid

Wed 11/20 10:00 AM CST

## December 2024

Head Tellers & Branch Managers: Handling the Critical Aspects

### DATE

### TIME

Tue 12/03 10:00 AM CST

No-Nonsense Notary Legal Perspective

Wed 12/04 10:00 AM CST

Internal Compliance Monitoring & Risk Assessment

Thu 12/05 10:00 AM CST

Elder & Dependent Adult Financial Abuse

Tue 12/10 10:00 AM CST

Opening Nonresident Alien Accounts

Wed 12/11 10:00 AM CST

Compliance with E-Statements, E-Disclosures & E-SIGN

Thu 12/12 10:00 AM CST

ECOA & Fair Lending: Examiner Hot Buttons

Wed 12/18 10:00 AM CST

Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues

Thu 12/19 10:00 AM CST