

# Webinar Schedule

<b>Sep 2 2016</b>	REACT ESCAPE SURVIVE  Preparing Your Institution & Staff for an Active-Shooter Incident
<b>Dec 1 2016</b>	The CFPB's Four Ds of Fair Lending: Deceptive Marketing, Debt Traps, Dead Ends & Discrimination
<b>Dec 2 2016</b>	FinCEN's New Cyber-Enabled SAR Guidance: Money Laundering, Reporting Expectations & More
<b>Dec 6 2016</b>	HR Series:  Rewarding & Retaining the Best Employees
<b>Dec 7 2016</b>	Call Report Series:  Improving the Call Reporting Process: Documentation, Efficiency, Accuracy, Common Errors & FAQs
<b>Dec 8 2016</b>	Powers-of-Attorney In-Depth: Good Faith, Fraud & Fiduciary Capacity
<b>Dec 13 2016</b>	Cyber Series:  Meeting Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More
<b>Dec 14 2016</b>	Loan Review: Consumer, Commercial & Real Estate
<b>Dec 15 2016</b>	Branch Transformation: Strategies for Moving from Transaction Centers to Customer Engagement Centers
<b>Dec 20 2016</b>	The Growing Scope of Vendor Management: Business Continuity, Cyber Security, Contract Negotiation & More
<b>Dec 21 2016</b>	Essential Compliance Training for the Board & Senior Management
<b>Jan 4 2017</b>	Cross Selling Products & Services: Compliance with TCPA & FCRA
<b>Jan 5 2017</b>	Same Day ACH: Lessons Learned & FAQs for RDFIs
<b>Jan 10 2017</b>	Top 10 HMDA Issues for 2016 Reporting: Checkup for March 1st Submission
<b>Jan 11 2017</b>	2017 Account Documentation Series
<b>Jan 11 2017</b>	Account Documentation Series:  Compliance & Due Diligence at Account Opening
<b>Jan 13 2017</b>	ADA Website Compliance Requirements & Common Errors
<b>Jan 17 2017</b>	Identifying Fraudulent Transactions: Including Recent FinCEN Advisory on Email Fraud Schemes
<b>Jan 18 2017</b>	2017 ACH Specialist Series
<b>Jan 18 2017</b>	ACH Specialist Series:  Direct Deposit Tax Refunds: Posting & Exceptions
<b>Jan 19 2017</b>	Loan Underwriting Basics: Interviewing, Credit Reports, Debt Ratios & Regulation B
<b>Jan 24 2017</b>	IRA & HSA Review & Update, Including New Fiduciary Rule Implications
<b>Jan 25 2017</b>	Part 1 – New FFIEC Consumer Compliance Rating System, Effective March 31, 2017: Oversight & Compliance Management Program
<b>Jan 26 2017</b>	2017 Director Series
<b>Jan 26 2017</b>	Director Series:  Risk & Capital in Strategic Planning for the Board
<b>Jan 31 2017</b>	Call Reports Update 2017
<b>Feb 2 2017</b>	2017 Regulation E Series
<b>Feb 2 2017</b>	Regulation E Series:  Handling Provisional Credit Under Reg E: Rules, Best Practices & FAQs

**Feb 3 2017** The New World of Debt Collection: What Recent CFPB Actions Indicate About the Future of Regulations & Enforcement

**Feb 7 2017** 2017 Real Estate Series

**Feb 7 2017** Real Estate Series:<br/> Understanding TRID Tolerance Cures

**Feb 8 2017** 2017 BSA Compliance Series

**Feb 8 2017** BSA Compliance Series:<br/> FinCEN's CDD Rules & BSA Compliance: Why Preparing Now for the Fifth Pillar is Critical

**Feb 14 2017** Qualifying Borrowers Using Personal Tax Returns Part 1: Schedules A, B, C & D

**Feb 15 2017** Procedural & Compliance Responsibilities of the Board Secretary

**Feb 16 2017** Military Lending Act: Exam Procedure Changes, Post-Implementation Considerations & FAQs

**Feb 17 2017** Part 2 – New FFIEC Consumer Compliance Rating System, Effective March 31, 2017: Violations of Law & Consumer Harm

**Feb 22 2017** 2017 Risk Management Series

**Feb 22 2017** Risk Management Series:<br/> Developing an Enterprise-Wide Risk Assessment

**Feb 23 2017** Flood Compliance in Lending Part 1: Loan Origination

**Feb 24 2017** Everything You Need to Know About Regulation CC: Holds, Funds Availability, Compliance & More

**Feb 28 2017** Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture

**Mar 1 2017** Using the APRWIN Calculator Effectively to Avoid & Correct Violations

**Mar 2 2017** Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court?

**Mar 7 2017** Hot Issues in Cyber Compliance, Including Recent Changes to the IT Handbook

**Mar 9 2017** Developing & Managing a Consumer Complaint Program – Avoiding Reputational Damage

**Mar 14 2017** Qualifying Borrowers Using Personal Tax Returns Part 2: Schedules E & F

**Mar 15 2017** Regulation E Series:<br/> Regulation E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

**Mar 16 2017** Flood Compliance in Lending Part 2: Post Loan Closing

**Mar 21 2017** ACH Specialist Series:<br/> ACH Rules Update 2017

**Mar 22 2017** Account Documentation Series:<br/> Opening Deposit Accounts Online: Rules, Risks & Best Practices

**Mar 23 2017** Securing Collateral Part 1: Form UCC-1 – Initial Filing & Perfection of Security Interests

**Mar 29 2017** Director Series:<br/> The Board Evaluation Process: Steps, Tools & More

**Mar 30 2017** UDAAP Challenges: Practices, Risk Mitigation, Regulator Expectations & Case Studies

**Apr 4 2017** Website & Social Media Common Compliance Violations

**Apr 5 2017** Human Resource Dos & Don'ts for Supervisors

**Apr 6 2017** Real Estate Series:<br/> CFPB Real Estate Loan Collection Rules for Mortgage Servicers & Your Bank

**Apr 11 2017** Managing TDRs Start to Finish: Initial Identification to Rewriting to Non-TDR Status

<b>Apr 12 2017</b>	Risk Management Series:  Developing a Risk-Based Compliance Audit for Your Loan Portfolio
<b>Apr 18 2017</b>	The Future of FinTech & Blockchain/Bitcoin: A Look at New Technologies Reshaping Financial Services
<b>Apr 20 2017</b>	Agricultural Credit Risk 2017: Answers to Critical Questions
<b>Apr 25 2017</b>	BSA Compliance Series:  BSA Compliance Hotspots: Regulators, Litigation, Policies & Procedures
<b>Apr 26 2017</b>	Securing Collateral Part 2: Form UCC-3 & Amending, Continuing or Terminating Security Interests
<b>Apr 27 2017</b>	Compliance in Handling Private Mortgage Insurance (PMI), Including Recent Rule Changes
<b>May 2 2017</b>	Revisiting TRID Line-by-Line Part 1: Loan Estimate
<b>May 3 2017</b>	ACH Specialist Series:  Complex ACH Origination Issues for ODFIs: Compliance, Exceptions, Monitoring
<b>May 4 2017</b>	Security Officer Reports to the Board: Fulfilling Your Annual Requirement
<b>May 9 2017</b>	Communicating in a Crisis: How to Protect Your Reputation & Brand
<b>May 10 2017</b>	Surviving an FFIEC IT Security Exam
<b>May 11 2017</b>	Director Series:  What the Board Needs to Know About Vendor Management
<b>May 16 2017</b>	Risk Management Series:  Conducting an RDC Risk Assessment: Compliance Findings & Regulatory Guidance
<b>May 17 2017</b>	HMDA Data Collection Rules: Preparing for the Extensive January 1, 2018 Changes
<b>May 18 2017</b>	Securing Collateral Part 3: Legal & Compliance Issues in Obtaining Priority in Collateral, Including Purchase Money Security Interests
<b>May 23 2017</b>	Account Documentation Series:  Nonresident Alien Accounts: Opening, Tax ID Numbers, IRS Issues & More
<b>May 24 2017</b>	Credit Analyst Training Part 1: Basic Small Business Lending
<b>May 25 2017</b>	Regulation E Series:  How to Handle Unauthorized Electronic Fund Transfers Under Reg E
<b>May 31 2017</b>	Auditing Call Reports:  Compliance, Regulator Expectations & Best Practices
<b>Jun 1 2017</b>	12 Key Elements of an Effective Digital Marketing Strategy
<b>Jun 5 2017</b>	Report Writing for Auditors: Tips, Tools & Best Practices
<b>Jun 6 2017</b>	Revisiting TRID Line-by-Line Part 2: Closing Disclosure
<b>Jun 7 2017</b>	Developing an Effective Process for Change Control: Shared Responsibilities, Implementation & Monitoring
<b>Jun 8 2017</b>	BSA Compliance Series:  New BSA Officer Training
<b>Jun 13 2017</b>	Reporting Customer Credit & Effectively Managing Credit Disputes
<b>Jun 14 2017</b>	Debit Card Chargebacks: Rules, Rights, Challenges & Best Practices
<b>Jun 15 2017</b>	Traditional & Roth IRA Plan Establishment & Required Amendments
<b>Jun 20 2017</b>	Real Estate Series:  Adverse Action in Mortgage Lending: Are You in Compliance?
<b>Jun 21 2017</b>	ACH Specialist Series:  Same-Day ACH: Preparing for Processing Debits, Effective September 15, 2017

**Jun 22 2017** Credit Analyst Training Part 2: Analyzing Financial Statements

**Jun 26 2017** Understanding the NACHA Third-Party Sender Registry for ODFIs

**Jun 27 2017** The Top 10 Things You Need to Know About the CFPB's Amendments to Mortgage Servicing Requirements Before October 19th

**Jun 28 2017** My Borrower Filed Chapter 11 Bankruptcy – Now What?

**Jun 29 2017** When a Borrower Dies: Next Steps & Best Practices

**Jun 30 2017** CTR Technical Changes: New Data Fields, Amendments & Alternate Model Reporting

**Jul 5 2017** Analyzing the UBPR: How Does Your Bank Compare to Peers?

**Jul 6 2017** Director Series:<br/>Raising Capital as an Independent Community Bank

**Jul 11 2017** Regulatory Requirements When Employees Work from Home: Overtime, FMLA, ADA, Safety & More

**Jul 12 2017** Getting Started with SBA Lending

**Jul 13 2017** Account Documentation Series:<br/>Closing or Changing Deposit Accounts for Consumers & Businesses

**Jul 18 2017** Mastering Escrow Compliance: Analysis, Rules, Forms & Accounting

**Jul 19 2017** Creating an Effective Suspicious Activity Program: Efficiency, Examinations & Fraud

**Jul 20 2017** Regulation E Series:<br/>Regulation E Fundamentals: Back to Basics

**Jul 21 2017** Wire Transfer Security Controls: Regulatory Guidance, Risk Management & Monitoring

**Jul 25 2017** E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media

**Jul 26 2017** Special Rules for Credit Card Compliance: Changes in Terms, APR Increases, Protected Balances, Offsets, Fee Limits & More

**Jul 27 2017** 20 UCC Provisions You Must Know When Cashing or Depositing Checks

**Jul 31 2017** TILA Rules for Non-Mortgage & Non-Credit Card Lending

**Aug 2 2017** Business Signature Cards & Resolutions: Entities, Authority & Documentation

**Aug 3 2017** Advertising Compliance: Website, Print, TV & Radio

**Aug 8 2017** Real Estate Series:<br/>Appraisals & Evaluations for Consumer Real Estate Lending: Interagency Guidance, Regulator Issues & FAQs

**Aug 9 2017** Dealing with Employee Discipline, Complaints, Performance Issues & More

**Aug 10 2017** How to Legally Compensate Mortgage Loan Originators

**Aug 15 2017** BSA Compliance Series:<br/>Job-Specific BSA for Deposit Operations: SAR Monitoring, 314(a) Requests & CIP

**Aug 16 2017** Risk Management Series:<br/>Conducting a Fair Lending Risk Assessment

**Aug 17 2017** Introduction to Call Report Loan Classifications

**Aug 18 2017** New Military Lending Act Requirements for Credit Cards, Effective October 3, 2017

**Aug 22 2017** Vendor Problem Resolution: A Five-Step Approach

**Aug 23 2017** Proven Steps to Successful Business Development: Defining Prospects, Engagement Scripts, Overcoming Objections & Measuring Performance

**Aug 24 2017** New Compliance Officer Boot Camp

**Aug 25 2017** Revisiting Your HMDA Policies & Procedures to Include Comprehensive Changes Effective January 1, 2018

**Aug 29 2017** Regulation E Series:<br/>Comparing Regulation E with Visa & MasterCard Rules

**Aug 30 2017** Asset-Liability Management Overview: Concepts, Fundamentals & Assessing Risks

**Aug 31 2017** Record Retention & Destruction Rules: Compliance & Best Practices

**Sep 6 2017** Responding to Official Demands for Customer Funds: Subpoenas, Garnishments, Summonses & Levies

**Sep 7 2017** Understanding & Processing IRA Rollovers & Transfers

**Sep 8 2017** Preparing for Reg CC Rule Changes Part 1: Impact, Detailed Changes & Action Plan

**Sep 12 2017** Account Documentation Series:<br/>Minor Accounts: Ownership, Documentation & Access

**Sep 13 2017** High-Risk Transaction Case Studies in Commercial Property Appraisals, Including HVCRE Considerations

**Sep 14 2017** Workout & Liquidation of an SBA Loan

**Sep 15 2017** Managing a Residential Construction-to-Permanent Loan - Start to Finish

**Sep 19 2017** Supporting Documentation for the ALLL: Current Rules & Future Expectations Under CECL

**Sep 20 2017** ACH Specialist Series:<br/>RDFI Returns: 2 Day vs. 60 Calendar Days – Understanding the Difference

**Sep 21 2017** Understanding Loan Participations & Syndications Part 1: Recognizing the Distinction & Determining the Best Solution

**Sep 26 2017** Step-by-Step SAR Completion: Dos & Don'ts

**Sep 27 2017** Director Series:<br/>Rules & Trends in Executive Compensation

**Sep 28 2017** Managing & Mitigating Data Breaches: Fraud, Forensics & Incident Response

**Sep 29 2017** 20 Common Collection Pitfalls

**Oct 3 2017** Keys to Effective Employee Recruitment, Onboarding & Retention

**Oct 4 2017** Surviving a TRID Compliance Exam

**Oct 5 2017** Countdown to the New HMDA Rules Effective January 1, 2018

**Oct 6 2017** Preparing for Reg CC Rule Changes Part 2: Operations Systems, Audit & Reporting Implications

**Oct 11 2017** Real Estate Series:<br/>ARM & Balloon Payments: Clarifying the Confusion

**Oct 12 2017** Call Reports: Regulatory Capital Requirements

**Oct 13 2017** Planning & Compliance Considerations for the New Fannie Mae & Freddie Mac Uniform Residential Loan Application

**Oct 17 2017** Beyond EMV: Trends in Payments & What It Means for Community Banks

**Oct 18 2017** All About 1099 Reporting Part 1: Forms 1099-A & 1099-C: Foreclosures, Repossessions & Debt Settlements

**Oct 19 2017** Understanding Loan Participations & Syndications Part 2: Documentation, Servicing, Administration & Due Diligence

**Oct 24 2017** BSA Compliance Series:<br/>Job-Specific BSA Training for the Frontline: CTRs, SARs, CIP & More

**Oct 25 2017** Advanced Commercial Loan Documentation

**Oct 26 2017** Risk Management Series:<br/>Establishing or Maturing Your Vendor Risk Management Program

**Oct 31 2017** Preparing for the Impact of New Prepaid Card Rules Under Regulation E: Deadline April 1, 2018

**Nov 1 2017** Working with Troubled Customers: Loan Extensions, Deferments, Re-Aging, Refinancing & Incentives

**Nov 2 2017** CECL Loss Estimation Methodologies: Using Your Bank's Data History to Create Workable Options

**Nov 7 2017** Required Compliance for Commercial Loans Secured by Real Estate

**Nov 8 2017** Regulation E Series:<br/>Auditing for Regulation E Compliance

**Nov 9 2017** When a Depositor Dies: Next Steps & Best Practices

**Nov 14 2017** ACH Specialist Series:<br/>Federal Government ACH Payments: Reclamations & Garnishments

**Nov 16 2017** Account Documentation Series:<br/>Accepting Powers-of-Attorney on Deposit Accounts

**Nov 21 2017** Director Series:<br/>Required Compliance for the Board & Senior Management

**Nov 28 2017** OFAC Sanctions Compliance: Update, Expectations & Best Practices

**Nov 29 2017** Robbery Preparedness for All Staff

**Nov 30 2017** Avoiding Employee Job Misclassification Issues: Getting It Right!

**Dec 5 2017** BSA Compliance Series:<br/>Job-Specific BSA Compliance for Lenders

**Dec 6 2017** Conducting a Collections Risk Assessment

**Dec 7 2017** Disaster Preparedness, Recovery & Business Continuity

**Dec 12 2017** Real Estate Series:<br/>Mortgage Loan Disclosure Timing Issues

**Dec 13 2017** All About 1099 Reporting Part 2: Forms 1099-INT & 1099-MISC: Vendor Payments, Prizes & Interest on Deposit Accounts

**Dec 14 2017** Risk Management Series:<br/>ACH Risk Management & Assessment: Risks, Controls & Ratings

**Dec 19 2017** Preparation Plan for CDD Changes to Beneficial Ownership Rules: Effective May 11, 2018

**Dec 20 2017** New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools