**Webinar Schedule**

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<td>Communicating in a Crisis: How to Protect Your Reputation &amp; Brand</td>
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<td>Apr 2 2018</td>
<td>Frontline Fundamentals Series: Delivering Customer Service Excellence</td>
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<td>Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments &amp; Cash Handling</td>
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<td>Frontline Fundamentals Series: Introduction to US Banking &amp; the Payments System</td>
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<td>Frontline Fundamentals Series: Regulations &amp; Compliance: The Big Picture</td>
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<td>Advanced Credit &amp; Risk Management in Agricultural Lending</td>
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<td>BSA Series: Job-Specific BSA Training for Lenders</td>
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<td>BSA Series: Job-Specific BSA Training for the Frontline</td>
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<td>The Dark Web &amp; Your Bank: Impact, Risks, Strategy</td>
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<td>Oct 29 2019</td>
<td>12 Key Elements of an Effective Digital Marketing Strategy</td>
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<td>FastClass - Frontline Microlearning Modules</td>
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<td>Lending to Hemp Businesses, Including Recent USDA Interim Hemp Production Guidance</td>
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<td>Deposit Account Series: Compliance at Account Opening</td>
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<td>Incorporating Diversity &amp; Inclusion into Your HR Policies (complimentary)</td>
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<td>Accounting Nightmares: TDRs, Foreclosed Assets, Investments &amp; More</td>
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<td>Deposit Account Series: UCC 3 &amp; 4 Check Issues: Stop Payments, Postdated, Stale-Dated &amp; Endorsements</td>
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<td>Effective Time Mastery: Working Smarter, Not Harder</td>
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<td>Commercial Lending Series: Commercial Loan Documentation</td>
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<td>Deposit Account Series: Banking Cannabis Businesses: Hemp, CBD, THC &amp; More</td>
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<td>Mar 4 2020</td>
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<td>Commercial Lending Series: Managing a Commercial Construction Loan: Start to Finish</td>
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<td>Understanding Marijuana Business Compliance for the Board</td>
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<td>Impact of Reg CC Rule Changes on ACH &amp; RDC: Effective July 1, 2020</td>
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<td>Mar 20 2020</td>
<td>Pandemic Preparedness: Managing Coronavirus &amp; Other Epidemics</td>
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Mar 25 2020  Collecting SBA Loans: Critical Steps in Protecting the SBA Guaranty
Mar 26 2020  Get Ready for New ACH Return Code R11: Effective April 1, 2020
Mar 30 2020  New FMLA Families First Requirements for Paid Leave Effective April 1, 2020
Apr 1 2020  Commercial Lending Series: Commercial Loan Workouts, Restructuring & Loss Mitigation
Apr 7 2020  Deposit Account Series: 10 Overdraft Hotspots, Including Regulations, Lawsuits & Guidance
Apr 8 2020  Board Secretary Training: Documenting Board Training, Minutes, Corrections & More
Apr 9 2020  Interagency Statement on Loan Modifications: Working with Borrowers Impacted by COVID-19
Apr 10 2020  The CARES Act: Impact & Implications for Community Banks
Apr 13 2020  Financial Risk During Widespread Disruption: What the Board & Management Should Monitor
Apr 23 2020  Countdown to Reg CC Rule Changes Effective July 1, 2020
Apr 24 2020  BSA Compliance Requirements During the COVID-19 Challenge
Apr 27 2020  Increasing Remote Services During & After the Pandemic
Apr 28 2020  Commercial Lending Series: Commercial Loans Secured by Real Estate
May 1 2020  Financial Scams, Fraud & Criminal Activity During COVID-19
May 5 2020  Writing Compelling Credit Memos & Loan Narratives with Confidence
May 7 2020  E-SIGN for Lenders: Technicalities, Consumer Expectations & Risk
May 11 2020  Alert! Impact of Reg D Changes
May 12 2020  Visa Claims Resolution for Chargebacks
May 13 2020  Leveraging BSA Controls for More Effective OFAC Compliance
May 18 2020  Demystifying TRID for Construction Loans Using the New CFPB Guides
May 19 2020  Credit Reporting & Delinquent Accounts: Disputes, Revisions & Guidance
May 20 2020  Updating Your CDD Program: Beneficial Ownership, Triggering Events & New SSN Verification
May 21 2020  Documenting & Perfecting Farm & Livestock Loans
May 27 2020  Growth & Transformation Series: Driving Engagement with Facebook, Twitter & Instagram
May 28 2020  Branch Manager Guide to Success
May 29 2020  Tax Credits & Cash Your Bank May Be Missing
Jun 1 2020  Returning to Work: Protecting Employees & Reducing Liability
Jun 2 2020  Consumer Loan Underwriting Fundamentals: Interviews, Credit Reports, Compliance & Debt Ratios
Jun 3 2020  UCC Article 9: Perfection Pitfalls & Proper Enforcement
Jun 5 2020  Deadline July 1, 2020: HMDA Final Rule on Closed-End Loan Data Collection & Reporting
Jun 9 2020  Debit & Prepaid Card Compliance: Disclosures, Fee Changes & More
Jun 10 2020  Completing the TRID Loan Estimate Line-by-Line
Jun 11 2020  Three Key Risk Assessments in Enterprise Risk Management
Jun 15 2020  Credit Risk Management During a Pandemic
Jun 16 2020  Growth & Transformation Series: Banking Millennials: The Next Generation of Revenue
Jun 17 2020  Handling ACH Exceptions & Returns
Jun 18 2020  Fair Lending Comparative File Review That Meets Regulator Expectations
Jun 23 2020  Comparing Regulation E with Visa & Mastercard Rules
Jun 24 2020  Managing In-House Real Estate Evaluations
Jun 25 2020  20 Common Mistakes in Consumer Collections
Jun 26 2020  Record Retention: What Documents Must Be Retained & For How Long?
Jun 30 2020  Fraud by Channel Type: Check, Debit, Credit, ACH & Wire
Jul 7 2020  HR Compliance: Lessons Learned from Massive HR Failures
Jul 8 2020  Annual Training for the Branch: BSA, Identity Theft & Regs CC, D, E & DD
Jul 9 2020  Top 10 Consumer Loan Documentation Mistakes
Jul 13 2020  Completing the TRID Closing Disclosure Line-by-Line
Jul 14 2020  Audit & COVID-19: A CFO Roadmap (complimentary)
Jul 15 2020  HMDA: Still a Four-Letter Word?
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Jul 22 2020  Responding to Garnishment & Levy Demands
Jul 23 2020  Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance
Jul 24 2020  Effective Now! New FinCEN Guidelines for Banking Hemp-Related Businesses
Jul 28 2020  Beneficial Ownership Rules for Business Accounts & Loans
Jul 29 2020  Lending to Self-Employed Borrowers
Jul 30 2020  Handling Consumer Complaints & Disputes
Aug 4 2020  Maximizing Recoveries on Charged-Off Loans
Aug 5 2020  Advanced CTR Training: Beyond the "Textbook"
Aug 6 2020  Fundamentals of IRA Beneficiary Designations & Distributions, Including SECURE & CARES Act Implications
Aug 7 2020  Bankruptcy’s New Subchapter V: The Small Business Reorganization Act
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<td>Banking &amp; Lending to Cannabis Businesses: Clarifying the Confusion &amp; Avoiding Pitfalls</td>
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<td>Treasury Management: How to 'Power Up' Deposits &amp; Fee Income</td>
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<td>Collection Series: Troubled Debt Restructuring in the COVID Economy</td>
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<td>Credit Analyst Series: Advanced Financial Statement Analysis</td>
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<td>Business Writing Boot Camp, Including Critique of Your Own Writing Sample</td>
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<td>Avoiding the Top 10 HELOC Compliance Mistakes</td>
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<td>Navigating Compliance Issues for Promotions, Bonuses, Contests &amp; Sweepstakes</td>
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<td>Capital Adequacy &amp; Risk: Regulator Expectations for the Board</td>
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<td>IRA Beneficiary Designations, Death Distributions &amp; Required Minimum Distributions</td>
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<td>Critical CIP &amp; CDD Issues: Compliance, Beneficial Ownership &amp; FAQs</td>
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<td>Dealing with Difficult Customers: 5 Foolproof Techniques</td>
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<td>Survey Says! The Top 10 Reasons Businesses Move Their Accounts</td>
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<td>Hot Topics in Social Media Engagement for Community Banks</td>
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<td>Your Depositor Has Died: Actions to Take, Mistakes to Avoid</td>
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<td>The Legal Side of Remote Deposit Capture: Risks &amp; Liability</td>
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<td>Security Officer Reports to the Board: Timing, Contents &amp; Requirements</td>
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