

Webinar Schedule

Sep 6 2017	Responding to Official Demands for Customer Funds: Subpoenas, Garnishments, Summonses & Levies
Sep 7 2017	Understanding & Processing IRA Rollovers & Transfers
Sep 8 2017	Preparing for Reg CC Rule Changes Part 1: Impact, Detailed Changes & Action Plan
Sep 12 2017	Account Documentation Series:Minor Accounts: Ownership, Documentation & Access
Sep 13 2017	High-Risk Transaction Case Studies in Commercial Property Appraisals, Including HVCRE Considerations
Sep 14 2017	Workout & Liquidation of an SBA Loan
Sep 15 2017	Managing a Residential Construction-to-Permanent Loan - Start to Finish
Sep 19 2017	Supporting Documentation for the ALLL: Current Rules & Future Expectations Under CECL
Sep 20 2017	ACH Specialist Series:RDFI Returns: 2 Day vs. 60 Calendar Days – Understanding the Difference
Sep 21 2017	Understanding Loan Participations & Syndications Part 1: Recognizing the Distinction & Determining the Best Solution
Sep 26 2017	Step-by-Step SAR Completion: Dos & Don'ts
Sep 27 2017	Director Series:Rules & Trends in Executive Compensation
Sep 28 2017	Managing & Mitigating Data Breaches: Fraud, Forensics & Incident Response
Sep 29 2017	20 Common Collection Pitfalls
Oct 3 2017	Keys to Effective Employee Recruitment, Onboarding & Retention
Oct 4 2017	Surviving a TRID Compliance Exam
Oct 5 2017	Countdown to the New HMDA Rules Effective January 1, 2018
Oct 6 2017	Preparing for Reg CC Rule Changes Part 2: Operations Systems, Audit & Reporting Implications
Oct 11 2017	Real Estate Series:ARM & Balloon Payments: Clarifying the Confusion
Oct 12 2017	Call Reports: Regulatory Capital Requirements
Oct 13 2017	Planning & Compliance Considerations for the New Fannie Mae & Freddie Mac Uniform Residential Loan Application
Oct 17 2017	Beyond EMV: Trends in Payments & What It Means for Community Banks
Oct 18 2017	All About 1099 Reporting Part 1: Forms 1099-A & 1099-C: Foreclosures, Repossessions & Debt Settlements
Oct 19 2017	Understanding Loan Participations & Syndications Part 2: Documentation, Servicing, Administration & Due Diligence
Oct 24 2017	BSA Compliance Series:Job-Specific BSA Training for the Frontline: CTRs, SARs, CIP & More
Oct 25 2017	Advanced Commercial Loan Documentation
Oct 26 2017	Risk Management Series:Establishing or Maturing Your Vendor Risk Management Program
Oct 31 2017	Preparing for the Impact of New Prepaid Card Rules Under Regulation E: Deadline April 1, 2018

Nov 1 2017	Working with Troubled Loans: Extensions, Deferments, Re-Aging, Refinancing & Incentives
Nov 2 2017	CECL Loss Estimation Methodologies: Using Your Bank's Data History to Create Workable Options
Nov 7 2017	Required Compliance for Commercial Loans Secured by Real Estate
Nov 8 2017	Regulation E Series: Auditing for Regulation E Compliance
Nov 9 2017	When a Depositor Dies: Next Steps & Best Practices
Nov 10 2017	CFPB's TRID Amendments: Understanding the Clarifications & New Expectations
Nov 14 2017	ACH Specialist Series: Federal Government ACH Payments: Reclamations & Garnishments
Nov 15 2017	HMDA-LAR Changes Part 1: Procedures & Tools for Capturing the New Data Fields, Effective January 1, 2018
Nov 16 2017	Account Documentation Series: Accepting Powers-of-Attorney on Deposit Accounts
Nov 21 2017	Director Series: Required Compliance for the Board & Senior Management
Nov 28 2017	OFAC Sanctions Compliance: Update, Expectations & Best Practices
Nov 29 2017	Robbery Preparedness for All Staff
Nov 30 2017	Avoiding Employee Job Misclassification Issues: Getting It Right!
Dec 1 2017	HMDA-LAR Changes Part 2: Completing New Fields with No Predefined Codes, Effective January 1, 2018
Dec 5 2017	BSA Compliance Series: Job-Specific BSA Compliance for Lenders
Dec 6 2017	Conducting a Collections Risk Assessment
Dec 7 2017	Disaster Preparedness, Recovery & Business Continuity
Dec 8 2017	Critical HMDA Issues for HELOC Applications & Coverage Changes for Commercial Lenders, Effective January 1, 2018
Dec 12 2017	Real Estate Series: Mortgage Loan Disclosure Timing Issues
Dec 13 2017	All About 1099 Reporting Part 2: Forms 1099-INT & 1099-MISC: Vendor Payments, Prizes & Interest on Deposit Accounts
Dec 14 2017	Risk Management Series: ACH Risk Management & Assessment: Risks, Controls & Ratings
Dec 19 2017	Preparation Plan for CDD Changes to Beneficial Ownership Rules: Effective May 11, 2018
Dec 20 2017	New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools
Jan 3 2018	Top Issues for 2017 HMDA Reporting: Due March 1, 2018
Jan 4 2018	Dealing with ACH Tax Refunds: Exceptions, Posting & Liabilities
Jan 9 2018	Board Secretary Training: Documenting Minutes, Corrections & Disagreements
Jan 10 2018	SBA Lending Update 2018: Trends, Regulations & Pending Changes
Jan 11 2018	Credit Analysis & Underwriting Series: Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B
Jan 17 2018	IRA Series: 2018 IRA & HSA Update & Hot Topics
Jan 18 2018	Consumer Debt Series: Credit Reporting & Delinquent Accounts: Disputes, Revisions, Recent Guidance & More

Jan 23 2018	FFIEC Reporting for CRA Compliance, Including Recent CFPB Updates to HMDA
Jan 24 2018	Same Day ACH Final Phase, Effective March 15, 2018: Funds Availability Requirements
Jan 25 2018	Call Report Revisions & Update 2018, Including FFIEC Community Bank Call Report Burden-Reduction Initiative
Jan 30 2018	Exercising the Right of Setoff on Deposit Accounts & Loans
Jan 31 2018	Compliance Series: Job-Specific Compliance Training for the Frontline
Feb 1 2018	Understanding Personal Tax Returns Part 1: Schedules A, B, C & D
Feb 2 2018	Sexual Harassment at Work: Defining, Preventing & Intervening
Feb 6 2018	Simplifying the Compliance Function: Tools & Checklists to Keep You on Track
Feb 7 2018	Fair Lending Challenges for HMDA Data Rule Changes: Expanded Data Fields & Lending Practices
Feb 8 2018	Cyber Series: Emerging Technologies 2018: What Are They & Do They Matter?
Feb 13 2018	Director Series: Directors' Role & Responsibilities When a Data Breach Occurs
Feb 15 2018	Preparing for the New Mortgage Servicing Rules: Final Implementation Date, April 19, 2018
Feb 21 2018	New Accounts Series: Opening Consumer Accounts: Regulations, CDD & Documentation
Feb 22 2018	Security Officer Reports to the Board: What is Required?
Feb 27 2018	Credit Analysis & Underwriting Series: Debt Service Coverage Calculations in Underwriting
Feb 28 2018	Understanding Personal Tax Returns Part 2: Schedules E & F
Mar 1 2018	CECL Rule Overview: Preparation, Planning & Data Collection
Mar 6 2018	Revisiting CDD Policies & Procedures to Include Beneficial Ownership Rule Changes Effective May 11, 2018
Mar 7 2018	ACH Rules Update 2018
Mar 8 2018	Consumer Debt Series: Managing Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
Mar 13 2018	Flood Insurance Compliance Review & Update 2018
Mar 14 2018	Developing & Managing Employee Performance Through Effective Recruiting, Onboarding & Coaching
Mar 15 2018	IRA Series: IRA Overview: Traditional & Roth IRA & SEP Plans
Mar 20 2018	Completing the CTR Line-by-Line Effective May 28, 2018: Technical Changes, New Data Fields & Alternate Model Reporting
Mar 21 2018	Call Report Series: Introduction to Call Report Preparation
Mar 22 2018	Compliance & Legal Risks in Mobile Banking: Rules & Security Requirements
Mar 27 2018	New Accounts Series: Opening Deposit Accounts for Nonprofit Organizations
Mar 28 2018	Credit Analysis & Underwriting Series: Creating Effective Credit Memos & Loan Narratives
Mar 29 2018	Negotiate to Win™: Essential Negotiation Skills for Community Bankers
Apr 2 2018	Frontline Fundamentals Series: Delivering Customer Service Excellence
Apr 2 2018	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash

Handling

- Apr 2 2018** Frontline Fundamentals Series: Introduction to US Banking & the Payments System
- Apr 2 2018** Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
- Apr 3 2018** Impact of Regulation CC Rule Changes on RDC & ACH
- Apr 4 2018** Dealing with Dormant Accounts, Unclaimed Property & Escheatment
- Apr 5 2018** Cyber Series: FFIEC Cybersecurity Assessment Tool: Issues & Answers
- Apr 6 2018** ADA Website Compliance: Requirements, Common Issues & Litigation
- Apr 10 2018** BSA Special Risks: Policy, Law Enforcement & Regulator Issues
- Apr 11 2018** Director Series: Strategic Planning Years 1, 3 & 5: Scope, Techniques & Drafting Your Plan
- Apr 12 2018** Developing a Strong Risk Assessment for Enterprise Risk Management
- Apr 17 2018** Compliance Series: Compliance Rules All Staff Must Know: Red Flags for Identity Theft, Bribery, Privacy & Ethical Considerations
- Apr 18 2018** Top 25 Things to Know About Reg CC Changes Before July 1, 2018
- Apr 19 2018** How to Complete & File UCC-1 Financing Statements
- Apr 20 2018** Understanding the New SAR Filing Format Requirements: Batch Submissions, Text Fields & Cyber Event Categories & Subtypes
- Apr 24 2018** Denied Loan Requirements: Consumer, Commercial & Real Estate
- Apr 25 2018** Credit Analysis & Underwriting Series: Global Cash Flow Analysis for Underwriters & Credit Analysts
- Apr 26 2018** The Top 12 Credit Risks in Agricultural Lending
- Apr 27 2018** Residential Construction Lending: Compliance, Disbursements & More
- May 1 2018** All You Need to Know About E-SIGN, E-Statements & E-Disclosures
- May 2 2018** Understanding the UCA Cash Flow: Practical Applications in Underwriting
- May 3 2018** Handling Powers-of-Attorney & Living Trust Documents for Deposit Accounts & Loans
- May 8 2018** New Accounts Series: Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements
- May 9 2018** Analyzing TRID Tolerance Cures: Clarifying the Confusion
- May 10 2018** Finance Charges: Getting It Right!
- May 15 2018** Top Escrow Compliance Exam Issues, FAQs & Field Audits
- May 16 2018** IRA Series: Current IRA Issues, Including Divorce, IRS Levies, Bankruptcies & Creditor Claims
- May 17 2018** FFIEC Third-Party Risk Guidance: Appendix J for Vendor Business Continuity Issues & More
- May 22 2018** Consumer Debt Series: Real Estate Loan Workouts, Deeds in Lieu, Short Sales, Foreclosures, Deficiency Judgments & Receiverships
- May 23 2018** Consumer Loan Documentation
- May 24 2018** ACH Error Resolution: Unauthorized, Authorization Revoked, or Stop Payment?
- May 30 2018** Compliance Series: Job-Specific Compliance Training for Lenders

May 31 2018 Increasing Fee Income Without Raising Fees

Jun 5 2018 Call Report Series: Examining Bank Assets, Liabilities & Income in Call Report Preparation

Jun 6 2018 Director Series: Regulator Expectations in Capital Planning

Jun 7 2018 Red Flags in Residential Appraisal Compliance

Jun 8 2018 Understanding the Procedural Differences Between Substitute Checks, ACH Imaged Checks & New Warranties Under Reg CC Effective July 1, 2018

Jun 12 2018 Cyber Series: Beginning IT Officer Training

Jun 13 2018 Protecting the SBA Guaranty Start to Finish

Jun 14 2018 Overdraft Disclosure Requirements: Regulations, UDAAP & Legal Risks

Jun 19 2018 Marketing Series: Advertising Compliance for Electronic, Website, TV & Radio Promotions

Jun 20 2018 Safe Deposit Issues: Drilling, Unpaid Rent, Death & Unclaimed Property

Jun 21 2018 Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

Jun 26 2018 New Accounts Series: Opening Trust Accounts: Compliance, Documentation, Signing Authority & Deposit Insurance Issues

Jun 27 2018 Understanding Employee Leave Policies

Jun 28 2018 Notary Essentials, Legalities & Best Practices

Jul 6 2018 Determining a Legal Entity for Purposes of Beneficial Ownership

Jul 10 2018 Auditing Your Loan Portfolio: Consumer, Commercial & Real Estate

Jul 11 2018 IRA Series: Understanding IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions

Jul 12 2018 Maintaining Required FDIC Records: Compliance, Issues & Retention

Jul 13 2018 Handling Federal Benefit Payments: Protections, POAs, Delinquency & Death

Jul 17 2018 Loan Review: Consumer, Commercial & Real Estate

Jul 18 2018 Marketing Series: Developing, Maintaining & Sustaining Brand Loyalty

Jul 19 2018 Consumer Debt Series: Reducing Consumer Loan & Collection Losses: Workouts, Forbearance, Restructuring & More

Jul 23 2018 Understanding Tax Reform: Community Bank Taxation in 2018 & Beyond

Jul 24 2018 Wire Transfer Security: Regulatory Guidance, Risk Management & Monitoring

Jul 25 2018 Call Report Series: Preparing Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance

Jul 26 2018 Director Series: Assessing Credit Risk for Directors

Jul 31 2018 ACH Rules & Responsibilities for RDFIs

Aug 2 2018 Securing Loans with Cash: Using Deposit & Brokerage Accounts to Reduce Loss Risk

Aug 7 2018 Cyber Series: Expanding & Improving Your Required IT Risk Assessment Program

Aug 8 2018 CECL: Making Strategic Decisions Regarding Methodologies, Processes & Governance

Aug 9 2018 Commercial Loan Application Danger Zones

Aug 14 2018 Fair Lending Comparative File Review

Aug 15 2018 Marketing Series: Advertising & the New Media Mix: What's Right for Your Bank?

Aug 16 2018 Final Preparation for CFPB's TRID Amendments, Effective October 1, 2018

Aug 21 2018 New Accounts Series: Opening Minor Accounts: Signature Cards, Access, Ownership

Aug 22 2018 Conducting the Annual Physical Security Review

Aug 23 2018 Stress Testing Your Loan Portfolio: Regulatory Expectations & Enhancing Credit Risk Management

Aug 28 2018 Compliance Series: Regulatory Requirements for the Board & Senior Management

Aug 30 2018 Managing Provisional Credit Under Reg E

Sep 5 2018 Complying with Reg Z Rules for HELOCs: Disclosure, Documentation, Statements & Maintenance

Sep 6 2018 Imaged Documents & Checks: Regulations & Legal Concerns

Sep 11 2018 Consumer Debt Series: Maximizing Recoveries on Charged-Off Loans

Sep 12 2018 Mortgage Lender Training Part 1: Life-of-Loan Reg B Requirements, Including Application, Monitoring & Disclosures

Sep 13 2018 New BSA Officer Training: Requirements & Real-Life Scenarios

Sep 14 2018 How to Originate & Onboard a New ACH Business: Set Up, Risk Assessment, Registry, Audit & Third-Party Senders

Sep 18 2018 Call Report Series: Call Report Preparation: Schedule RC-R, Regulatory Capital & the Capital Conservation Buffer

Sep 19 2018 Marketing Series: Measuring the ROI of Your Digital Marketing Strategy

Sep 20 2018 Vendor Outsourcing: Due Diligence, Contracts, Risks & Oversight

Sep 21 2018 HMDA Reporting: Lessons Learned, Common Mistakes & FAQs

Sep 25 2018 Managing the Employment Termination Process: Before, During & After

Sep 26 2018 Compliance Officer Training: Risk Assessments, Monitoring & Testing

Sep 27 2018 IRA Series: IRA Conversions, Recharacterizations & Excess Contributions

Oct 2 2018 Proper Preparation of the TRID Loan Estimate & Closing Disclosure

Oct 3 2018 The Fair Labor Standards Act: Dos & Don'ts of Exempt & Nonexempt Pay Issues

Oct 4 2018 Medallion & Signature Guarantee Rules & Risks

Oct 10 2018 New Accounts Series: Opening Accounts for Nonresident Aliens

Oct 11 2018 Mortgage Lender Training Part 2: Mortgage Life-of-Loan: Processing, Underwriting & Notices

Oct 12 2018 Commercial Real Estate Basics: Multi-Family, Commercial Rentals, Hotels

Oct 16 2018 Payment Systems Rules & Regulations for ACH, Cards, Wires & Checks

Oct 17 2018 Understanding Title Insurance Policies, Commitments & ALTA Endorsements

Oct 18 2018 Cyber Series: Cyber Threats: Prevention, Detection & Response

Oct 23 2018 Role, Responsibilities & Liabilities for the Community Bank Director

Oct 25 2018 Call Report Series: Complex Call Report Lending Schedule Preparation

Oct 29 2018	Stop Payment Versus Written Statement of Unauthorized Debit (WSUD): Which Is It?
Oct 30 2018	Compliance Series: Job-Specific Compliance Training for Deposit Operations
Oct 31 2018	Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More
Nov 1 2018	Analyzing Common TRID Compliance Violations
Nov 6 2018	Lending to Churches & Other Nonprofit Organizations
Nov 7 2018	ACH Liabilities & Warranties for ODFIs: Reducing Your Exposure
Nov 8 2018	Consumer Debt Series: Proper Repossession, Notice & Sale of Non-Real Estate Collateral
Nov 13 2018	How to Obtain & Perfect a Security Interest in Unconventional Collateral
Nov 14 2018	Mortgage Lender Training Part 3: Mortgage Life-of-Loan: Decision-Making, Appraisals, Post-Closing Requirements
Nov 20 2018	IRA Series: Top 10 IRA Rollover Mistakes
Nov 27 2018	Compliance Series: Robbery Preparedness: Requirements & Proven Strategies
Nov 28 2018	Managing & Mitigating Card-Not-Present Fraud
Nov 29 2018	Your Borrower Has Died: Actions to Take, Mistakes to Avoid
Dec 4 2018	Improving Teller Performance: Head Teller Development
Dec 5 2018	Cyber Series: Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture
Dec 6 2018	Auditing for HMDA Compliance, Including New Data Collection Rules
Dec 11 2018	Call Report Series: Improving Efficiency in Call Report Preparation: Documentation, Accuracy & Common Errors
Dec 12 2018	Your Depositor Has Died: Actions to Take, Mistakes to Avoid
Dec 13 2018	Dealing with Joint Signers in Consumer & Real Estate Lending
Dec 18 2018	Handling Government ACH Payment Returns & Reclamations
Dec 19 2018	Closing or Changing Deposit Accounts for Consumers & Businesses
Dec 20 2018	BSA Officer Reports to the Board