

Webinar Schedule

Sep 2 2016	REACT ESCAPE SURVIVE Preparing Your Institution & Staff for an Active-Shooter Incident
Dec 1 2016	The CFPB's Four Ds of Fair Lending: Deceptive Marketing, Debt Traps, Dead Ends & Discrimination
Dec 2 2016	FinCEN's New Cyber-Enabled SAR Guidance: Money Laundering, Reporting Expectations & More
Dec 6 2016	HR Series: Rewarding & Retaining the Best Employees
Dec 7 2016	Call Report Series: Improving the Call Reporting Process: Documentation, Efficiency, Accuracy, Common Errors & FAQs
Dec 8 2016	Powers-of-Attorney In-Depth: Good Faith, Fraud & Fiduciary Capacity
Dec 13 2016	Cyber Series: Meeting Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More
Dec 14 2016	Loan Review: Consumer, Commercial & Real Estate
Dec 15 2016	Branch Transformation: Strategies for Moving from Transaction Centers to Customer Engagement Centers
Dec 20 2016	The Growing Scope of Vendor Management: Business Continuity, Cyber Security, Contract Negotiation & More
Dec 21 2016	Essential Compliance Training for the Board & Senior Management
Jan 4 2017	Cross Selling Products & Services: Compliance with TCPA & FCRA
Jan 5 2017	Same Day ACH: Lessons Learned & FAQs for RDFIs
Jan 10 2017	Top 10 HMDA Issues for 2016 Reporting: Checkup for March 1st Submission
Jan 11 2017	2017 Account Documentation Series
Jan 11 2017	Account Documentation Series: Compliance & Due Diligence at Account Opening
Jan 13 2017	ADA Website Compliance Requirements & Common Errors
Jan 17 2017	Identifying Fraudulent Transactions: Including Recent FinCEN Advisory on Email Fraud Schemes
Jan 18 2017	2017 ACH Specialist Series
Jan 18 2017	ACH Specialist Series: Direct Deposit Tax Refunds: Posting & Exceptions
Jan 19 2017	Loan Underwriting Basics: Interviewing, Credit Reports, Debt Ratios & Regulation B
Jan 24 2017	IRA & HSA Review & Update, Including New Fiduciary Rule Implications
Jan 25 2017	Part 1 – New FFIEC Consumer Compliance Rating System, Effective March 31, 2017: Oversight & Compliance Management Program
Jan 26 2017	2017 Director Series
Jan 26 2017	Director Series: Risk & Capital in Strategic Planning for the Board
Jan 31 2017	Call Reports Update 2017
Feb 2 2017	2017 Regulation E Series
Feb 2 2017	Regulation E Series: Handling Provisional Credit Under Reg E: Rules, Best Practices & FAQs

Feb 3 2017 The New World of Debt Collection: What Recent CFPB Actions Indicate About the Future of Regulations & Enforcement

Feb 7 2017 2017 Real Estate Series

Feb 7 2017 Real Estate Series:
 Understanding TRID Tolerance Cures

Feb 8 2017 2017 BSA Compliance Series

Feb 8 2017 BSA Compliance Series:
 FinCEN's CDD Rules & BSA Compliance: Why Preparing Now for the Fifth Pillar is Critical

Feb 14 2017 Qualifying Borrowers Using Personal Tax Returns Part 1: Schedules A, B, C & D

Feb 15 2017 Procedural & Compliance Responsibilities of the Board Secretary

Feb 16 2017 Military Lending Act: Exam Procedure Changes, Post-Implementation Considerations & FAQs

Feb 17 2017 Part 2 – New FFIEC Consumer Compliance Rating System, Effective March 31, 2017: Violations of Law & Consumer Harm

Feb 22 2017 2017 Risk Management Series

Feb 22 2017 Risk Management Series:
 Developing an Enterprise-Wide Risk Assessment

Feb 23 2017 Flood Compliance in Lending Part 1: Loan Origination

Feb 24 2017 Everything You Need to Know About Regulation CC: Holds, Funds Availability, Compliance & More

Feb 28 2017 Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture

Mar 1 2017 Using the APRWIN Calculator Effectively to Avoid & Correct Violations

Mar 2 2017 Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court?

Mar 7 2017 Hot Issues in Cyber Compliance, Including Recent Changes to the IT Handbook

Mar 9 2017 Developing & Managing a Consumer Complaint Program – Avoiding Reputational Damage

Mar 14 2017 Qualifying Borrowers Using Personal Tax Returns Part 2: Schedules E & F

Mar 15 2017 Regulation E Series:
 Regulation E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

Mar 16 2017 Flood Compliance in Lending Part 2: Post Loan Closing

Mar 21 2017 ACH Specialist Series:
 ACH Rules Update 2017

Mar 22 2017 Account Documentation Series:
 Opening Deposit Accounts Online: Rules, Risks & Best Practices

Mar 23 2017 Securing Collateral Part 1: Form UCC-1 – Initial Filing & Perfection of Security Interests

Mar 29 2017 Director Series:
 The Board Evaluation Process: Steps, Tools & More

Mar 30 2017 UDAAP Challenges: Practices, Risk Mitigation, Regulator Expectations & Case Studies

Apr 4 2017 Website & Social Media Common Compliance Violations

Apr 5 2017 Human Resource Dos & Don'ts for Supervisors

Apr 6 2017 Real Estate Series:
 CFPB Real Estate Loan Collection Rules for Mortgage Servicers & Your Bank

Apr 11 2017 Managing TDRs Start to Finish: Initial Identification to Rewriting to Non-TDR Status

Apr 12 2017 Risk Management Series:
 Developing a Risk-Based Compliance Audit for Your Loan Portfolio

Apr 18 2017 The Future of FinTech & Blockchain/Bitcoin: A Look at New Technologies Reshaping Financial Services

Apr 20 2017 Agricultural Credit Risk 2017: Answers to Critical Questions

Apr 25 2017 BSA Compliance Series:
 BSA Compliance Hotspots: Regulators, Litigation, Policies & Procedures

Apr 26 2017 Securing Collateral Part 2: Form UCC-3 & Amending, Continuing or Terminating Security Interests

Apr 27 2017 Compliance in Handling Private Mortgage Insurance (PMI), Including Recent Rule Changes

May 2 2017 Revisiting TRID Line-by-Line Part 1: Loan Estimate

May 3 2017 ACH Specialist Series:
 Complex ACH Origination Issues for ODFIs: Compliance, Exceptions, Monitoring

May 4 2017 Security Officer Reports to the Board: Fulfilling Your Annual Requirement

May 9 2017 Communicating in a Crisis: How to Protect Your Reputation & Brand

May 10 2017 Surviving an FFIEC IT Security Exam

May 11 2017 Director Series:
 What the Board Needs to Know About Vendor Management

May 16 2017 Risk Management Series:
 Conducting an RDC Risk Assessment: Compliance Findings & Regulatory Guidance

May 17 2017 HMDA Data Collection Rules: Preparing for the Extensive January 1, 2018 Changes

May 18 2017 Securing Collateral Part 3: Legal & Compliance Issues in Obtaining Priority in Collateral, Including Purchase Money Security Interests

May 23 2017 Account Documentation Series:
 Nonresident Alien Accounts: Opening, Tax ID Numbers, IRS Issues & More

May 24 2017 Credit Analyst Training Part 1: Basic Small Business Lending

May 25 2017 Regulation E Series:
 How to Handle Unauthorized Electronic Fund Transfers Under Reg E

May 31 2017 Auditing Call Reports:
 Compliance, Regulator Expectations & Best Practices

Jun 1 2017 12 Key Elements of an Effective Digital Marketing Strategy

Jun 5 2017 Report Writing for Auditors: Tips, Tools & Best Practices

Jun 6 2017 Revisiting TRID Line-by-Line Part 2: Closing Disclosure

Jun 7 2017 Developing an Effective Process for Change Control: Shared Responsibilities, Implementation & Monitoring

Jun 8 2017 BSA Compliance Series:
 New BSA Officer Training

Jun 13 2017 Reporting Customer Credit & Effectively Managing Credit Disputes

Jun 14 2017 Debit Card Chargebacks: Rules, Rights, Challenges & Best Practices

Jun 15 2017 Traditional & Roth IRA Plan Establishment & Required Amendments

Jun 20 2017 Real Estate Series:
 Adverse Action in Mortgage Lending: Are You in Compliance?

Jun 21 2017 ACH Specialist Series:
 Same-Day ACH: Preparing for Processing Debits, Effective September 15, 2017

Jun 22 2017 Credit Analyst Training Part 2: Analyzing Financial Statements

Jun 26 2017 Understanding the NACHA Third-Party Sender Registry for ODFIs

Jun 27 2017 The Top 10 Things You Need to Know About the CFPB's Amendments to Mortgage Servicing Requirements Before October 19th

Jun 28 2017 My Borrower Filed Chapter 11 Bankruptcy – Now What?

Jun 29 2017 When a Borrower Dies: Next Steps & Best Practices

Jun 30 2017 CTR Technical Changes: New Data Fields, Amendments & Alternate Model Reporting

Jul 5 2017 Analyzing the UBPR: How Does Your Bank Compare to Peers?

Jul 6 2017 Director Series:
Raising Capital as an Independent Community Bank

Jul 11 2017 Regulatory Requirements When Employees Work from Home: Overtime, FMLA, ADA, Safety & More

Jul 12 2017 Getting Started with SBA Lending

Jul 13 2017 Account Documentation Series:
Closing or Changing Deposit Accounts for Consumers & Businesses

Jul 18 2017 Mastering Escrow Compliance: Analysis, Rules, Forms & Accounting

Jul 19 2017 Creating an Effective Suspicious Activity Program: Efficiency, Examinations & Fraud

Jul 20 2017 Regulation E Series:
Regulation E Fundamentals: Back to Basics

Jul 21 2017 Wire Transfer Security Controls: Regulatory Guidance, Risk Management & Monitoring

Jul 25 2017 E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media

Jul 26 2017 Special Rules for Credit Card Compliance: Changes in Terms, APR Increases, Protected Balances, Offsets, Fee Limits & More

Jul 27 2017 20 UCC Provisions You Must Know When Cashing or Depositing Checks

Jul 31 2017 TILA Rules for Non-Mortgage & Non-Credit Card Lending

Aug 2 2017 Business Signature Cards & Resolutions: Entities, Authority & Documentation

Aug 3 2017 Advertising Compliance: Website, Print, TV & Radio

Aug 8 2017 Real Estate Series:
Appraisals & Evaluations for Consumer Real Estate Lending: Interagency Guidance, Regulator Issues & FAQs

Aug 9 2017 Dealing with Employee Discipline, Complaints, Performance Issues & More

Aug 10 2017 How to Legally Compensate Mortgage Loan Originators

Aug 15 2017 BSA Compliance Series:
Job-Specific BSA for Deposit Operations: SAR Monitoring, 314(a) Requests & CIP

Aug 16 2017 Risk Management Series:
Conducting a Fair Lending Risk Assessment

Aug 17 2017 Introduction to Call Report Loan Classifications

Aug 18 2017 New Military Lending Act Requirements for Credit Cards, Effective October 3, 2017

Aug 22 2017 Vendor Problem Resolution: A Five-Step Approach

Aug 23 2017 Proven Steps to Successful Business Development: Defining Prospects, Engagement Scripts, Overcoming Objections & Measuring Performance

Aug 24 2017 New Compliance Officer Boot Camp

Aug 25 2017 Revisiting Your HMDA Policies & Procedures to Include Comprehensive Changes Effective January 1, 2018

Aug 29 2017 Regulation E Series:
Comparing Regulation E with Visa & MasterCard Rules

Aug 30 2017 Asset-Liability Management Overview: Concepts, Fundamentals & Assessing Risks

Aug 31 2017 Record Retention & Destruction Rules: Compliance & Best Practices

Sep 6 2017 Responding to Official Demands for Customer Funds: Subpoenas, Garnishments, Summonses & Levies

Sep 7 2017 Understanding & Processing IRA Rollovers & Transfers

Sep 8 2017 Preparing for Reg CC Rule Changes Part 1: Impact, Detailed Changes & Action Plan

Sep 12 2017 Account Documentation Series:
Minor Accounts: Ownership, Documentation & Access

Sep 13 2017 High-Risk Transaction Case Studies in Commercial Property Appraisals, Including HVCRE Considerations

Sep 14 2017 Workout & Liquidation of an SBA Loan

Sep 15 2017 Managing a Residential Construction-to-Permanent Loan - Start to Finish

Sep 19 2017 Supporting Documentation for the ALLL: Current Rules & Future Expectations Under CECL

Sep 20 2017 ACH Specialist Series:
RDFI Returns: 2 Day vs. 60 Calendar Days – Understanding the Difference

Sep 21 2017 Understanding Loan Participations & Syndications Part 1: Recognizing the Distinction & Determining the Best Solution

Sep 26 2017 Step-by-Step SAR Completion: Dos & Don'ts

Sep 27 2017 Director Series:
Rules & Trends in Executive Compensation

Sep 28 2017 Managing & Mitigating Data Breaches: Fraud, Forensics & Incident Response

Sep 29 2017 20 Common Collection Pitfalls

Oct 3 2017 Keys to Effective Employee Recruitment, Onboarding & Retention

Oct 4 2017 Surviving a TRID Compliance Exam

Oct 5 2017 Countdown to the New HMDA Rules Effective January 1, 2018

Oct 6 2017 Preparing for Reg CC Rule Changes Part 2: Operations Systems, Audit & Reporting Implications

Oct 11 2017 Real Estate Series:
ARM & Balloon Payments: Clarifying the Confusion

Oct 12 2017 Call Reports: Regulatory Capital Requirements

Oct 13 2017 Planning & Compliance Considerations for the New Fannie Mae & Freddie Mac Uniform Residential Loan Application

Oct 17 2017 Beyond EMV: Trends in Payments & What It Means for Community Banks

Oct 18 2017 All About 1099 Reporting Part 1: Forms 1099-A & 1099-C: Foreclosures, Repossessions & Debt Settlements

Oct 19 2017 Understanding Loan Participations & Syndications Part 2: Documentation, Servicing, Administration & Due Diligence

Oct 24 2017 BSA Compliance Series:
Job-Specific BSA Training for the Frontline: CTRs, SARs, CIP & More

Oct 25 2017 Advanced Commercial Loan Documentation

Oct 26 2017 Risk Management Series:
Establishing or Maturing Your Vendor Risk Management Program

Oct 31 2017 Preparing for the Impact of New Prepaid Card Rules Under Regulation E: Deadline April 1, 2018

Nov 1 2017 Working with Troubled Customers: Loan Extensions, Deferments, Re-Aging, Refinancing & Incentives

Nov 2 2017 CECL Loss Estimation Methodologies: Using Your Bank's Data History to Create Workable Options

Nov 7 2017 Required Compliance for Commercial Loans Secured by Real Estate

Nov 8 2017 Regulation E Series:
Auditing for Regulation E Compliance

Nov 9 2017 When a Depositor Dies: Next Steps & Best Practices

Nov 14 2017 ACH Specialist Series:
Federal Government ACH Payments: Reclamations & Garnishments

Nov 16 2017 Account Documentation Series:
Accepting Powers-of-Attorney on Deposit Accounts

Nov 21 2017 Director Series:
Required Compliance for the Board & Senior Management

Nov 28 2017 OFAC Sanctions Compliance: Update, Expectations & Best Practices

Nov 29 2017 Robbery Preparedness for All Staff

Nov 30 2017 Avoiding Employee Job Misclassification Issues: Getting It Right!

Dec 5 2017 BSA Compliance Series:
Job-Specific BSA Compliance for Lenders

Dec 6 2017 Conducting a Collections Risk Assessment

Dec 7 2017 Disaster Preparedness, Recovery & Business Continuity

Dec 12 2017 Real Estate Series:
Mortgage Loan Disclosure Timing Issues

Dec 13 2017 All About 1099 Reporting Part 2: Forms 1099-INT & 1099-MISC: Vendor Payments, Prizes & Interest on Deposit Accounts

Dec 14 2017 Risk Management Series:
ACH Risk Management & Assessment: Risks, Controls & Ratings

Dec 19 2017 Preparation Plan for CDD Changes to Beneficial Ownership Rules: Effective May 11, 2018

Dec 20 2017 New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools