

# Webinar Schedule

<b>Jan 10 2018</b>	SBA Lending Update 2018: Trends, Regulations & Pending Changes
<b>Jan 11 2018</b>	Credit Analysis & Underwriting Series: Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B
<b>Jan 17 2018</b>	IRA Series: 2018 IRA & HSA Update & Hot Topics
<b>Jan 18 2018</b>	Consumer Debt Series: Credit Reporting & Delinquent Accounts: Disputes, Revisions, Recent Guidance & More
<b>Jan 31 2018</b>	Compliance Series: Job-Specific Compliance Training for the Frontline
<b>Feb 6 2018</b>	Simplifying the Compliance Function: Tools & Checklists to Keep You on Track
<b>Feb 7 2018</b>	Fair Lending Challenges for HMDA Data Rule Changes: Expanded Data Fields & Lending Practices
<b>Feb 8 2018</b>	Cyber Series: Emerging Technologies 2018: What Are They & Do They Matter?
<b>Feb 13 2018</b>	Director Series: Directors' Role & Responsibilities When a Data Breach Occurs
<b>Feb 21 2018</b>	New Accounts Series: Opening Consumer Accounts: Regulations, CDD & Documentation
<b>Feb 22 2018</b>	Security Officer Reports to the Board: What is Required?
<b>Feb 27 2018</b>	Credit Analysis & Underwriting Series: Debt Service Coverage Calculations in Underwriting
<b>Mar 1 2018</b>	CECL Rule Overview: Preparation, Planning & Data Collection
<b>Mar 8 2018</b>	Consumer Debt Series: Managing Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
<b>Mar 15 2018</b>	IRA Series: IRA Overview: Traditional & Roth IRA & SEP Plans
<b>Mar 21 2018</b>	Call Report Series: Introduction to Call Report Preparation
<b>Mar 27 2018</b>	New Accounts Series: Opening Deposit Accounts for Nonprofit Organizations
<b>Mar 28 2018</b>	Credit Analysis & Underwriting Series: Creating Effective Credit Memos & Loan Narratives
<b>Apr 2 2018</b>	Frontline Fundamentals Series: Delivering Customer Service Excellence
<b>Apr 2 2018</b>	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash Handling
<b>Apr 2 2018</b>	Frontline Fundamentals Series: Introduction to US Banking & the Payments System
<b>Apr 2 2018</b>	Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
<b>Apr 5 2018</b>	Cyber Series: FFIEC Cybersecurity Assessment Tool: Issues & Answers
<b>Apr 10 2018</b>	BSA Special Risks: Policy, Law Enforcement & Regulator Issues
<b>Apr 11 2018</b>	Director Series: Strategic Planning Years 1, 3 & 5: Scope, Techniques & Drafting Your Plan
<b>Apr 17 2018</b>	Compliance Series: Compliance Rules All Staff Must Know: Red Flags for Identity Theft, Bribery, Privacy & Ethical Considerations
<b>Apr 18 2018</b>	Top 25 Things to Know About Reg CC Changes Before July 1, 2018
<b>Apr 25 2018</b>	Credit Analysis & Underwriting Series: Global Cash Flow Analysis for Underwriters & Credit Analysts

**May 8 2018** New Accounts Series: Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements

**May 16 2018** IRA Series: Current IRA Issues, Including Divorce, IRS Levies, Bankruptcies & Creditor Claims

**May 22 2018** Consumer Debt Series: Real Estate Loan Workouts, Deeds in Lieu, Short Sales, Foreclosures, Deficiency Judgments & Receiverships

**May 23 2018** Consumer Loan Documentation

**May 30 2018** Compliance Series: Job-Specific Compliance Training for Lenders

**May 31 2018** Increasing Fee Income Without Raising Fees

**Jun 5 2018** Call Report Series: Examining Bank Assets, Liabilities & Income in Call Report Preparation

**Jun 6 2018** Director Series: Regulator Expectations in Capital Planning

**Jun 7 2018** Red Flags in Residential Appraisal Compliance

**Jun 8 2018** Understanding the Procedural Differences Between Substitute Checks, ACH Imaged Checks & New Warranties Under Reg CC Effective July 1, 2018

**Jun 12 2018** Cyber Series: Beginning IT Officer Training

**Jun 13 2018** Protecting the SBA Guaranty Start to Finish

**Jun 14 2018** Overdraft Disclosure Requirements: Regulations, UDAAP & Legal Risks

**Jun 19 2018** Marketing Series: Advertising Compliance for Electronic, Website, TV & Radio Promotions

**Jun 20 2018** Safe Deposit Issues: Drilling, Unpaid Rent, Death & Unclaimed Property

**Jun 21 2018** Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

**Jun 26 2018** New Accounts Series: Opening Trust Accounts: Compliance, Documentation, Signing Authority & Deposit Insurance Issues

**Jun 27 2018** Understanding Employee Leave Policies

**Jun 28 2018** Notary Essentials, Legalities & Best Practices

**Jul 6 2018** Determining a Legal Entity for Purposes of Beneficial Ownership

**Jul 10 2018** Auditing Your Loan Portfolio: Consumer, Commercial & Real Estate

**Jul 11 2018** IRA Series: Understanding IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions

**Jul 12 2018** Maintaining Required FDIC Records: Compliance, Issues & Retention

**Jul 13 2018** Handling Federal Benefit Payments: Protections, POAs, Delinquency & Death

**Jul 17 2018** Loan Review: Consumer, Commercial & Real Estate

**Jul 18 2018** Marketing Series: Developing, Maintaining & Sustaining Brand Loyalty

**Jul 19 2018** Consumer Debt Series: Reducing Consumer Loan & Collection Losses: Workouts, Forbearance, Restructuring & More

**Jul 23 2018** Understanding Tax Reform: Community Bank Taxation in 2018 & Beyond

**Jul 24 2018** Wire Transfer Security: Regulatory Guidance, Risk Management & Monitoring

**Jul 25 2018** Call Report Series: Preparing Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance

**Jul 26 2018** Director Series: Assessing Credit Risk for Directors

**Jul 31 2018** ACH Rules & Responsibilities for RDFIs

**Aug 2 2018** Securing Loans with Cash: Using Deposit & Brokerage Accounts to Reduce Loss Risk

**Aug 3 2018** Regulatory Relief Act (S. 2155): Changes & Impacts to Community Banks

**Aug 3 2018** GDPR: What Is It & Should Your Financial Institution Be Concerned??

**Aug 7 2018** Cyber Series: Expanding & Improving Your Required IT Risk Assessment Program

**Aug 8 2018** CECL: Making Strategic Decisions Regarding Methodologies, Processes & Governance

**Aug 9 2018** Commercial Loan Application Danger Zones

**Aug 14 2018** Fair Lending Comparative File Review

**Aug 15 2018** Marketing Series: Advertising & the New Media Mix: What's Right for Your Bank?

**Aug 16 2018** Final Preparation for CFPB's TRID Amendments, Effective October 1, 2018

**Aug 21 2018** New Accounts Series: Opening Minor Accounts: Signature Cards, Access, Ownership

**Aug 22 2018** Conducting the Annual Physical Security Review

**Aug 23 2018** Stress Testing Your Loan Portfolio: Regulatory Expectations & Enhancing Credit Risk Management

**Aug 28 2018** Compliance Series: Regulatory Requirements for the Board & Senior Management

**Aug 30 2018** Managing Provisional Credit Under Reg E

**Sep 5 2018** Complying with Reg Z Rules for HELOCs: Disclosure, Documentation, Statements & Maintenance

**Sep 6 2018** Imaged Documents & Checks: Regulations & Legal Concerns

**Sep 7 2018** Handling Business Account Transactions: Dos, Don'ts & Best Practices

**Sep 10 2018** Placing Reg CC Holds Compliantly & With Confidence: Clarifying the Confusion

**Sep 11 2018** Consumer Debt Series: Maximizing Recoveries on Charged-Off Loans

**Sep 12 2018** Mortgage Lender Training Part 1: Life-of-Loan Reg B Requirements, Including Application, Monitoring & Disclosures

**Sep 13 2018** New BSA Officer Training: Requirements & Real-Life Scenarios

**Sep 14 2018** How to Originate & Onboard a New ACH Business: Set Up, Risk Assessment, Registry, Audit & Third-Party Senders

**Sep 17 2018** Capital Planning & Adequacy Under Regulatory Relief: Preparation Strategies

**Sep 18 2018** Call Report Series: Call Report Preparation: Schedule RC-R, Regulatory Capital & the Capital Conservation Buffer

**Sep 19 2018** Marketing Series: Measuring the ROI of Your Digital Marketing Strategy

**Sep 20 2018** Vendor Outsourcing: Due Diligence, Contracts, Risks & Oversight

**Sep 21 2018** HMDA Reporting: Lessons Learned, Common Mistakes & FAQs

**Sep 25 2018** Managing the Employment Termination Process: Before, During & After

**Sep 26 2018** Compliance Officer Training: Risk Assessments, Monitoring & Testing

**Sep 27 2018** IRA Series: IRA Conversions, Recharacterizations & Excess Contributions

<b>Sep 28 2018</b>	REACT □ ESCAPE □ SURVIVE Preparing Your Institution & Staff for an Active-Shooter Incident
<b>Oct 2 2018</b>	Proper Preparation of the TRID Loan Estimate & Closing Disclosure
<b>Oct 3 2018</b>	The Fair Labor Standards Act: Dos & Don'ts of Exempt & Nonexempt Pay Issues
<b>Oct 4 2018</b>	Medallion & Signature Guarantee Rules & Risks
<b>Oct 5 2018</b>	Handling Subpoenas, Summonses, Garnishments & Levies
<b>Oct 10 2018</b>	New Accounts Series: Opening Accounts for Nonresident Aliens
<b>Oct 11 2018</b>	Mortgage Lender Training Part 2: Mortgage Life-of-Loan: Processing, Underwriting & Notices
<b>Oct 12 2018</b>	Commercial Real Estate Basics: Multi-Family, Commercial Rentals, Hotels
<b>Oct 16 2018</b>	Payment Systems Rules & Regulations for ACH, Cards, Wires & Checks
<b>Oct 17 2018</b>	Understanding Title Insurance Policies, Commitments & ALTA Endorsements
<b>Oct 18 2018</b>	Cyber Series: Cyber Threats: Prevention, Detection & Response
<b>Oct 23 2018</b>	Roles, Responsibilities & Liabilities of Community Bank Directors
<b>Oct 25 2018</b>	Call Report Series: Complex Call Report Lending Schedule Preparation
<b>Oct 29 2018</b>	Stop Payment Versus Written Statement of Unauthorized Debit (WSUD): Which Is It?
<b>Oct 30 2018</b>	Compliance Series: Job-Specific Compliance Training for Deposit Operations
<b>Oct 31 2018</b>	Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More
<b>Nov 1 2018</b>	Analyzing Common TRID Compliance Violations
<b>Nov 2 2018</b>	New HMDA Partial Exemption: Analysis, Implementation & Answers
<b>Nov 6 2018</b>	Lending to Churches & Other Nonprofit Organizations
<b>Nov 7 2018</b>	ACH Liabilities & Warranties for ODFIs: Reducing Your Exposure
<b>Nov 8 2018</b>	Consumer Debt Series: Proper Repossession, Notice & Sale of Non-Real Estate Collateral
<b>Nov 9 2018</b>	Board Secretary Basics: Agendas, Meeting Records & Board Package Assembly
<b>Nov 13 2018</b>	How to Obtain & Perfect a Security Interest in Unconventional Collateral
<b>Nov 14 2018</b>	Mortgage Lender Training Part 3: Mortgage Life-of-Loan: Decision-Making, Appraisals, Post-Closing Requirements
<b>Nov 15 2018</b>	Cash Management: How Sales, Operations & Technology Can Collaborate to Generate More Fee Income
<b>Nov 20 2018</b>	IRA Series: Top 10 IRA Rollover Mistakes
<b>Nov 27 2018</b>	Compliance Series: Robbery Preparedness: Requirements & Proven Strategies
<b>Nov 28 2018</b>	Managing & Mitigating Card-Not-Present Fraud
<b>Nov 29 2018</b>	Your Borrower Has Died: Actions to Take, Mistakes to Avoid
<b>Nov 30 2018</b>	New Focus on In-House Real Estate Evaluations
<b>Dec 4 2018</b>	Improving Teller Performance: Head Teller Development
<b>Dec 5 2018</b>	Cyber Series: Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture
<b>Dec 6 2018</b>	Auditing for HMDA Compliance, Including New Data Collection Rules

<b>Dec 7 2018</b>	Filing the New SAR Form, Deadline January 1, 2019
<b>Dec 11 2018</b>	Call Report Series: Improving Efficiency in Call Report Preparation: Documentation, Accuracy & Common Errors
<b>Dec 12 2018</b>	Your Depositor Has Died: Actions to Take, Mistakes to Avoid
<b>Dec 13 2018</b>	Dealing with Joint Signers in Consumer & Real Estate Lending
<b>Dec 14 2018</b>	Commercial Appraisal Review: Income & Sales Approach
<b>Dec 17 2018</b>	Managing the Force-Placed Insurance Process
<b>Dec 18 2018</b>	Handling Government ACH Payment Returns & Reclamations
<b>Dec 19 2018</b>	Closing or Changing Deposit Accounts for Consumers & Businesses
<b>Dec 20 2018</b>	BSA Officer Reports to the Board
<b>Jan 8 2019</b>	Record Retention & Destruction Rules: Paper & Electronic
<b>Jan 9 2019</b>	Credit Analysis & Underwriting Series: Regulator Issues & Update for the Credit Analyst
<b>Jan 10 2019</b>	Teller Training Series: Compliance Training for the Frontline
<b>Jan 14 2019</b>	FFIEC Exam Procedures for Business Continuity
<b>Jan 15 2019</b>	2018 HMDA Submission Due March 1, 2019, Part 1: Identifying Reportable Loans, Data Integrity & FIG Analysis
<b>Jan 16 2019</b>	Call Reports 2019 Update
<b>Jan 17 2019</b>	IRA & HSA 2019 Update, Including Tax Reform Considerations
<b>Jan 23 2019</b>	2018 HMDA Submission Due March 1, 2019, Part 2: Requirements, Clearing Edits, Exempt Fields & More
<b>Jan 24 2019</b>	Determining Cash Flow from Personal Tax Returns After 2018 Tax Reform Part 1: Schedules A, B & C
<b>Jan 28 2019</b>	Real Estate Loan Collection Rules for Lenders & Mortgage Servicers
<b>Jan 29 2019</b>	Credit Analysis & Underwriting Series: Analyzing Financial Statements for the Credit Analyst
<b>Jan 30 2019</b>	Teller Training Series: Frontline Fraud Prevention: Stopping Fraud at the Teller Line
<b>Jan 31 2019</b>	SBA Lending 2019 Update: Guidance on the Latest Changes to Policies, Procedures & Documentation
<b>Feb 4 2019</b>	Flood Insurance Compliance Update & FAQs
<b>Feb 5 2019</b>	ACH Specialist Series: ACH Tax Refund Exceptions, Posting & Liabilities
<b>Feb 6 2019</b>	Right of Setoff on Deposit Accounts & Loans: Legal Issues
<b>Feb 7 2019</b>	C-Suite Series: CAMELS Rating for Executives
<b>Feb 12 2019</b>	Board Reporting Series: Board Secretary Procedural & Compliance Responsibilities
<b>Feb 13 2019</b>	Prepaid Cards: Your Bank's Responsibilities Under the New Rules, Effective April 1, 2019
<b>Feb 20 2019</b>	Teller Training Series: Risks & Precautions for Endorsements & Other Negotiable Instruments
<b>Feb 21 2019</b>	Credit Analysis & Underwriting Series: Debt Service Coverage Calculations in Underwriting
<b>Feb 25 2019</b>	Determining Cash Flow from Personal Tax Returns After 2018 Tax Reform Part 2: Schedules D, E &

F

- Feb 26 2019** ACH Specialist Series: ACH Dispute Resolution
- Feb 27 2019** The New NIST Digital Identity Guidelines: Impact on Passwords, Security Questions & Account Lockouts
- Feb 28 2019** Debit Card Chargebacks: Understanding Visa Claims Resolution
- Mar 5 2019** Board Reporting Series: Essential Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns
- Mar 6 2019** Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More
- Mar 7 2019** C-Suite Series: Strategic Decisions Regarding CECL Methodologies, Processes & Governance
- Mar 11 2019** Synthetic ID Fraud: What It Is, How It Works & Real-Life Scenarios
- Mar 12 2019** Teller Training Series: Cross Selling: The Key to Accountholder Satisfaction & Retention
- Mar 13 2019** Debit Card Chargebacks: Understanding Mastercard Dispute Resolution
- Mar 14 2019** ACH Specialist Series: 2019 ACH Rules Update
- Mar 19 2019** Advanced BSA Officer Training: In-Depth Risk Issues & Difficult Situations
- Mar 20 2019** Required Compliance for Commercial Loans Secured by Real Estate
- Mar 21 2019** Banking Marijuana-Related Businesses
- Mar 26 2019** Credit Analysis & Underwriting Series: Global Cash Flow Analysis for Underwriters & Credit Analysts
- Mar 27 2019** Handling Power of Attorney & Living Trust Documents on Deposit Accounts & Loans
- Mar 28 2019** Board Reporting Series: Red Flags in Board Reports
- Apr 2 2019** UDAAP: Consumer Complaint Monitoring & Avoiding Harm
- Apr 3 2019** C-Suite Series: Enterprise Risk Management: Three Key Risk Assessments
- Apr 4 2019** Mobile Device Risks, Records & Compliance Rules: Managing Your BYOD & COPE Policies & Procedures
- Apr 9 2019** Teller Training Series: Accurately Completing the CTR Line-by-Line
- Apr 11 2019** Notary Essentials & Legalities
- Apr 15 2019** ACH Specialist Series: Liability with ACH Death Notification Entries (DNEs) & Reclamations
- Apr 16 2019** Board Reporting Series: Security Officer Reports to the Board: Fulfilling Your Annual Requirement
- Apr 17 2019** Flood Insurance Compliance for Commercial Lending: Unique Issues & Case Studies
- Apr 18 2019** Consumer Collection Series: Your Borrower Filed Bankruptcy, Now What?
- Apr 22 2019** Top 20 Questions About Completing the TRID Loan Estimate & Closing Disclosure
- Apr 23 2019** Hacking the Weakest Link: The Role of Staff in Maintaining IT Security
- Apr 24 2019** C-Suite Series: Asset Liability Management Strategies in a Rising Rate Environment
- Apr 25 2019** Advanced Credit & Risk Management in Agricultural Lending
- Apr 30 2019** Escrow Account Shortages, Surpluses & Deficiencies
- May 1 2019** Troubled Debt Restructuring: Identifying & Accounting for Impaired Loans

<b>May 2 2019</b>	Call Report Series: Call Report Basics, Including Balance Sheet, Income Statement & Related Schedules
<b>May 6 2019</b>	Accurately Completing the SAR Line-by-Line
<b>May 8 2019</b>	BSA Series: Job-Specific BSA Training for Lenders
<b>May 9 2019</b>	Developing & Delivering an Effective Loan Presentation
<b>May 14 2019</b>	Teller Training Series: Managing Dual Control & Cash Limits
<b>May 15 2019</b>	Hot Issues in Cyber Compliance
<b>May 16 2019</b>	ACH Specialist Series: Top 10 Ways to Mitigate ACH Payment Risk
<b>May 21 2019</b>	Consumer Collection Series: Repossession Practices, Compliance & Limitations
<b>May 22 2019</b>	The UBPR: Understanding Peer Group Comparison to Improve Bank Performance
<b>May 23 2019</b>	Advanced Commercial Loan Documentation
<b>May 29 2019</b>	Military Lending Act & SCRA: Compliance & Lessons Learned
<b>May 30 2019</b>	ACH Specialist Series: ACH Stop Payments vs. Unauthorized Extended Returns: Know the Difference
<b>Jun 4 2019</b>	BSA Series: Job-Specific BSA Training for Operations
<b>Jun 5 2019</b>	Handling Dormant Accounts, Unclaimed Property & Escheatment
<b>Jun 6 2019</b>	Mortgage Lending Hot Spots Series: Construction-Only & Construction-to-Permanent Lending
<b>Jun 10 2019</b>	Community Bank Mergers & Acquisitions Simplified
<b>Jun 12 2019</b>	Essential HR Recordkeeping from Hiring to Firing
<b>Jun 13 2019</b>	Call Report Series: Preparing Call Report Lending & Allowance-Related Schedules
<b>Jun 17 2019</b>	Untangling Complex RDFI Challenges
<b>Jun 18 2019</b>	Electronic Returned Items: Combating Fraud
<b>Jun 19 2019</b>	Consumer Collection Series: Effective Debt Collection Techniques & Strategies
<b>Jun 20 2019</b>	Regulation E Series: Reg E Fundamentals
<b>Jun 25 2019</b>	Living, Grantor & Family Trust Accounts: Common Problems in Account Opening & Lending
<b>Jun 26 2019</b>	BSA Series: Job-Specific BSA Training for the Board
<b>Jun 27 2019</b>	Card Data Security: PCI-DSS Risk, Readiness & Compliance
<b>Jul 1 2019</b>	Managing Accounts & Records for Nonresident Aliens: Opening, Identifying, Monitoring & Tax Reporting
<b>Jul 2 2019</b>	ALLL Supporting Documentation: Current Rules & Future Expectations Under CECL
<b>Jul 9 2019</b>	IRA Series: Processing IRA Rollovers & Transfers
<b>Jul 10 2019</b>	Mortgage Lending Hot Spots Series: Surviving a TRID Compliance Exam
<b>Jul 11 2019</b>	FinCEN Guidelines on Reporting Elder Financial Exploitation
<b>Jul 15 2019</b>	Introduction to SBA Lending
<b>Jul 16 2019</b>	BSA Series: Job-Specific BSA Training for the Frontline

**Jul 17 2019** Regulation E Series: Legally Handling ATM & Debit Card Claims Under Regulation E

**Jul 18 2019** Wire Transfer Compliance, Including International Remittances

**Jul 23 2019** Call Report Series: Call Report Regulatory Capital, Including Key Changes & Other Schedules

**Jul 24 2019** Opening Accounts Online: Rules, Risks & Best Practices

**Jul 25 2019** From Prospect to Customer: Skills & Tools for Successful Business Development

**Jul 30 2019** Consumer Collection Series: 20 Common Mistakes in Consumer Collections

**Aug 1 2019** Outsourcing Tech Services: Regulations, Examiner Expectations & Actions for Vendor Management

**Aug 5 2019** Official Demands Part 1: Handling Subpoenas, Summonses & Other Legal Process

**Aug 6 2019** IRA Series: IRA Reporting, Common Issues & Error Resolution

**Aug 7 2019** New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools

**Aug 8 2019** Mortgage Lending Hot Spots Series: Adverse Action in Mortgage Lending: Compliance, Notices & Best Practices

**Aug 13 2019** Developing the Right Strategic Plan for Your Bank

**Aug 14 2019** What Are Those Business Tax Returns Telling Me?

**Aug 15 2019** FFIEC Cyber Security Risk Assessments: Policy, Recent Findings & Recommendations

**Aug 20 2019** Call Report Series: Introduction to Call Report Loan Classifications

**Aug 21 2019** E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media

**Aug 22 2019** Regulation E Series: How to Handle Unauthorized Electronic Fund Transfers Under Reg E

**Aug 27 2019** IRA Series: Top 10 Most Misunderstood IRA Issues: Turning Confusion into Confidence

**Aug 28 2019** Effective Management of Credit Report Disputes: Completing ACDVs, AUDs & Correcting Joint Credit

**Aug 29 2019** Opening Donation, Memorial & Other Accounts for Nonprofit Organizations & Corporations

**Sep 4 2019** Auditing E-Policies & Procedures: Risks, Rules & Records

**Sep 5 2019** Official Demands Part 2: Handling Garnishments, Levies & Judgment Liens

**Sep 10 2019** Conducting the 2019 ACH Audit

**Sep 11 2019** Mortgage Lending Hot Spots Series: Appraisal & Evaluation Guidance on Collateral Valuation

**Sep 12 2019** Managing Minor Accounts: Withdrawals, Transfers, CDD, Closing & Best Practices

**Sep 16 2019** IRA Series: Handling IRA Required Minimum Distributions & Roth Distributions

**Sep 17 2019** Regulation E Series: Auditing for Reg E Compliance

**Sep 18 2019** Mitigating a Data Breach: Forensics & Incident Response

**Sep 19 2019** New Compliance Officer Boot Camp

**Sep 24 2019** Hiring in the Digital Age: What Every HR Manager Needs to Know About Social Media

**Sep 25 2019** What Directors Should Know About CECL, ALLL & the New Credit Impairment Standards

**Sep 26 2019** Emerging Trends & Developments in Online, Mobile & Digital Channels

**Oct 3 2019** New BSA Officer Training Part 1: Compliance, Risk Assessment, CTRs, Exemptions, Forms &



Regulator Expectations

- Oct 7 2019** Mortgage Lending Hot Spots Series: Demystifying Rules for TRID Tolerances
- Oct 8 2019** When a Depositor Dies: Legal Requirements, Practical Issues & FAQs
- Oct 9 2019** Head Teller Training: Maximizing Teller Performance
- Oct 10 2019** Regulation E Series: Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation
- Oct 16 2019** POD Account Documentation, Compliance, Beneficiaries & Closing
- Oct 17 2019** New BSA Officer Training Part 2: Reviews, SARs, CDD, Technical Aspects & Real-Life Scenarios
- Oct 22 2019** Medallion & Signature Guarantee Risks, Rules & Best Practices
- Oct 24 2019** Commercial Loan Annual Credit Review
- Oct 29 2019** 12 Key Elements of an Effective Digital Marketing Strategy
- Oct 30 2019** Personal Accounts: Ownership, Authorization, Titling & Documentation
- Oct 31 2019** 1099 Reporting: Foreclosures, Repossessions & Debt Settlements
- Nov 6 2019** Closing or Changing Accounts for Consumers & Businesses
- Nov 7 2019** Top 10 Compliance Mistakes in Advertising
- Nov 12 2019** Mortgage Lending Hot Spots Series: Uniform Residential Loan Application (URLA) Line-by-Line, Required February 1, 2020
- Nov 13 2019** Year-End Compliance Checklist
- Nov 14 2019** Regulation E Series: Provisional Credit Under Reg E: Rules, Best Practices & FAQs
- Nov 19 2019** Robbery Preparedness: Meeting Your Annual Compliance Requirement
- Nov 20 2019** BSA Special Risks: Policy, Law Enforcement & Regulator Issues
- Nov 21 2019** When a Borrower Dies: Rules, Procedures & Liabilities
- Nov 26 2019** Understanding & Navigating ACH Rules for ODFIs
- Dec 3 2019** IRS Reporting Requirements: 1098s, 1099s, TINs & Backup Withholding
- Dec 4 2019** ACH Error Resolution: Returns, Authorizations, WSUDs, Stop Payments & More
- Dec 10 2019** Business Accounts: Who is Authorized to Open, Close, Transact?
- Dec 11 2019** Dealing with Joint Signers in Consumer & Real Estate Lending
- Dec 12 2019** Safe Deposit Issues: Delinquency, Death & Abandonment
- Dec 17 2019** Securing Collateral: How to Complete & File UCC-1 Financing Statements