

Webinar Schedule

May 9 2017	Communicating in a Crisis: How to Protect Your Reputation & Brand
Apr 2 2018	Frontline Fundamentals Series: Delivering Customer Service Excellence
Apr 2 2018	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash Handling
Apr 2 2018	Frontline Fundamentals Series: Introduction to US Banking & the Payments System
Apr 2 2018	Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
Apr 25 2019	Advanced Credit & Risk Management in Agricultural Lending
May 8 2019	BSA Series: Job-Specific BSA Training for Lenders
Jun 4 2019	BSA Series: Job-Specific BSA Training for Operations
Jun 26 2019	BSA Series: Job-Specific BSA Training for the Board
Jul 1 2019	Board Essentials
Jul 16 2019	BSA Series: Job-Specific BSA Training for the Frontline
Aug 1 2019	The Dark Web & Your Bank: Impact, Risks, Strategy
Aug 8 2019	Mortgage Lending Hot Spots Series: Adverse Action in Mortgage Lending: Compliance, Notices & Best Practices
Sep 11 2019	Mortgage Lending Hot Spots Series: Appraisal & Evaluation Guidance on Collateral Valuation
Oct 29 2019	12 Key Elements of an Effective Digital Marketing Strategy
Jan 1 2020	FastClass - Frontline Microlearning Modules
Jan 7 2020	Lending to Hemp Businesses, Including Recent USDA Interim Hemp Production Guidance
Jan 8 2020	BSA High-Risk Customers: Identifying, Enhanced Due Diligence & Monitoring
Jan 14 2020	Deposit Account Series: Compliance at Account Opening
Jan 15 2020	Incorporating Diversity & Inclusion into Your HR Policies
Jan 15 2020	Incorporating Diversity & Inclusion into Your HR Policies
Jan 16 2020	Accounting Nightmares: TDRs, Foreclosed Assets, Investments & More
Jan 21 2020	Data-Driven Loan Pricing
Jan 22 2020	2020 IRA & HSA Update, Including IRA Provisions Under the SECURE Act
Jan 23 2020	Top 10 Issues for the 2019 HMDA Report: Due March 1, 2020
Jan 28 2020	Deposit Account Series: UCC 3 & 4 Check Issues: Stop Payments, Postdated, Stale-Dated & Endorsements
Jan 29 2020	Call Report Update 2020
Jan 30 2020	Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment
Feb 4 2020	ACH Tax Refunds: Exceptions, Posting & Liabilities

Feb 5 2020 Using the UBPR to Improve Bank Performance

Feb 6 2020 Action Plan for Reg CC Rule Changes Effective July 1, 2020

Feb 7 2020 Effective Time Mastery: Working Smarter, Not Harder

Feb 10 2020 Diversity Self-Assessment: Regulatory Guidance & Best Practices

Feb 11 2020 Commercial Lending Series: Commercial Loan Documentation

Feb 12 2020 Electronic & Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court

Feb 13 2020 Deposit Account Series: Banking Cannabis Businesses: Hemp, CBD, THC & More

Feb 19 2020 Harassment Claims in a #MeToo World

Feb 20 2020 Qualifying Borrowers Using Personal Tax Returns Part 1: Form 1040 & Schedules B & C

Feb 21 2020 Nonresident Aliens: New 2020 Tax Reporting Rules, CIP, CDD & More

Feb 24 2020 Deposit Account Series: Deposit Operations Update 2020

Feb 25 2020 HELOC Compliance: Disclosures, Documentation, Advertising, Amending & More

Feb 27 2020 Managing Force-Placed Mortgage & Auto Insurance

Mar 3 2020 Appraisal Compliance Checklist, Including New Threshold Limits

Mar 4 2020 Call Report Preparation: Avoiding Common Errors

Mar 5 2020 Commercial Lending Series: Managing a Commercial Construction Loan: Start to Finish

Mar 9 2020 Understanding Marijuana Business Compliance for the Board

Mar 10 2020 Common HMDA Violations & Challenges

Mar 11 2020 Impact of Reg CC Rule Changes on ACH & RDC: Effective July 1, 2020

Mar 17 2020 Qualifying Borrowers Using Personal Tax Returns Part 2: Schedules D, E & F

Mar 18 2020 2020 ACH Rules Update, Including Emerging & Real-Time Payments

Mar 19 2020 Consumer Loan Flood Insurance Forms Line-by-Line

Mar 20 2020 Pandemic Preparedness: Managing Coronavirus & Other Epidemics

Mar 23 2020 Deposit Account Series: Advanced New Account Issues: POAs, Trusts, Estates & More

Mar 24 2020 Commercial Lending Series: Commercial Flood Insurance Rules & Best Practices

Mar 25 2020 Collecting SBA Loans: Critical Steps in Protecting the SBA Guaranty

Mar 26 2020 Get Ready for New ACH Return Code R11: Effective April 1, 2020

Mar 30 2020 New FMLA Families First Requirements for Paid Leave Effective April 1, 2020

Mar 31 2020 New Technology: Cash Recyclers, Pod Banking & Interactive ATMs

Apr 1 2020 Commercial Lending Series: Commercial Loan Workouts, Restructuring & Loss Mitigation

Apr 2 2020 Mastercard Dispute Resolution for Chargebacks

Apr 7 2020 Deposit Account Series: 10 Overdraft Hotspots, Including Regulations, Lawsuits & Guidance

Apr 8 2020 Board Secretary Training: Documenting Board Training, Minutes, Corrections & More

Apr 9 2020 Interagency Statement on Loan Modifications: Working with Borrowers Impacted by COVID-19

Apr 10 2020	The CARES Act: Impact & Implications for Community Banks
Apr 13 2020	Financial Risk During Widespread Disruption: What the Board & Management Should Monitor
Apr 14 2020	Advertising Compliance Part 1: Print, Radio & TV
Apr 15 2020	FCRA Compliance: From Delinquent Loans to New Hires
Apr 16 2020	Establishing & Amending Traditional & Roth IRAs, Including COVID-19 & SECURE Act Impacts
Apr 21 2020	New FFIEC Procedures & Pandemic Guidance for Business Continuity Management & Resilience
Apr 22 2020	10 Strategies for Remaining Independent in a Consolidating Environment
Apr 23 2020	Countdown to Reg CC Rule Changes Effective July 1, 2020
Apr 24 2020	BSA Compliance Requirements During the COVID-19 Challenge
Apr 27 2020	Increasing Remote Services During & After the Pandemic
Apr 28 2020	Commercial Lending Series: Commercial Loans Secured by Real Estate
Apr 29 2020	Consumer Bankruptcy: Compliance, Cramdowns & More
Apr 30 2020	Advertising Compliance Part 2: Website, Online & Social Media
May 1 2020	Financial Scams, Fraud & Criminal Activity During COVID-19
May 5 2020	Writing Compelling Credit Memos & Loan Narratives with Confidence
May 6 2020	New Uniform Residential Loan Application Beginning January 1, 2021: Updating Policies & Testing Readiness
May 7 2020	E-SIGN for Lenders: Technicalities, Consumer Expectations & Risk
May 11 2020	Alert! Impact of Reg D Changes
May 12 2020	Visa Claims Resolution for Chargebacks
May 13 2020	Leveraging BSA Controls for More Effective OFAC Compliance
May 14 2020	Commercial Lending Series: Analyzing Commercial Tax Returns: Forms 1065, 1120, 1120S & K-1s
May 18 2020	Demystifying TRID for Construction Loans Using the New CFPB Guides
May 19 2020	Credit Reporting & Delinquent Accounts: Disputes, Revisions & Guidance
May 20 2020	Updating Your CDD Program: Beneficial Ownership, Triggering Events & New SSN Verification
May 21 2020	Documenting & Perfecting Farm & Livestock Loans
May 27 2020	Growth & Transformation Series: Driving Engagement with Facebook, Twitter & Instagram
May 28 2020	Branch Manager Guide to Success
May 29 2020	Tax Credits & Cash Your Bank May Be Missing
Jun 1 2020	Returning to Work: Protecting Employees & Reducing Liability
Jun 2 2020	Consumer Loan Underwriting Fundamentals: Interviews, Credit Reports, Compliance & Debt Ratios
Jun 3 2020	UCC Article 9: Perfection Pitfalls & Proper Enforcement
Jun 4 2020	TDRs: Defining, Examples, Financial Reporting & Best Practices
Jun 5 2020	Deadline July 1, 2020: HMDA Final Rule on Closed-End Loan Data Collection & Reporting

Jun 9 2020	Debit & Prepaid Card Compliance: Disclosures, Fee Changes & More
Jun 10 2020	Completing the TRID Loan Estimate Line-by-Line
Jun 11 2020	Three Key Risk Assessments in Enterprise Risk Management
Jun 15 2020	Credit Risk Management During a Pandemic
Jun 16 2020	Growth & Transformation Series: Banking Millennials: The Next Generation of Revenue
Jun 17 2020	Handling ACH Exceptions & Returns
Jun 18 2020	Fair Lending Comparative File Review That Meets Regulator Expectations
Jun 23 2020	Comparing Regulation E with Visa & Mastercard Rules
Jun 24 2020	Managing In-House Real Estate Evaluations
Jun 25 2020	20 Common Mistakes in Consumer Collections
Jun 26 2020	Record Retention: What Documents Must Be Retained & For How Long?
Jun 30 2020	Fraud by Channel Type: Check, Debit, Credit, ACH & Wire
Jul 1 2020	Growth & Transformation Series: Digital Marketing Strategies: What's Working in 2020?
Jul 7 2020	HR Compliance: Lessons Learned from Massive HR Failures
Jul 8 2020	Annual Training for the Branch: BSA, Identity Theft & Regs CC, D, E & DD
Jul 9 2020	Top 10 Consumer Loan Documentation Mistakes
Jul 13 2020	Completing the TRID Closing Disclosure Line-by-Line
Jul 14 2020	Audit & COVID-19: A CFO Roadmap
Jul 15 2020	HMDA: Still a Four-Letter Word?
Jul 16 2020	Regulation E Myth Busters
Jul 22 2020	Responding to Garnishment & Levy Demands
Jul 23 2020	Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance
Jul 24 2020	Effective Now! New FFIEC Guidelines for Banking Hemp-Related Businesses
Jul 28 2020	Beneficial Ownership Rules for Business Accounts & Loans
Jul 29 2020	Lending to Self-Employed Borrowers
Jul 30 2020	Handling Consumer Complaints & Disputes
Aug 4 2020	Maximizing Recoveries on Charged-Off Loans
Aug 5 2020	Advanced CTR Training: Beyond the "Textbook"
Aug 6 2020	Fundamentals of IRA Beneficiary Designations & Distributions, Including SECURE & CARES Act Implications
Aug 7 2020	Bankruptcy's New Subchapter V: The Small Business Reorganization Act
Aug 11 2020	Fair Lending & COVID-19: Strategies for Maintaining Compliance
Aug 12 2020	Growth & Transformation Series: Leveraging LinkedIn for Lenders
Aug 13 2020	Cyber Series: Layered Cybersecurity: Finding the Best Strategy for Your Bank

Aug 18 2020	Effective & Compliant Pre-Employment Background Checks
Aug 19 2020	Collections & Right of Set Off in Commercial Lending
Aug 20 2020	Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements
Aug 25 2020	Advanced IRA Beneficiary Issues: Death Distributions, Trusts & Successors, Including SECURE & CARES Act Implications
Aug 26 2020	Cutting-Edge Consumer Payments: Beyond PayPal & Venmo
Aug 27 2020	Liability with ACH Death Notification Entries (DNEs) & Reclamations
Sep 2 2020	SAFE Act Compliance for Mortgage Loan Originators (MLOs)
Sep 9 2020	Cyber Series: Cybersecurity Assessment Tool 2.0 & GLBA Privacy
Sep 10 2020	10 Lessons Learned When a Depositor Dies
Sep 15 2020	Call Report Regulatory Capital: Standards, Ratios, Risk Weighting
Sep 16 2020	Building the Best Possible Board Meeting: From Agenda to Action
Sep 17 2020	Risk Officer Series: The 15 Worst Security Mistakes
Sep 22 2020	UCC-1 & UCC-3 Financing Statements Line-by-Line: Filing, Amending & Renewing
Sep 23 2020	Ag Lending Compliance, Including Industrial Hemp
Sep 24 2020	Avoiding Costly Mistakes in Calculating Debt Service Coverage
Sep 28 2020	Mortgage Collection & Foreclosure: Best Practices & Tenants' Rights
Sep 29 2020	FFIEC Requirements for a Remote Deposit Capture Risk Assessment
Sep 30 2020	Mastering Escrow: Analysis, Rules, Forms & Compliance
Oct 6 2020	Managing Vendors: Due Diligence, Contracts, Tips & Tools
Oct 7 2020	Compliance with E-SIGN, E-Statements & E-Disclosures
Oct 8 2020	Risk Officer Series: A Year in the Life of a Compliance Officer: Tips, Tools & Annual Requirements
Oct 14 2020	Cyber Series: GLBA Security Expectations, Internal Controls & the Human Factor
Oct 15 2020	Regulatory Requirements for the Board: A Comprehensive Checklist
Oct 20 2020	Regulator Update for the Credit Analyst
Oct 21 2020	Banking & Lending to Cannabis Businesses: Clarifying the Confusion & Avoiding Pitfalls
Oct 22 2020	Legally Handling ATM & Debit Card Claims Under Regulation E
Oct 27 2020	Risk Officer Series: Advanced BSA Officer Training: Risk, Compliance & Real-Life Scenarios
Oct 28 2020	Cyber Series: Building & Sustaining a Cyber Intelligence Unit (CIU)
Oct 29 2020	New URLA for a New Year! Prepare Now for a Smooth Transition
Nov 3 2020	Recruiting & Retaining Millennials, Gen Z & Nexters
Nov 4 2020	Call Reports for New Preparers & Reviewers
Nov 5 2020	Dissecting Loan Loss Reserves, Including CECL Expectations
Nov 9 2020	You're the New Board Secretary, Now What?

- Nov 10 2020** Year-End IRA Actions: Notifications, Reporting & Monitoring, Including SECURE Act & COVID Rule Changes
- Nov 12 2020** IRS Reporting Essentials: Form 1099 & Beyond
- Nov 17 2020** Risk Officer Series: Risk Management Officer: Expectations & Responsibilities
- Nov 18 2020** 10 Lessons Learned When a Borrower Dies
- Nov 24 2020** Robbery: Critical Steps Before, During & After
- Dec 1 2020** Avoiding BSA Compliance Violations
- Dec 2 2020** Annual Loan Review: Consumer, Commercial & Residential
- Dec 3 2020** Using Notary & Corporate Seals Accurately
- Dec 8 2020** Recent Reg CC Changes: Lessons Learned & Future Outlook
- Dec 9 2020** Legal Issues Surrounding Subpoenas & Summonses
- Dec 10 2020** Top IRA SECURE Act & COVID Rule Changes for 2020 Tax Year
- Dec 15 2020** Avoiding Loan Denial Mistakes