

# Webinar Schedule

<b>Sep 2 2016</b>	REACT □ ESCAPE □ SURVIVE Preparing Your Institution & Staff for an Active-Shooter Incident
<b>Jan 11 2017</b>	Account Documentation Series: Compliance & Due Diligence at Account Opening
<b>Jan 13 2017</b>	ADA Website Compliance Requirements & Common Errors
<b>Jan 18 2017</b>	ACH Specialist Series: Direct Deposit Tax Refunds: Posting & Exceptions
<b>Jan 26 2017</b>	Director Series: Risk & Capital in Strategic Planning for the Board
<b>Feb 2 2017</b>	Regulation E Series: Handling Provisional Credit Under Reg E: Rules, Best Practices & FAQs
<b>Feb 7 2017</b>	Real Estate Series: Understanding TRID Tolerance Cures
<b>Feb 8 2017</b>	BSA Compliance Series: FinCEN's CDD Rules & BSA Compliance: Why Preparing Now for the Fifth Pillar is Critical
<b>Feb 22 2017</b>	Risk Management Series: Developing an Enterprise-Wide Risk Assessment
<b>Mar 2 2017</b>	Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court?
<b>Mar 15 2017</b>	Regulation E Series: Regulation E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation
<b>Mar 21 2017</b>	ACH Specialist Series: ACH Rules Update 2017
<b>Mar 22 2017</b>	Account Documentation Series: Opening Deposit Accounts Online: Rules, Risks & Best Practices
<b>Mar 29 2017</b>	Director Series: The Board Evaluation Process: Steps, Tools & More
<b>Apr 6 2017</b>	Real Estate Series: CFPB Real Estate Loan Collection Rules for Mortgage Servicers & Your Bank
<b>Apr 12 2017</b>	Risk Management Series: Developing a Risk-Based Compliance Audit for Your Loan Portfolio
<b>Apr 25 2017</b>	BSA Compliance Series: BSA Compliance Hotspots: Regulators, Litigation, Policies & Procedures
<b>May 2 2017</b>	Revisiting TRID Line-by-Line Part 1: Loan Estimate
<b>May 3 2017</b>	ACH Specialist Series: Complex ACH Origination Issues for ODFIs: Compliance, Exceptions, Monitoring
<b>May 11 2017</b>	Director Series: What the Board Needs to Know About Vendor Management
<b>May 16 2017</b>	Risk Management Series: Conducting an RDC Risk Assessment: Compliance Findings & Regulatory Guidance
<b>May 23 2017</b>	Account Documentation Series: Nonresident Alien Accounts: Opening, Tax ID Numbers, IRS Issues & More
<b>May 25 2017</b>	Regulation E Series: How to Handle Unauthorized Electronic Fund Transfers Under Reg E
<b>Jun 1 2017</b>	12 Key Elements of an Effective Digital Marketing Strategy
<b>Jun 5 2017</b>	Report Writing for Auditors: Tips, Tools & Best Practices
<b>Jun 6 2017</b>	Revisiting TRID Line-by-Line Part 2: Closing Disclosure
<b>Jun 7 2017</b>	Developing an Effective Process for Change Control: Shared Responsibilities, Implementation & Monitoring
<b>Jun 8 2017</b>	BSA Compliance Series: New BSA Officer Training

**Jun 13 2017** Reporting Customer Credit & Effectively Managing Credit Disputes

**Jun 14 2017** Debit Card Chargebacks: Rules, Rights, Challenges & Best Practices

**Jun 15 2017** Traditional & Roth IRA Plan Establishment & Required Amendments

**Jun 20 2017** Real Estate Series: Adverse Action in Mortgage Lending: Are You in Compliance?

**Jun 21 2017** ACH Specialist Series: Same-Day ACH: Preparing for Processing Debits, Effective September 15, 2017

**Jun 22 2017** Credit Analyst Training Part 2: Analyzing Financial Statements

**Jun 26 2017** Understanding the NACHA Third-Party Sender Registry for ODFIs

**Jun 27 2017** The Top 10 Things You Need to Know About the CFPB's Amendments to Mortgage Servicing Requirements Before October 19th

**Jun 28 2017** My Borrower Filed Chapter 11 Bankruptcy – Now What?

**Jun 29 2017** When a Borrower Dies: Next Steps & Best Practices

**Jun 30 2017** CTR Technical Changes: New Data Fields, Amendments & Alternate Model Reporting

**Jul 5 2017** Analyzing the UBPR: How Does Your Bank Compare to Peers?

**Jul 6 2017** Director Series:Raising Capital as an Independent Community Bank

**Jul 11 2017** Regulatory Requirements When Employees Work from Home: Overtime, FMLA, ADA, Safety & More

**Jul 12 2017** Getting Started with SBA Lending

**Jul 13 2017** Account Documentation Series:Closing or Changing Deposit Accounts for Consumers & Businesses

**Jul 18 2017** Mastering Escrow Compliance: Analysis, Rules, Forms & Accounting

**Jul 19 2017** Creating an Effective Suspicious Activity Program: Efficiency, Examinations & Fraud

**Jul 20 2017** Regulation E Series:Regulation E Fundamentals: Back to Basics

**Jul 21 2017** Wire Transfer Security Controls: Regulatory Guidance, Risk Management & Monitoring

**Jul 25 2017** E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media

**Jul 26 2017** Special Rules for Credit Card Compliance: Changes in Terms, APR Increases, Protected Balances, Offsets, Fee Limits & More

**Jul 27 2017** 20 UCC Provisions You Must Know When Cashing or Depositing Checks

**Jul 31 2017** TILA Rules for Non-Mortgage & Non-Credit Card Lending

**Aug 2 2017** Business Signature Cards & Resolutions: Entities, Authority & Documentation

**Aug 3 2017** Advertising Compliance: Website, Print, TV & Radio

**Aug 8 2017** Real Estate Series:Appraisals & Evaluations for Consumer Real Estate Lending: Interagency Guidance, Regulator Issues & FAQs

**Aug 9 2017** Dealing with Employee Discipline, Complaints, Performance Issues & More

**Aug 10 2017** How to Legally Compensate Mortgage Loan Originators

**Aug 15 2017** BSA Compliance Series:Job-Specific BSA for Deposit Operations: SAR Monitoring, 314(a) Requests & CIP

**Aug 16 2017** Risk Management Series:Conducting a Fair Lending Risk Assessment

**Aug 17 2017** Introduction to Call Report Loan Classifications

**Aug 18 2017** New Military Lending Act Requirements for Credit Cards, Effective October 3, 2017

**Aug 22 2017** Vendor Problem Resolution: A Five-Step Approach

**Aug 23 2017** Proven Steps to Successful Business Development: Defining Prospects, Engagement Scripts, Overcoming Objections & Measuring Performance

**Aug 24 2017** New Compliance Officer Boot Camp

**Aug 25 2017** Revisiting Your HMDA Policies & Procedures to Include Comprehensive Changes Effective January 1, 2018

**Aug 29 2017** Regulation E Series:Comparing Regulation E with Visa & MasterCard Rules

**Aug 30 2017** Asset-Liability Management Overview: Concepts, Fundamentals & Assessing Risks

**Aug 31 2017** Record Retention & Destruction Rules: Compliance & Best Practices

**Sep 6 2017** Responding to Official Demands for Customer Funds: Subpoenas, Garnishments, Summonses & Levies

**Sep 7 2017** Understanding & Processing IRA Rollovers & Transfers

**Sep 8 2017** Preparing for Reg CC Rule Changes Part 1: Impact, Detailed Changes & Action Plan

**Sep 12 2017** Account Documentation Series:Minor Accounts: Ownership, Documentation & Access

**Sep 13 2017** High-Risk Transaction Case Studies in Commercial Property Appraisals, Including HVCRE Considerations

**Sep 14 2017** Workout & Liquidation of an SBA Loan

**Sep 15 2017** Managing a Residential Construction-to-Permanent Loan - Start to Finish

**Sep 19 2017** Supporting Documentation for the ALLL: Current Rules & Future Expectations Under CECL

**Sep 20 2017** ACH Specialist Series:RDFI Returns: 2 Day vs. 60 Calendar Days – Understanding the Difference

**Sep 21 2017** Understanding Loan Participations & Syndications Part 1: Recognizing the Distinction & Determining the Best Solution

**Sep 26 2017** Step-by-Step SAR Completion: Dos & Don'ts

**Sep 27 2017** Director Series:Rules & Trends in Executive Compensation

**Sep 28 2017** Managing & Mitigating Data Breaches: Fraud, Forensics & Incident Response

**Sep 29 2017** 20 Common Collection Pitfalls

**Oct 3 2017** Keys to Effective Employee Recruitment, Onboarding & Retention

**Oct 4 2017** Surviving a TRID Compliance Exam

**Oct 5 2017** Countdown to the New HMDA Rules Effective January 1, 2018

**Oct 6 2017** Preparing for Reg CC Rule Changes Part 2: Operations Systems, Audit & Reporting Implications

**Oct 11 2017** Real Estate Series:ARM & Balloon Payments: Clarifying the Confusion

**Oct 12 2017** Call Reports: Regulatory Capital Requirements

**Oct 13 2017** Planning & Compliance Considerations for the New Fannie Mae & Freddie Mac Uniform Residential Loan Application

**Oct 17 2017** Beyond EMV: Trends in Payments & What It Means for Community Banks

**Oct 18 2017** All About 1099 Reporting Part 1: Forms 1099-A & 1099-C: Foreclosures, Repossessions & Debt Settlements

**Oct 19 2017** Understanding Loan Participations & Syndications Part 2: Documentation, Servicing, Administration & Due Diligence

**Oct 24 2017** BSA Compliance Series:Job-Specific BSA Training for the Frontline: CTRs, SARs, CIP & More

**Oct 25 2017** Advanced Commercial Loan Documentation

**Oct 26 2017** Risk Management Series:Establishing or Maturing Your Vendor Risk Management Program

**Oct 31 2017** Preparing for the Impact of New Prepaid Card Rules Under Regulation E: Deadline April 1, 2018

**Nov 1 2017** Working with Troubled Loans: Extensions, Deferments, Re-Aging, Refinancing & Incentives

**Nov 2 2017** CECL Loss Estimation Methodologies: Using Your Bank's Data History to Create Workable Options

**Nov 7 2017** Required Compliance for Commercial Loans Secured by Real Estate

**Nov 8 2017** Regulation E Series:Auditing for Regulation E Compliance

**Nov 9 2017** When a Depositor Dies: Next Steps & Best Practices

**Nov 10 2017** CFPB's TRID Amendments: Understanding the Clarifications & New Expectations

**Nov 14 2017** ACH Specialist Series:Federal Government ACH Payments: Reclamations & Garnishments

**Nov 15 2017** HMDA-LAR Changes Part 1: Procedures & Tools for Capturing the New Data Fields, Effective January 1, 2018

**Nov 16 2017** Account Documentation Series:Accepting Powers-of-Attorney on Deposit Accounts

**Nov 21 2017** Director Series:Required Compliance for the Board & Senior Management

**Nov 28 2017** OFAC Sanctions Compliance: Update, Expectations & Best Practices

**Nov 29 2017** Robbery Preparedness for All Staff

**Nov 30 2017** Avoiding Employee Job Misclassification Issues: Getting It Right!

**Dec 1 2017** HMDA-LAR Changes Part 2: Completing New Fields with No Predefined Codes, Effective January 1, 2018

**Dec 5 2017** BSA Compliance Series:Job-Specific BSA Compliance for Lenders

**Dec 6 2017** Conducting a Collections Risk Assessment

**Dec 7 2017** Disaster Preparedness, Recovery & Business Continuity

**Dec 8 2017** Critical HMDA Issues for HELOC Applications & Coverage Changes for Commercial Lenders, Effective January 1, 2018

**Dec 12 2017** Real Estate Series:Mortgage Loan Disclosure Timing Issues

**Dec 13 2017** All About 1099 Reporting Part 2: Forms 1099-INT & 1099-MISC: Vendor Payments, Prizes & Interest on Deposit Accounts

**Dec 14 2017** Risk Management Series:ACH Risk Management & Assessment: Risks, Controls & Ratings

**Dec 19 2017** Preparation Plan for CDD Changes to Beneficial Ownership Rules: Effective May 11, 2018

**Dec 20 2017** New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools

**Jan 3 2018** Top Issues for 2017 HMDA Reporting: Due March 1, 2018

**Jan 4 2018** Dealing with ACH Tax Refunds: Exceptions, Posting & Liabilities

**Jan 9 2018** Board Secretary Training: Documenting Minutes, Corrections & Disagreements

**Jan 10 2018** SBA Lending Update 2018: Trends, Regulations & Pending Changes

**Jan 11 2018** Credit Analysis & Underwriting Series: Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B

**Jan 17 2018** IRA Series: 2018 IRA & HSA Update & Hot Topics

**Jan 18 2018** Consumer Debt Series: Credit Reporting & Delinquent Accounts: Disputes, Revisions, Recent Guidance & More

**Jan 23 2018** FFIEC Reporting for CRA Compliance, Including Recent CFPB Updates to HMDA

**Jan 24 2018** Same Day ACH Final Phase, Effective March 15, 2018: Funds Availability Requirements

**Jan 25 2018** Call Report Revisions & Update 2018, Including FFIEC Community Bank Call Report Burden-Reduction Initiative

**Jan 30 2018** Exercising the Right of Setoff on Deposit Accounts & Loans

**Jan 31 2018** Compliance Series: Job-Specific Compliance Training for the Frontline

**Feb 1 2018** Understanding Personal Tax Returns Part 1: Schedules A, B, C & D

**Feb 6 2018** Simplifying the Compliance Function: Tools & Checklists to Keep You on Track

**Feb 7 2018** Fair Lending Challenges for HMDA Data Rule Changes: Expanded Data Fields & Lending Practices

**Feb 8 2018** Cyber Series: Emerging Technologies 2018: What Are They & Do They Matter?

**Feb 13 2018** Director Series: Directors' Role & Responsibilities When a Data Breach Occurs

**Feb 14 2018** Prepaid Cards: Your Bank's Responsibilities Under the New Rules Effective April 1, 2018

**Feb 15 2018** Preparing for the New Mortgage Servicing Rules: Final Implementation Date, April 19, 2018

**Feb 21 2018** New Accounts Series: Opening Consumer Accounts: Regulations, CDD & Documentation

**Feb 22 2018** Security Officer Reports to the Board: What is Required?

**Feb 27 2018** Credit Analysis & Underwriting Series: Debt Service Coverage Calculations in Underwriting

**Feb 28 2018** Understanding Personal Tax Returns Part 2: Schedules E & F

**Mar 1 2018** CECL Rule Overview: Preparation, Planning & Data Collection

**Mar 6 2018** Revisiting CDD Policies & Procedures to Include Beneficial Ownership Rule Changes Effective May 11, 2018

**Mar 7 2018** ACH Rules Update 2018

**Mar 8 2018** Consumer Debt Series: Managing Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks

**Mar 13 2018** Flood Insurance Compliance Review & Update 2018

**Mar 14 2018** Developing & Managing Employee Performance Through Effective Recruiting, Onboarding & Coaching

**Mar 15 2018** IRA Series: IRA Overview: Traditional & Roth IRA & SEP Plans

**Mar 20 2018** Completing the CTR Line-by-Line Effective May 28, 2018: Technical Changes, New Data Fields & Alternate Model Reporting

**Mar 21 2018** Call Report Series: Introduction to Call Report Preparation

**Mar 22 2018** Compliance & Legal Risks in Mobile Banking: Rules & Security Requirements

**Mar 27 2018** New Accounts Series: Opening Deposit Accounts for Nonprofit Organizations

**Mar 28 2018** Credit Analysis & Underwriting Series: Creating Effective Credit Memos & Loan Narratives

**Mar 29 2018** Negotiate to Win™: Essential Negotiation Skills for Community Bankers

**Apr 3 2018** Impact of Regulation CC Rule Changes on RDC & ACH

**Apr 4 2018** Dealing with Dormant Accounts, Unclaimed Property & Escheatment

**Apr 5 2018** Cyber Series: FFIEC Cybersecurity Assessment Tool: Issues & Answers

**Apr 10 2018** BSA Special Risks: Policy, Law Enforcement & Regulator Issues

**Apr 11 2018** Director Series: Strategic Planning Years 1, 3 & 5: Scope, Techniques & Drafting Your Plan

**Apr 12 2018** Developing a Strong Risk Assessment for Enterprise Risk Management

**Apr 17 2018** Compliance Series: Compliance Rules All Staff Must Know: Red Flags for Identity Theft, Bribery, Privacy & Ethical Considerations

**Apr 18 2018** Top 25 Things to Know About Reg CC Changes Before July 1, 2018

**Apr 19 2018** How to Complete & File UCC-1 Financing Statements

**Apr 24 2018** Denied Loan Requirements: Consumer, Commercial & Real Estate

**Apr 25 2018** Credit Analysis & Underwriting Series: Global Cash Flow Analysis for Underwriters

**Apr 26 2018** The Top 12 Credit Risks in Agricultural Lending

**May 1 2018** All You Need to Know About E-SIGN, E-Statements & E-Disclosures

**May 2 2018** Understanding the UCA Cash Flow: Practical Applications in Underwriting

**May 3 2018** Handling Powers-of-Attorney & Living Trust Documents for Deposit Accounts & Loans

**May 8 2018** New Accounts Series: Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements

**May 9 2018** Analyzing TRID Tolerance Cures: Clarifying the Confusion

**May 10 2018** Finance Charges: Getting It Right!

**May 15 2018** Top Escrow Compliance Exam Issues, FAQs & Field Audits

**May 16 2018** IRA Series: Current IRA Issues, Including Divorce, IRS Levies, Bankruptcies & Creditor Claims

**May 17 2018** FFIEC Third-Party Risk Guidance: Appendix J for Vendor Business Continuity Issues & More

**May 22 2018** Consumer Debt Series: Real Estate Loan Workouts, Deeds in Lieu, Short Sales, Foreclosures, Deficiency Judgments & Receiverships

**May 23 2018** Consumer Loan Documentation

**May 24 2018** ACH Error Resolution: Unauthorized, Authorization Revoked, or Stop Payment?

**May 30 2018** Compliance Series: Job-Specific Compliance Training for Lenders

**May 31 2018** Increasing Fee Income Without Raising Fees

**Jun 5 2018** Call Report Series: Examining Bank Assets, Liabilities & Income in Call Report Preparation

**Jun 6 2018** Director Series: Regulator Expectations in Capital Planning

**Jun 7 2018** Red Flags in Residential Appraisal Compliance

**Jun 12 2018** Cyber Series: Beginning IT Officer Training

**Jun 13 2018** Protecting the SBA Guaranty Start to Finish

**Jun 14 2018** Overdraft Disclosure Requirements: Regulations, UDAAP & Legal Risks

**Jun 19 2018** Marketing Series: Advertising Compliance for Electronic, Website, TV & Radio Promotions

**Jun 20 2018** Safe Deposit Issues: Drilling, Unpaid Rent, Death & Unclaimed Property

**Jun 21 2018** Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

**Jun 26 2018** New Accounts Series: Opening Trust Accounts: Compliance, Documentation, Signing Authority & Deposit Insurance Issues

**Jun 27 2018** Understanding Employee Leave Policies

**Jun 28 2018** Notary Essentials, Legalities & Best Practices

**Jul 10 2018** Auditing Your Loan Portfolio: Consumer, Commercial & Real Estate

**Jul 11 2018** IRA Series: Understanding IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions

**Jul 12 2018** Maintaining Required FDIC Records: Compliance, Issues & Retention

**Jul 17 2018** Loan Review: Consumer, Commercial & Real Estate

**Jul 18 2018** Marketing Series: Developing, Maintaining & Sustaining Brand Loyalty

**Jul 19 2018** Consumer Debt Series: Reducing Consumer Loan & Collection Losses: Workouts, Forbearance, Restructuring & More

**Jul 24 2018** Wire Transfer Security: Regulatory Guidance, Risk Management & Monitoring

**Jul 25 2018** Call Report Series: Preparing Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance

**Jul 26 2018** Director Series: Assessing Credit Risk for Directors

**Jul 31 2018** ACH Rules & Responsibilities for RDFIs

**Aug 2 2018** Securing Loans with Cash: Using Deposit & Brokerage Accounts to Reduce Loss Risk

**Aug 7 2018** Cyber Series: Expanding & Improving Your Required IT Risk Assessment Program

**Aug 8 2018** CECL: Making Strategic Decisions Regarding Methodologies, Processes & Governance

**Aug 9 2018** Commercial Loan Application Danger Zones

**Aug 14 2018** Fair Lending Comparative File Review

**Aug 15 2018** Marketing Series: Advertising & the New Media Mix: What's Right for Your Bank?

**Aug 16 2018** Final Preparation for CFPB's TRID Amendments, Effective October 1, 2018

**Aug 21 2018** New Accounts Series: Opening Minor Accounts: Signature Cards, Access, Ownership

<b>Aug 22 2018</b>	Conducting the Annual Physical Security Review
<b>Aug 23 2018</b>	Stress Testing Your Loan Portfolio: Regulatory Expectations & Enhancing Credit Risk Management
<b>Aug 28 2018</b>	Compliance Series: Regulatory Requirements for the Board & Senior Management
<b>Aug 30 2018</b>	Managing Provisional Credit Under Reg E
<b>Sep 5 2018</b>	Complying with Reg Z Rules for HELOCs: Disclosure, Documentation, Statements & Maintenance
<b>Sep 6 2018</b>	Imaged Documents & Checks: Regulations & Legal Concerns
<b>Sep 11 2018</b>	Consumer Debt Series: Maximizing Recoveries on Charged-Off Loans
<b>Sep 12 2018</b>	Mortgage Lender Training Part 1: Life-of-Loan Reg B Requirements, Including Application, Monitoring & Disclosures
<b>Sep 13 2018</b>	New BSA Officer Training: Requirements & Real-Life Scenarios
<b>Sep 18 2018</b>	Call Report Series: Call Report Preparation: Schedule RC-R, Regulatory Capital & the Capital Conservation Buffer
<b>Sep 19 2018</b>	Marketing Series: Measuring the ROI of Your Digital Marketing Strategy
<b>Sep 20 2018</b>	Vendor Outsourcing: Due Diligence, Contracts, Risks & Oversight
<b>Sep 25 2018</b>	Managing the Employment Termination Process: Before, During & After
<b>Sep 26 2018</b>	Compliance Officer Training: Risk Assessments, Monitoring & Testing
<b>Sep 27 2018</b>	IRA Series: IRA Conversions, Recharacterizations & Excess Contributions
<b>Oct 2 2018</b>	Proper Preparation of the TRID Loan Estimate & Closing Disclosure
<b>Oct 3 2018</b>	The Fair Labor Standards Act: Dos & Don'ts of Exempt & Nonexempt Pay Issues
<b>Oct 4 2018</b>	Medallion & Signature Guarantee Rules & Risks
<b>Oct 10 2018</b>	New Accounts Series: Opening Accounts for Nonresident Aliens
<b>Oct 11 2018</b>	Mortgage Lender Training Part 2: Mortgage Life-of-Loan: Processing, Underwriting & Notices
<b>Oct 16 2018</b>	Payment Systems Rules & Regulations for ACH, Cards, Wires & Checks
<b>Oct 17 2018</b>	Understanding Title Insurance Policies, Commitments & ALTA Endorsements
<b>Oct 18 2018</b>	Cyber Series: Cyber Threats: Prevention, Detection & Response
<b>Oct 23 2018</b>	Role, Responsibilities & Liabilities for the Community Bank Director
<b>Oct 25 2018</b>	Call Report Series: Complex Call Report Lending Schedule Preparation
<b>Oct 30 2018</b>	Compliance Series: Job-Specific Compliance Training for Deposit Operations
<b>Oct 31 2018</b>	Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More
<b>Nov 1 2018</b>	Analyzing Common TRID Compliance Violations
<b>Nov 6 2018</b>	Lending to Churches & Other Nonprofit Organizations
<b>Nov 7 2018</b>	ACH Liabilities & Warranties for ODFIs: Reducing Your Exposure
<b>Nov 8 2018</b>	Consumer Debt Series: Proper Repossession, Notice & Sale of Non-Real Estate Collateral
<b>Nov 14 2018</b>	Mortgage Lender Training Part 3: Mortgage Life-of-Loan: Decision-Making, Appraisals, Post-Closing Requirements



**Nov 20 2018** IRA Series: Top 10 IRA Rollover Mistakes

**Nov 27 2018** Compliance Series: Robbery Preparedness: Requirements & Proven Strategies

**Nov 28 2018** Managing & Mitigating Card-Not-Present Fraud

**Nov 29 2018** Your Borrower Has Died: Actions to Take, Mistakes to Avoid

**Dec 4 2018** Improving Teller Performance: Head Teller Development

**Dec 5 2018** Cyber Series: Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture

**Dec 6 2018** Auditing for HMDA Compliance, Including New Data Collection Rules

**Dec 11 2018** Call Report Series: Improving Efficiency in Call Report Preparation: Documentation, Accuracy & Common Errors

**Dec 12 2018** Your Depositor Has Died: Actions to Take, Mistakes to Avoid

**Dec 13 2018** Dealing with Joint Signers in Consumer & Real Estate Lending

**Dec 18 2018** Handling Government ACH Payment Returns & Reclamations

**Dec 19 2018** Closing or Changing Deposit Accounts for Consumers & Businesses

**Dec 20 2018** BSA Officer Reports to the Board