

Webinar Schedule

Sep 28 2017	Managing & Mitigating Data Breaches: Fraud, Forensics & Incident Response
Nov 1 2017	Working with Troubled Loans: Extensions, Deferments, Re-Aging, Refinancing & Incentives
Nov 2 2017	CECL Loss Estimation Methodologies: Using Your Bank's Data History to Create Workable Options
Nov 7 2017	Required Compliance for Commercial Loans Secured by Real Estate
Nov 8 2017	Regulation E Series: Auditing for Regulation E Compliance
Nov 9 2017	When a Depositor Dies: Next Steps & Best Practices
Nov 10 2017	CFPB's TRID Amendments: Understanding the Clarifications & New Expectations
Nov 14 2017	ACH Specialist Series: Federal Government ACH Payments: Reclamations & Garnishments
Nov 15 2017	HMDA-LAR Changes Part 1: Procedures & Tools for Capturing the New Data Fields, Effective January 1, 2018
Nov 16 2017	Account Documentation Series: Accepting Powers-of-Attorney on Deposit Accounts
Nov 21 2017	Director Series: Required Compliance for the Board & Senior Management
Nov 28 2017	OFAC Sanctions Compliance: Update, Expectations & Best Practices
Nov 29 2017	Robbery Preparedness for All Staff
Nov 30 2017	Avoiding Employee Job Misclassification Issues: Getting It Right!
Dec 1 2017	HMDA-LAR Changes Part 2: Completing New Fields with No Predefined Codes, Effective January 1, 2018
Dec 5 2017	BSA Compliance Series: Job-Specific BSA Compliance for Lenders
Dec 6 2017	Conducting a Collections Risk Assessment
Dec 7 2017	Disaster Preparedness, Recovery & Business Continuity
Dec 8 2017	Critical HMDA Issues for HELOC Applications & Coverage Changes for Commercial Lenders, Effective January 1, 2018
Dec 12 2017	Real Estate Series: Mortgage Loan Disclosure Timing Issues
Dec 13 2017	All About 1099 Reporting Part 2: Forms 1099-INT & 1099-MISC: Vendor Payments, Prizes & Interest on Deposit Accounts
Dec 14 2017	Risk Management Series: ACH Risk Management & Assessment: Risks, Controls & Ratings
Dec 19 2017	Preparation Plan for CDD Changes to Beneficial Ownership Rules: Effective May 11, 2018
Dec 20 2017	New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools
Jan 3 2018	Top Issues for 2017 HMDA Reporting: Due March 1, 2018
Jan 4 2018	Dealing with ACH Tax Refunds: Exceptions, Posting & Liabilities
Jan 9 2018	Board Secretary Training: Documenting Minutes, Corrections & Disagreements
Jan 10 2018	SBA Lending Update 2018: Trends, Regulations & Pending Changes
Jan 11 2018	Credit Analysis & Underwriting Series: Loan Underwriting 101: Interviewing, Credit Reports, Debt

Ratios & Regulation B

- Jan 17 2018** IRA Series: 2018 IRA & HSA Update & Hot Topics
- Jan 18 2018** Consumer Debt Series: Credit Reporting & Delinquent Accounts: Disputes, Revisions, Recent Guidance & More
- Jan 23 2018** FFIEC Reporting for CRA Compliance, Including Recent CFPB Updates to HMDA
- Jan 24 2018** Same Day ACH Final Phase, Effective March 15, 2018: Funds Availability Requirements
- Jan 25 2018** Call Report Revisions & Update 2018, Including FFIEC Community Bank Call Report Burden-Reduction Initiative
- Jan 30 2018** Exercising the Right of Setoff on Deposit Accounts & Loans
- Jan 31 2018** Compliance Series: Job-Specific Compliance Training for the Frontline
- Feb 1 2018** Understanding Personal Tax Returns Part 1: Schedules A, B, C & D
- Feb 2 2018** Sexual Harassment at Work: Defining, Preventing & Intervening
- Feb 6 2018** Simplifying the Compliance Function: Tools & Checklists to Keep You on Track
- Feb 7 2018** Fair Lending Challenges for HMDA Data Rule Changes: Expanded Data Fields & Lending Practices
- Feb 8 2018** Cyber Series: Emerging Technologies 2018: What Are They & Do They Matter?
- Feb 13 2018** Director Series: Directors' Role & Responsibilities When a Data Breach Occurs
- Feb 15 2018** Preparing for the New Mortgage Servicing Rules: Final Implementation Date, April 19, 2018
- Feb 21 2018** New Accounts Series: Opening Consumer Accounts: Regulations, CDD & Documentation
- Feb 22 2018** Security Officer Reports to the Board: What is Required?
- Feb 27 2018** Credit Analysis & Underwriting Series: Debt Service Coverage Calculations in Underwriting
- Feb 28 2018** Understanding Personal Tax Returns Part 2: Schedules E & F
- Mar 1 2018** CECL Rule Overview: Preparation, Planning & Data Collection
- Mar 6 2018** Revisiting CDD Policies & Procedures to Include Beneficial Ownership Rule Changes Effective May 11, 2018
- Mar 7 2018** ACH Rules Update 2018
- Mar 8 2018** Consumer Debt Series: Managing Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
- Mar 13 2018** Flood Insurance Compliance Review & Update 2018
- Mar 14 2018** Developing & Managing Employee Performance Through Effective Recruiting, Onboarding & Coaching
- Mar 15 2018** IRA Series: IRA Overview: Traditional & Roth IRA & SEP Plans
- Mar 20 2018** Completing the CTR Line-by-Line Effective May 28, 2018: Technical Changes, New Data Fields & Alternate Model Reporting
- Mar 21 2018** Call Report Series: Introduction to Call Report Preparation
- Mar 22 2018** Compliance & Legal Risks in Mobile Banking: Rules & Security Requirements
- Mar 27 2018** New Accounts Series: Opening Deposit Accounts for Nonprofit Organizations

Mar 29 2018	Negotiate to Win™: Essential Negotiation Skills for Community Bankers
Apr 2 2018	Frontline Fundamentals Series: Delivering Customer Service Excellence
Apr 2 2018	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash Handling
Apr 2 2018	Frontline Fundamentals Series: Introduction to US Banking & the Payments System
Apr 2 2018	Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
Apr 3 2018	Impact of Regulation CC Rule Changes on RDC & ACH
Apr 4 2018	Dealing with Dormant Accounts, Unclaimed Property & Escheatment
Apr 5 2018	Cyber Series: FFIEC Cybersecurity Assessment Tool: Issues & Answers
Apr 6 2018	ADA Website Compliance: Requirements, Common Issues & Litigation
Apr 10 2018	BSA Special Risks: Policy, Law Enforcement & Regulator Issues
Apr 11 2018	Director Series: Strategic Planning Years 1, 3 & 5: Scope, Techniques & Drafting Your Plan
Apr 12 2018	Developing a Strong Risk Assessment for Enterprise Risk Management
Apr 17 2018	Compliance Series: Compliance Rules All Staff Must Know: Red Flags for Identity Theft, Bribery, Privacy & Ethical Considerations
Apr 18 2018	Top 25 Things to Know About Reg CC Changes Before July 1, 2018
Apr 19 2018	How to Complete & File UCC-1 Financing Statements
Apr 20 2018	Understanding the New SAR Filing Format Requirements: Batch Submissions, Text Fields & Cyber Event Categories & Subtypes
Apr 24 2018	Denied Loan Requirements: Consumer, Commercial & Real Estate
Apr 25 2018	Newly Released Guidance on CDD Requirements Effective May 11, 2018: FinCEN FAQs
Apr 25 2018	Credit Analysis & Underwriting Series: Global Cash Flow Analysis for Underwriters & Credit Analysts
Apr 26 2018	The Top 12 Credit Risks in Agricultural Lending
Apr 27 2018	Residential Construction Lending: Compliance, Disbursements & More
May 1 2018	All You Need to Know About E-SIGN, E-Statements & E-Disclosures
May 2 2018	Understanding the UCA Cash Flow: Practical Applications in Underwriting
May 3 2018	Handling Powers-of-Attorney & Living Trust Documents for Deposit Accounts & Loans
May 8 2018	New Accounts Series: Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements
May 9 2018	Analyzing TRID Tolerance Cures: Clarifying the Confusion
May 10 2018	Finance Charges: Getting It Right!
May 15 2018	Top Escrow Compliance Exam Issues, FAQs & Field Audits
May 16 2018	IRA Series: Current IRA Issues, Including Divorce, IRS Levies, Bankruptcies & Creditor Claims
May 17 2018	FFIEC Third-Party Risk Guidance: Appendix J for Vendor Business Continuity Issues & More
May 22 2018	Consumer Debt Series: Real Estate Loan Workouts, Deeds in Lieu, Short Sales, Foreclosures, Deficiency Judgments & Receiverships

May 23 2018	Consumer Loan Documentation
May 24 2018	ACH Error Resolution: Unauthorized, Authorization Revoked, or Stop Payment?
May 30 2018	Compliance Series: Job-Specific Compliance Training for Lenders
May 31 2018	Increasing Fee Income Without Raising Fees
Jun 5 2018	Call Report Series: Examining Bank Assets, Liabilities & Income in Call Report Preparation
Jun 6 2018	Director Series: Regulator Expectations in Capital Planning
Jun 7 2018	Red Flags in Residential Appraisal Compliance
Jun 8 2018	Understanding the Procedural Differences Between Substitute Checks, ACH Imaged Checks & New Warranties Under Reg CC Effective July 1, 2018
Jun 12 2018	Cyber Series: Beginning IT Officer Training
Jun 13 2018	Protecting the SBA Guaranty Start to Finish
Jun 14 2018	Overdraft Disclosure Requirements: Regulations, UDAAP & Legal Risks
Jun 19 2018	Marketing Series: Advertising Compliance for Electronic, Website, TV & Radio Promotions
Jun 20 2018	Safe Deposit Issues: Drilling, Unpaid Rent, Death & Unclaimed Property
Jun 21 2018	Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation
Jun 26 2018	New Accounts Series: Opening Trust Accounts: Compliance, Documentation, Signing Authority & Deposit Insurance Issues
Jun 27 2018	Understanding Employee Leave Policies
Jun 28 2018	Notary Essentials, Legalities & Best Practices
Jul 6 2018	Determining a Legal Entity for Purposes of Beneficial Ownership
Jul 10 2018	Auditing Your Loan Portfolio: Consumer, Commercial & Real Estate
Jul 11 2018	IRA Series: Understanding IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions
Jul 12 2018	Maintaining Required FDIC Records: Compliance, Issues & Retention
Jul 13 2018	Handling Federal Benefit Payments: Protections, POAs, Delinquency & Death
Jul 17 2018	Loan Review: Consumer, Commercial & Real Estate
Jul 18 2018	Marketing Series: Developing, Maintaining & Sustaining Brand Loyalty
Jul 19 2018	Consumer Debt Series: Reducing Consumer Loan & Collection Losses: Workouts, Forbearance, Restructuring & More
Jul 23 2018	Understanding Tax Reform: Community Bank Taxation in 2018 & Beyond
Jul 24 2018	Wire Transfer Security: Regulatory Guidance, Risk Management & Monitoring
Jul 25 2018	Call Report Series: Preparing Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance
Jul 26 2018	Director Series: Assessing Credit Risk for Directors
Jul 31 2018	ACH Rules & Responsibilities for RDFIs
Aug 2 2018	Securing Loans with Cash: Using Deposit & Brokerage Accounts to Reduce Loss Risk

Aug 7 2018 Cyber Series: Expanding & Improving Your Required IT Risk Assessment Program

Aug 8 2018 CECL: Making Strategic Decisions Regarding Methodologies, Processes & Governance

Aug 9 2018 Commercial Loan Application Danger Zones

Aug 14 2018 Fair Lending Comparative File Review

Aug 15 2018 Marketing Series: Advertising & the New Media Mix: What's Right for Your Bank?

Aug 16 2018 Final Preparation for CFPB's TRID Amendments, Effective October 1, 2018

Aug 21 2018 New Accounts Series: Opening Minor Accounts: Signature Cards, Access, Ownership

Aug 22 2018 Conducting the Annual Physical Security Review

Aug 23 2018 Stress Testing Your Loan Portfolio: Regulatory Expectations & Enhancing Credit Risk Management

Aug 28 2018 Compliance Series: Regulatory Requirements for the Board & Senior Management

Aug 30 2018 Managing Provisional Credit Under Reg E

Sep 5 2018 Complying with Reg Z Rules for HELOCs: Disclosure, Documentation, Statements & Maintenance

Sep 6 2018 Imaged Documents & Checks: Regulations & Legal Concerns

Sep 11 2018 Consumer Debt Series: Maximizing Recoveries on Charged-Off Loans

Sep 12 2018 Mortgage Lender Training Part 1: Life-of-Loan Reg B Requirements, Including Application, Monitoring & Disclosures

Sep 13 2018 New BSA Officer Training: Requirements & Real-Life Scenarios

Sep 14 2018 How to Originate & Onboard a New ACH Business: Set Up, Risk Assessment, Registry, Audit & Third-Party Senders

Sep 18 2018 Call Report Series: Call Report Preparation: Schedule RC-R, Regulatory Capital & the Capital Conservation Buffer

Sep 19 2018 Marketing Series: Measuring the ROI of Your Digital Marketing Strategy

Sep 20 2018 Vendor Outsourcing: Due Diligence, Contracts, Risks & Oversight

Sep 21 2018 HMDA Reporting: Lessons Learned, Common Mistakes & FAQs

Sep 25 2018 Managing the Employment Termination Process: Before, During & After

Sep 26 2018 Compliance Officer Training: Risk Assessments, Monitoring & Testing

Sep 27 2018 IRA Series: IRA Conversions, Recharacterizations & Excess Contributions

Oct 2 2018 Proper Preparation of the TRID Loan Estimate & Closing Disclosure

Oct 3 2018 The Fair Labor Standards Act: Dos & Don'ts of Exempt & Nonexempt Pay Issues

Oct 4 2018 Medallion & Signature Guarantee Rules & Risks

Oct 10 2018 New Accounts Series: Opening Accounts for Nonresident Aliens

Oct 11 2018 Mortgage Lender Training Part 2: Mortgage Life-of-Loan: Processing, Underwriting & Notices

Oct 12 2018 Commercial Real Estate Basics: Multi-Family, Commercial Rentals, Hotels

Oct 16 2018 Payment Systems Rules & Regulations for ACH, Cards, Wires & Checks

Oct 17 2018 Understanding Title Insurance Policies, Commitments & ALTA Endorsements

Oct 18 2018 Cyber Series: Cyber Threats: Prevention, Detection & Response

Oct 23 2018 Role, Responsibilities & Liabilities for the Community Bank Director

Oct 25 2018 Call Report Series: Complex Call Report Lending Schedule Preparation

Oct 29 2018 Stop Payment Versus Written Statement of Unauthorized Debit (WSUD): Which Is It?

Oct 30 2018 Compliance Series: Job-Specific Compliance Training for Deposit Operations

Oct 31 2018 Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More

Nov 1 2018 Analyzing Common TRID Compliance Violations

Nov 6 2018 Lending to Churches & Other Nonprofit Organizations

Nov 7 2018 ACH Liabilities & Warranties for ODFIs: Reducing Your Exposure

Nov 8 2018 Consumer Debt Series: Proper Repossession, Notice & Sale of Non-Real Estate Collateral

Nov 13 2018 How to Obtain & Perfect a Security Interest in Unconventional Collateral

Nov 14 2018 Mortgage Lender Training Part 3: Mortgage Life-of-Loan: Decision-Making, Appraisals, Post-Closing Requirements

Nov 20 2018 IRA Series: Top 10 IRA Rollover Mistakes

Nov 27 2018 Compliance Series: Robbery Preparedness: Requirements & Proven Strategies

Nov 28 2018 Managing & Mitigating Card-Not-Present Fraud

Nov 29 2018 Your Borrower Has Died: Actions to Take, Mistakes to Avoid

Dec 4 2018 Improving Teller Performance: Head Teller Development

Dec 5 2018 Cyber Series: Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture

Dec 6 2018 Auditing for HMDA Compliance, Including New Data Collection Rules

Dec 11 2018 Call Report Series: Improving Efficiency in Call Report Preparation: Documentation, Accuracy & Common Errors

Dec 12 2018 Your Depositor Has Died: Actions to Take, Mistakes to Avoid

Dec 13 2018 Dealing with Joint Signers in Consumer & Real Estate Lending

Dec 18 2018 Handling Government ACH Payment Returns & Reclamations

Dec 19 2018 Closing or Changing Deposit Accounts for Consumers & Businesses

Dec 20 2018 BSA Officer Reports to the Board