

Webinar Schedule

May 9 2017	Communicating in a Crisis: How to Protect Your Reputation & Brand (complimentary)
Apr 2 2018	Frontline Fundamentals Series: Delivering Customer Service Excellence
Apr 2 2018	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash Handling
Apr 2 2018	Frontline Fundamentals Series: Introduction to US Banking & the Payments System
Apr 2 2018	Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
Jul 1 2019	Board Essentials
Aug 1 2019	The Dark Web & Your Bank: Impact, Risks, Strategy (complimentary)
Oct 29 2019	12 Key Elements of an Effective Digital Marketing Strategy
Jan 1 2020	FastClass - Frontline Microlearning Modules
Jan 15 2020	Incorporating Diversity & Inclusion into Your HR Policies (complimentary)
Feb 7 2020	Effective Time Mastery: Working Smarter, Not Harder
Feb 12 2020	Electronic & Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court
Feb 19 2020	Harassment Claims in a #MeToo World (complimentary)
Mar 20 2020	Pandemic Preparedness: Managing Coronavirus & Other Epidemics (complimentary)
Apr 9 2020	Interagency Statement on Loan Modifications: Working with Borrowers Impacted by COVID-19
Apr 10 2020	The CARES Act: Impact & Implications for Community Banks
Apr 13 2020	Financial Risk During Widespread Disruption: What the Board & Management Should Monitor
Apr 16 2020	Establishing & Amending Traditional & Roth IRAs, Including COVID-19 & SECURE Act Impacts
Apr 21 2020	New FFIEC Procedures & Pandemic Guidance for Business Continuity Management & Resilience
Apr 24 2020	BSA Compliance Requirements During the COVID-19 Challenge
Apr 27 2020	Increasing Remote Services During & After the Pandemic
May 1 2020	Financial Scams, Fraud & Criminal Activity During COVID-19
May 6 2020	New Uniform Residential Loan Application Beginning January 1, 2021: Updating Policies & Testing Readiness
May 11 2020	Alert! Impact of Reg D Changes
Jun 1 2020	Returning to Work: Protecting Employees & Reducing Liability
Jun 15 2020	Credit Risk Management During a Pandemic
Jul 14 2020	Audit & COVID-19: A CFO Roadmap (complimentary)
Aug 11 2020	Fair Lending & COVID-19: Strategies for Maintaining Compliance
Aug 13 2020	Cyber Series: Layered Cybersecurity: Finding the Best Strategy for Your Bank
Sep 2 2020	SAFE Act Compliance for Mortgage Loan Originators (MLOs)

Sep 9 2020 Cyber Series: Cybersecurity Assessment Tool 2.0 & GLBA Privacy

Sep 17 2020 Risk Officer Series: The 15 Worst Security Mistakes

Sep 18 2020 Prospecting & the Pandemic: Tools for Success During COVID-19

Sep 23 2020 Ag Lending Compliance, Including Industrial Hemp

Sep 25 2020 CDD Update: New FinCEN FAQs & COVID's Daily Practical Challenges

Oct 1 2020 Navigating the PPP Loan Forgiveness Process A-Z

Oct 5 2020 Advanced SAR Training: Beyond the "Textbook"

Oct 6 2020 Managing Vendors: Due Diligence, Contracts, Tips & Tools

Oct 7 2020 Compliance with E-SIGN, E-Statements & E-Disclosures

Oct 8 2020 Risk Officer Series: A Year in the Life of a Compliance Officer: Tips, Tools & Annual Requirements

Oct 9 2020 Navigating the Coming Wave of Bankruptcy: 5 Things You Need to Know Now

Oct 13 2020 COVID-19 Loan Essentials: Modifications, Accommodations & Latest Regulatory Guidance

Oct 14 2020 Cyber Series: GLBA Security Expectations, Internal Controls & the Human Factor

Oct 15 2020 Regulatory Requirements for the Board: A Comprehensive Checklist

Oct 16 2020 Implementing Reg D Changes: Agreements, Notices & Procedures

Oct 20 2020 Regulator Update for the Credit Analyst

Oct 21 2020 Banking & Lending to Cannabis Businesses: Clarifying the Confusion & Avoiding Pitfalls

Oct 22 2020 Legally Handling ATM & Debit Card Claims Under Regulation E

Oct 23 2020 Handling Pandemic-Related Payment Issues: Stimulus, SBA, Workers' Comp & More

Oct 27 2020 Risk Officer Series: Advanced BSA Officer Training: Risk, Compliance & Real-Life Scenarios

Oct 28 2020 Cyber Series: Building & Sustaining a Cyber Intelligence Unit (CIU)

Oct 29 2020 New URLA for a New Year! Prepare Now for a Smooth Transition

Nov 3 2020 Recruiting & Retaining Millennials, Gen Z & Nexters

Nov 4 2020 Call Reports for New Preparers & Reviewers

Nov 5 2020 Dissecting Loan Loss Reserves, Including CECL Expectations

Nov 9 2020 You're the New Board Secretary, Now What?

Nov 10 2020 Year-End IRA Actions: Notifications, Reporting & Monitoring, Including SECURE Act & COVID Rule Changes

Nov 12 2020 IRS Reporting Essentials: Form 1099 & Beyond

Nov 13 2020 Leading a Remote Workforce

Nov 16 2020 New 2021 Nacha Rules: Impact, Analysis & Deadlines

Nov 17 2020 Risk Officer Series: Risk Management Officer: Expectations & Responsibilities

Nov 18 2020 10 Lessons Learned When a Borrower Dies

Nov 19 2020 Avoiding the Top 5 COVID-Related Collection Mistakes

Nov 24 2020	Robbery: Critical Steps Before, During & After
Nov 30 2020	Handling Formal & Informal Trust Accounts: CIP, Documentation & Compliance
Dec 1 2020	Avoiding BSA Compliance Violations
Dec 2 2020	Annual Loan Review: Consumer, Commercial & Residential
Dec 3 2020	Using Notary & Corporate Seals Accurately
Dec 8 2020	Recent Reg CC Changes: Lessons Learned & Future Outlook
Dec 9 2020	Legal Issues Surrounding Subpoenas & Summonses
Dec 10 2020	Top IRA SECURE Act & COVID Rule Changes for 2020 Tax Year
Dec 11 2020	Top 10 Year-End Lending Issues & FAQs
Dec 14 2020	Major Changes to Fair Debt Collection Practices Act
Dec 15 2020	Avoiding Loan Denial Mistakes
Dec 16 2020	Year-End BSA Issues: FAQ Guidance, Enforcement Actions & Red Flags
Dec 17 2020	How to Review Legal Documents: POAs, Trusts, Guardianships, Estates & More
Jan 6 2021	Providing Provisional Credit Under Reg E
Jan 7 2021	Uniform Residential Loan Application (URLA): Deadline March 1, 2021
Jan 12 2021	Remote Workforce Series: Creating or Revising Work from Home Policies
Jan 13 2021	2020 HMDA Submission Due March 1, 2021: Challenges & Best Practices
Jan 14 2021	IRA & HSA Update: Key Considerations for 2021
Jan 20 2021	Flood Series: Flood Insurance Rules, Best Practices & Liability
Jan 21 2021	Call Report Update 2021
Jan 26 2021	Remote Workforce Series: Work from Home Record Retention Rules
Jan 27 2021	Calculating Cash Flow from Corporate Tax Returns
Jan 28 2021	Beginning BSA Officer: What You Need to Know on Day 1
Jan 29 2021	Alphabet Soup Series for Lenders: Reg B & ECOA
Jan 29 2021	Alphabet Soup Series for Lenders: Reg C & HMDA
Jan 29 2021	Alphabet Soup Series for Lenders: Reg V & FCRA
Jan 29 2021	Alphabet Soup Series for Lenders: Reg X & RESPA
Jan 29 2021	Alphabet Soup Series for Lenders: Reg Z & TILA – Non-Real Estate
Jan 29 2021	Alphabet Soup Series for Lenders: Reg Z & TILA – Real Estate
Feb 2 2021	Red Flags in Residential Appraisal Compliance
Feb 3 2021	Flood Series: Flood Compliance Beyond the Basics
Feb 4 2021	Calculating Cash Flow from S-Corporation & Partnership Tax Returns
Feb 9 2021	Remote Workforce Series: Work from Home Risks: How Compliance Can Limit Liability
Feb 10 2021	Overdraft Hotspots Including Regulations, Lawsuits & Guidance

Feb 11 2021 E-SIGN Series: 'No-Contact' Account Opening: E-SIGN Compliance

Feb 12 2021 New ATR & QM Rule Changes Effective July 1, 2021

Feb 17 2021 New Security Officer Training: Your Bank Protection Act Responsibilities

Feb 18 2021 Determining Cash Flow from Personal Tax Returns Part 1: Form 1040, Schedules B & C

Feb 23 2021 Remote Workforce Series: Security Compliance for Work from Home Staff

Feb 24 2021 The Top 10 ACH Exception Handling Questions

Feb 25 2021 The Board's Role in Cyber Security Risk

Feb 26 2021 FDCPA Changes Round 2: 12/18/2020 Final Rule on Fair Debt Collection Practices Act

Mar 2 2021 Advanced BSA Officer Training: In-Depth Risk Issues & Difficult Situations

Mar 3 2021 Determining Cash Flow from Personal Tax Returns Part 2: Schedules D, E & F

Mar 4 2021 Flood Series: Flood Forms Line-by-Line

Mar 8 2021 SBA Lending Update 2021: Rule Changes & PPP FAQs

Mar 9 2021 ACH Rules Update 2021

Mar 10 2021 Safe Deposit Issues: Delinquency, Death & Abandonment

Mar 11 2021 Remote Workforce Series: Making Work from Home Effective

Mar 15 2021 The Top 10 Reasons Consumers Leave Their Bank

Mar 16 2021 E-SIGN Series: Virtual Loan Document Delivery & E-SIGN Compliance

Mar 17 2021 Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More

Mar 18 2021 Flood Series: Commercial Flood Insurance Regulations & Compliance

Mar 23 2021 Business Accounts: Who is Authorized to Open, Close, Transact?

Mar 24 2021 Deposit Operations Update 2021

Mar 25 2021 Legal Issues for Right of Setoff on Deposit Accounts & Loans

Mar 29 2021 New Anti-Money Laundering Act: Key Provisions & BSA Implications

Apr 6 2021 E-SIGN Series: The E-SIGN, BSA & CIP Compliance Trifecta

Apr 7 2021 Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns

Apr 8 2021 Remote Workforce Series: Moving to the Cloud: Remote Management of Risks to Customer Data

Apr 13 2021 Reg CC Compliance & Review: Check Holds, Remote Deposit Capture & Reg D Changes

Apr 14 2021 Advanced C&I Underwriting: A/R & Inventory Financing

Apr 15 2021 Collection Series: Regulatory Alphabet for Collections Compliance

Apr 19 2021 New Time Limits for ACH Warranty Claims Effective June 30, 2021

Apr 20 2021 Commercial Loan: Workouts, Restructuring & Loss Mitigation

Apr 21 2021 Debit Cards 101

Apr 22 2021 Global Cash Flow Analysis for Underwriters & Credit Analysts

Apr 26 2021 2021 Cannabis Update: Legalization, Banking Issues & More

Apr 27 2021	E-SIGN Series: E-SIGN Security & Fraud Detection
Apr 28 2021	Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance
Apr 29 2021	Hot IRA Issues: Divorce, IRS Levies, Creditor Claims & Misunderstood Rules
May 4 2021	Advanced Commercial Loan Documentation
May 5 2021	Current Trends in Cyber Crime & Payments Fraud
May 6 2021	Credit Analyst Series: Loan Stress Testing for the Credit Analyst
May 11 2021	5 Steps to Simplify Reg E Claims
May 12 2021	Collection Series: Your Borrower Is Threatening Bankruptcy, Now What?
May 13 2021	HR Dos & Don'ts in a Virtual World
May 18 2021	Surviving a TRID Compliance Exam
May 19 2021	Developments in Bank Mergers & Acquisitions
May 20 2021	Residential Appraisal Reviews from Start to Finish
May 20 2021	Residential Construction-Only & Construction-to-Permanent Lending: Compliance & FAQs
May 25 2021	Marketing in 2021: Virtual Relationships & the New Customer
May 26 2021	Collection Series: The Virtual World of Collections
May 27 2021	Handling W-9s, W-8BENs & IRS Mismatches
May 27 2021	Protecting the SBA Guaranty Start to Finish
Jun 2 2021	Handling Subpoenas, Summonses, Garnishments & Levies
Jun 3 2021	Treasury Management: How to 'Power Up' Deposits & Fee Income
Jun 8 2021	Collection Series: Troubled Debt Restructuring in the COVID Economy
Jun 10 2021	Supporting Documentation for the ALLL
Jun 15 2021	FinCEN SAR Advisory Update & Handling Increasing Fraud
Jun 15 2021	Credit Analyst Series: Advanced Financial Statement Analysis
Jun 16 2021	UDAAP & Consumer Protection: Heightened Scrutiny Under a New Administration
Jun 17 2021	Wire Transfer Compliance: Domestic & International
Jun 22 2021	Call Report Preparation: Schedule RC-R, Regulatory Capital
Jun 24 2021	Collection Series: Managing Mortgage Delinquency
Jun 29 2021	e-Everything: Compliance in an Online Environment
Jul 7 2021	Business Writing Boot Camp, Including Critique of Your Own Writing Sample
Jul 8 2021	Avoiding the Top 10 HELOC Compliance Mistakes
Jul 13 2021	Navigating Compliance Issues for Promotions, Bonuses, Contests & Sweepstakes
Jul 14 2021	Legal Issues of Checks
Jul 15 2021	Capital Adequacy & Risk: Regulator Expectations for the Board
Jul 16 2021	Fair Credit Reporting Compliance

Jul 20 2021	Regulation E Compliance with ACH Payments
Jul 21 2021	Job-Specific BSA Series: Job-Specific BSA Training for Operations Staff
Jul 22 2021	Collection Series: Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
Jul 27 2021	IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions
Jul 28 2021	Credit Analyst Series: Credit Fundamentals for the New Credit Analyst
Aug 4 2021	The TRID Dirty Dozen: Navigating the Landmines
Aug 4 2021	New Accounts Series: Regulatory Alphabet for Deposit Accounts
Aug 5 2021	Comparing Regulation E with Visa & Mastercard Rules
Aug 9 2021	New ACH Meaningful Modernization Rules Effective September 17, 2021
Aug 10 2021	Credit Analyst Series: Debt Service Coverage Calculations in Underwriting
Aug 11 2021	Handling POAs & Living Trust Documents on Deposit Accounts & Loans
Aug 12 2021	Record Retention: What to Keep and Why!
Aug 17 2021	Maximizing Cyber Security Soundness & Minimizing Incidents
Aug 18 2021	Critical CIP & CDD Issues: Compliance, Beneficial Ownership & FAQs
Aug 19 2021	Improving Call Report Efficiency: Documentation, Accuracy & Common Errors
Aug 23 2021	Credit Risk Management First Aid Kit
Aug 24 2021	Job-Specific BSA Series: Job-Specific BSA Training for the Frontline
Aug 25 2021	Dealing with Difficult Customers: 5 Foolproof Techniques
Aug 26 2021	Survey Says! The Top 10 Reasons Businesses Move Their Accounts
Aug 31 2021	Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B
Sep 8 2021	New Accounts Series: 20 Legal Types of Accounts: Ownership, Documentation & CIP
Sep 8 2021	ACH Payment Reclamations & Garnishments
Sep 9 2021	Dormant Accounts, Unclaimed Property & Escheatment
Sep 14 2021	Completing the CTR Line-by-Line
Sep 15 2021	Fiduciary Responsibilities of New & Experienced Directors
Sep 16 2021	Job-Specific BSA Series: Job-Specific BSA Training for Lenders
Sep 17 2021	Effective Management of Credit Report Disputes: ACDVs, AUDs & Joint Credit
Sep 20 2021	Foreclosure & Repossession Compliance & Limitations
Sep 21 2021	Hot Topics in Social Media Engagement for Community Banks
Sep 22 2021	Bankruptcy for Lenders: Chapter 11 & Subchapter V, The Small Business Reorganization Act
Sep 23 2021	New Accounts Series: Business Account Documentation
Sep 27 2021	HMDA Reporting Part 1: Application Basics
Sep 28 2021	Conducting In-House Evaluations: Guidance, Rules & Technological Tools
Sep 29 2021	Strategic Planning for Community Banks

Sep 30 2021	Understanding TRID Tolerance Cures
Oct 5 2021	New Accounts Series: Opening Accounts for Nonprofit Organizations
Oct 6 2021	SAR Decision-Making
Oct 13 2021	Notary Compliance, Including Virtual Notarization
Oct 14 2021	Denied Loan Requirements A to Z
Oct 15 2021	Required Compliance for Commercial Loans Secured by Real Estate
Oct 19 2021	Job-Specific BSA Series: Job-Specific BSA Training for Senior Management & Directors
Oct 20 2021	Top 10 IRA Rollover Mistakes
Oct 21 2021	Reg E Investigation & Requirements for Debit Card Error Resolution
Oct 26 2021	New Accounts Series: Adverse Action at Account Opening: Reporting & Documentation
Oct 27 2021	HMDA Reporting Part 2: Collecting Demographic Information
Nov 2 2021	Mastercard Debit Card Chargebacks
Nov 3 2021	Board Secretary Training: Documenting Minutes, Corrections & Disagreements
Nov 4 2021	Robbery Prevention, Response & Resilience
Nov 8 2021	The FFIEC's 13 Exam Objectives for Business Continuity & Resilience
Nov 9 2021	HMDA Reporting Part 3: Commercial Lending Issues
Nov 10 2021	New Accounts Series: Opening Accounts for Nonresident Aliens
Nov 16 2021	Regulator Issues & Update for the Credit Analyst
Nov 17 2021	1099 Reporting: Foreclosures, Repossessions & Debt Settlements
Nov 18 2021	Completing the SAR Line-by-Line
Dec 1 2021	Your Depositor Has Died: Actions to Take, Mistakes to Avoid
Dec 2 2021	The Legal Side of Remote Deposit Capture: Risks & Liability
Dec 7 2021	Security Officer Reports to the Board: Timing, Contents & Requirements
Dec 9 2021	Visa Debit Card Chargebacks
Dec 14 2021	Commercial Loan Annual Credit Review