## Upcoming

# Webinar Schedule

| April 2024 | DATE | | TIME | |
|---|---|---|---|---|
| Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment | Tue | 04/02 | 10:00 AM | CDT |
| Check Exceptions: Returns, Adjustments & Claims | Wed | 04/03 | 10:00 AM | CDT |
| Maximizing Recoveries on Charged-Off Loans | Thu | 04/04 | 10:00 AM | CDT |
| Call Report Lending Schedule Preparation | Tue | 04/09 | 10:00 AM | CDT |
| Creating the Right Enterprise Risk Management (ERM) Program | Tue | 04/09 | 10:00 AM | CDT |
| Real Estate Escrow Accounts & Flood Insurance | Wed | 04/10 | 10:00 AM | CDT |
| Job-Specific BSA Training for the Frontline | Thu | 04/11 | 10:00 AM | CDT |
| The New CRA Final Rule: Preparing Your Program, Systems & Staff | Tue | 04/16 | 10:00 AM | CDT |
| Red Flags for Money Laundering | Wed | 04/17 | 10:00 AM | CDT |
| Reducing Mortgage Delinquency: Being Proactive While Protecting the Bottom Line | Thu | 04/18 | 10:00 AM | CDT |
| Comparing Faster Payment Options: Same Day ACH, RTP & FedNow | Tue | 04/23 | 10:00 AM | CDT |
| CECL: What Auditors & Regulators Will Be Expecting | Wed | 04/24 | 10:00 AM | CDT |
| Real Estate Construction Loans A-Z: Consumer & Commercial Challenges & Common Errors | Thu | 04/25 | 10:00 AM | CDT |
| PCI Credit Card Security Risk, Readiness & Compliance for Financial Institutions | Tue | 04/30 | 10:00 AM | CDT |

| May 2024 | DATE | | TIME | |
|---|---|---|---|---|
| BSA for the Boardroom: Annual Training Made Understandable | Wed | 05/01 | 10:00 AM | CDT |
| 20 Types of Legal Ownership Plus CIP, CDD & Beneficial Ownership | Thu | 05/02 | 10:00 AM | CDT |
| New Data Privacy Requirements: More Consumer Protections | Mon | 05/06 | 10:00 AM | CDT |
| The RDC Duplicate Dilemma | Tue | 05/07 | 10:00 AM | CDT |
| Board Approved Policies: Tips & Samples to Streamline Your Process | Wed | 05/08 | 10:00 AM | CDT |
| When a Business Owner Dies, Sells, or Delegates Authority | Thu | 05/09 | 10:00 AM | CDT |
| Minor Accounts In-Depth | Tue | 05/14 | 10:00 AM | CDT |
| Writing New Account Procedures | Wed | 05/15 | 10:00 AM | CDT |
| Writing Concise, Complete & Effective Loan Presentations | Thu | 05/16 | 10:00 AM | CDT |
| Annual Anti-Harassment Training | Tue | 05/21 | 10:00 AM | CDT |
| Fraud, Forensics & Incident Response: Managing & Mitigating Data Breaches | Wed | 05/22 | 10:00 AM | CDT |
| Opening Business Accounts: Entities, Setup, Authority & More | Thu | 05/23 | 10:00 AM | CDT |
| Examiner Expectations for Credit Risk Management | Tue | 05/28 | 10:00 AM | CDT |
| Conducting a Physical Security Review & Risk Assessment | Wed | 05/29 | 10:00 AM | CDT |
| Avoiding Liability Under the Bank Secrecy Act | Thu | 05/30 | 10:00 AM | CDT |

| June 2024 | DATE | | TIME | |
|---|---|---|---|---|
| Dissecting Beneficial Ownership Access: Final Part II Regulation & Compliance Guide | Mon | 06/03 | 10:00 AM | CDT |
| Accepting Powers of Attorney on Deposit Accounts | Tue | 06/04 | 10:00 AM | CDT |

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## Upcoming

# Webinar Schedule

| June 2024 (CONTINUED) | DATE | | TIME | |
|---|---|---|---|---|
| Consumer First: Regulation E for Debit Cards | Wed | 06/05 | 10:00 AM | CDT |
| Analytics to Measure Website & Digital Marketing Activity: A Year into GA4 & Beyond | Thu | 06/06 | 10:00 AM | CDT |
| Developing & Enforcing an Effective Social Media Policy | Tue | 06/11 | 10:00 AM | CDT |
| Liquidity Risk Management | Wed | 06/12 | 10:00 AM | CDT |
| Consumer Loan Underwriting 101 | Thu | 06/13 | 10:00 AM | CDT |
| Accurately Completing the CTR Line-By-Line | Tue | 06/18 | 10:00 AM | CDT |
| Hire Right the First Time | Thu | 06/20 | 10:00 AM | CDT |
| Troubled Loan Modifications: Evaluating, Tracking & Reporting | Tue | 06/25 | 10:00 AM | CDT |
| Check Breach of Warranty Blues | Wed | 06/26 | 10:00 AM | CDT |
| Successful Compliance Auditing & Monitoring | Thu | 06/27 | 10:00 AM | CDT |

| July 2024 | DATE | | TIME | |
|---|---|---|---|---|
| ACH Warranties & Indemnities | Tue | 07/02 | 10:00 AM | CDT |
| Identity Theft Red Flags & FACT Act Compliance | Wed | 07/03 | 10:00 AM | CDT |
| Real Estate Loan Documentation Basics | Tue | 07/09 | 10:00 AM | CDT |
| CIP & CDD: Regulations, Exam Procedures & FAQs | Wed | 07/10 | 10:00 AM | CDT |
| AI Policy Design & Implementation | Mon | 07/15 | 10:00 AM | CDT |
| Wire Transfers: Establishing Strong Internal Controls | Tue | 07/16 | 10:00 AM | CDT |
| Reg CC: Check Holds, Check 21, Remote Deposit Capture & Reg D | Wed | 07/17 | 10:00 AM | CDT |
| Advertising Compliance Part 1: Text, Print, TV & Radio | Thu | 07/18 | 10:00 AM | CDT |
| Contacting Delinquent Borrowers: Following the Spirit & Intent of the FDCPA | Tue | 07/23 | 10:00 AM | CDT |
| Commercial Lending: Risks, Rewards, Controls & Common Mistakes | Wed | 07/24 | 10:00 AM | CDT |
| Five Vital Financial Factors All Credit Analysts & Lenders Must Master | Thu | 07/25 | 10:00 AM | CDT |
| Handling Trusts & Other Fiduciary Accounts | Tue | 07/30 | 10:00 AM | CDT |
| Managing Instant Payment Risk & Fraud in the FedNow & RTP Networks | Wed | 07/31 | 10:00 AM | CDT |

| August 2024 | DATE | | TIME | |
|---|---|---|---|---|
| Understanding Call Report Regulatory Capital | Thu | 08/01 | 10:00 AM | CDT |
| Active Shooter & Workplace Violence: Avoiding Deadly Mistakes | Fri | 08/02 | 2:00 PM | CDT |
| ATR/QM Rules: Documenting Compliance | Tue | 08/06 | 10:00 AM | CDT |
| The Business Banking Blues: Handling Business ACH Exceptions | Wed | 08/07 | 10:00 AM | CDT |
| Advertising Compliance Part 2: Electronic Advertising, Including Social Media, Internet & Texting | Thu | 08/08 | 10:00 AM | CDT |
| Credit Reporting on Delinquent Loans | Mon | 08/12 | 10:00 AM | CDT |
| Vendor Due Diligence & Effective Vendor Management | Tue | 08/13 | 10:00 AM | CDT |
| New Beneficial Ownership Rule: Lessons Learned | Wed | 08/14 | 10:00 AM | CDT |

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# Webinar Schedule

| August 2024 (CONTINUED) | DATE | | TIME | |
|---|---|---|---|---|
| Managing & Monitoring High-Risk Accountholders | Thu | 08/15 | 10:00 AM | CDT |
| Opening Deposit Accounts Online: Rules, Risks & Best Practices | Tue | 08/20 | 10:00 AM | CDT |
| Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court? | Wed | 08/21 | 10:00 AM | CDT |
| Recognizing Employment Law Red Flags: Supervisor Training | Thu | 08/22 | 10:00 AM | CDT |
| Changing or Closing Deposit Accounts for Consumers & Businesses | Tue | 08/27 | 10:00 AM | CDT |
| Capital Planning in Uncertain Times | Wed | 08/28 | 10:00 AM | CDT |
| Common Problems in Opening & Lending to Trusts | Thu | 08/29 | 10:00 AM | CDT |

| September 2024 | DATE | | TIME | |
|---|---|---|---|---|
| Proper Handling of Government Reclamations & Garnishments | Tue | 09/03 | 10:00 AM | CDT |
| Deposit Compliance Deep Dive: Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More | Wed | 09/04 | 10:00 AM | CDT |
| Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Business Records | Thu | 09/05 | 10:00 AM | CDT |
| Managing Workplace Threats: When to Call the Police, a Professional, an Attorney | Tue | 09/10 | 10:00 AM | CDT |
| Check Fraud & Scams | Wed | 09/11 | 10:00 AM | CDT |
| Unpacking E-SIGN Compliance for Loans & Deposit Accounts | Tue | 09/17 | 10:00 AM | CDT |
| Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers | Wed | 09/18 | 10:00 AM | CDT |
| Debt Service Coverage Calculations in Underwriting | Thu | 09/19 | 10:00 AM | CDT |
| Common Mistakes in Consumer Collection | Tue | 09/24 | 10:00 AM | CDT |
| Avoid Adverse Action Danger Zones: Requirements & Responsibilities After Loan Origination | Wed | 09/25 | 10:00 AM | CDT |
| Top 10: Focusing on the TRID Issues that Matter Most | Thu | 09/26 | 10:00 AM | CDT |

| October 2024 | DATE | | TIME | |
|---|---|---|---|---|
| Empowering Financial Marketers: Harness the Power of AI in Your Marketing Strategy | Tue | 10/01 | 10:00 AM | CDT |
| Three Key Risk Assessments in Your ERM Program: ERM, IT & Internal Controls | Tue | 10/01 | 10:00 AM | CDT |
| Five Steps to Annual MLO & SAFE Act Compliance | Wed | 10/02 | 10:00 AM | CDT |
| Loan Documentation for All Legal Entities | Thu | 10/03 | 10:00 AM | CDT |
| Auditing Call Reports: Compliance, Regulator Expectations & Best Practices | Tue | 10/08 | 10:00 AM | CDT |
| When a Depositor Dies: Actions to Take, Mistakes to Avoid | Wed | 10/09 | 10:00 AM | CDT |
| Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors | Thu | 10/10 | 10:00 AM | CDT |
| Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties | Tue | 10/15 | 10:00 AM | CDT |
| Auditing Consumer Real Estate Files | Wed | 10/16 | 10:00 AM | CDT |
| Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks | Thu | 10/17 | 10:00 AM | CDT |
| Taking the Mystery Out of Loan Stress Testing | Tue | 10/22 | 10:00 AM | CDT |
| Robbery: Plan, Prevent, Prevail | Thu | 10/24 | 10:00 AM | CDT |
| The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes | Tue | 10/29 | 10:00 AM | CDT |

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# Webinar Schedule

| October 2024 (CONTINUED) | DATE | TIME |
|---|---|---|
| Electronic Payment Fraud: When Is Your Institution Liable? | Wed 10/30 | 10:00 AM CDT |

| November 2024 | DATE | TIME |
|---|---|---|
| Lending Exam Targets Locked: Preparing Your TRID, Fair Lending & CRA Programs for Increased Scrutiny | Wed 11/06 | 10:00 AM CST |
| Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More | Thu 11/07 | 10:00 AM CST |
| Hottest IRA Issues: Reporting, Compliance & Required Minimum Distributions | Tue 11/12 | 10:00 AM CST |
| Legal Issues of Checks | Wed 11/13 | 10:00 AM CST |
| Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP Requirements & Compliance | Thu 11/14 | 10:00 AM CST |
| Return to Sender: Selecting Relevant ACH Return Reason Codes | Tue 11/19 | 10:00 AM CST |
| When a Borrower Dies: Actions to Take, Mistakes to Avoid | Wed 11/20 | 10:00 AM CST |

| December 2024 | DATE | TIME |
|---|---|---|
| Head Tellers & Branch Managers: Handling the Critical Aspects | Tue 12/03 | 10:00 AM CST |
| No-Nonsense Notary Legal Perspective | Wed 12/04 | 10:00 AM CST |
| Internal Compliance Monitoring & Risk Assessment | Thu 12/05 | 10:00 AM CST |
| Elder & Dependent Adult Financial Abuse | Tue 12/10 | 10:00 AM CST |
| Opening Nonresident Alien Accounts | Wed 12/11 | 10:00 AM CST |
| Compliance with E-Statements, E-Disclosures & E-SIGN | Thu 12/12 | 10:00 AM CST |
| ECOA & Fair Lending: Examiner Hot Buttons | Wed 12/18 | 10:00 AM CST |
| Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues | Thu 12/19 | 10:00 AM CST |

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