

Webinar Schedule

Apr 2 2018	Frontline Fundamentals Series: Delivering Customer Service Excellence
Apr 2 2018	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash Handling
Apr 2 2018	Frontline Fundamentals Series: Introduction to US Banking & the Payments System
Apr 2 2018	Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
Mar 21 2019	Banking Marijuana-Related Businesses
May 8 2019	BSA Series: Job-Specific BSA Training for Lenders
Jun 4 2019	BSA Series: Job-Specific BSA Training for Operations
Jun 13 2019	Call Report Series: Preparing Call Report Lending & Allowance-Related Schedules
Jun 14 2019	Hemp Farming Act: CBD, FAQs & Impact on Financial Services
Jun 26 2019	BSA Series: Job-Specific BSA Training for the Board
Jul 1 2019	Board Essentials
Jul 1 2019	Managing Accounts & Records for Nonresident Aliens: Opening, Identifying, Monitoring & Tax Reporting
Jul 2 2019	ALLL Supporting Documentation: Current Rules & Future Expectations Under CECL
Jul 10 2019	Mortgage Lending Hot Spots Series: Surviving a TRID Compliance Exam
Jul 11 2019	FinCEN Guidelines on Reporting Elder Financial Exploitation
Jul 15 2019	Introduction to SBA Lending
Jul 16 2019	BSA Series: Job-Specific BSA Training for the Frontline
Jul 17 2019	Regulation E Series: Legally Handling ATM & Debit Card Claims Under Regulation E
Jul 18 2019	Wire Transfer Compliance, Including International Remittances
Jul 23 2019	Call Report Series: Call Report Regulatory Capital, Including Key Changes & Other Schedules
Jul 24 2019	Opening Accounts Online: Rules, Risks & Best Practices
Jul 25 2019	From Prospect to Customer: Skills & Tools for Successful Business Development
Jul 30 2019	Consumer Collection Series: 20 Common Mistakes in Consumer Collections
Aug 1 2019	The Dark Web & Your Bank: Impact, Risks, Strategy
Aug 1 2019	Outsourcing Tech Services: Regulations, Examiner Expectations & Actions for Vendor Management
Aug 5 2019	Official Demands Part 1: Handling Subpoenas, Summonses & Other Legal Process
Aug 6 2019	IRA Series: IRA Reporting, Common Issues & Error Resolution
Aug 7 2019	New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools
Aug 8 2019	Mortgage Lending Hot Spots Series: Adverse Action in Mortgage Lending: Compliance, Notices & Best Practices

Aug 12 2019 Recent Reg CC Changes: Deadlines, Details, Compliance

Aug 13 2019 Developing the Right Strategic Plan for Your Bank

Aug 14 2019 What Are Those Partnership & S-Corp Tax Returns Telling Me?

Aug 15 2019 FFIEC Cyber Security Risk Assessments: Policy, Recent Findings & Recommendations

Aug 20 2019 Call Report Series: Introduction to Call Report Loan Classifications

Aug 21 2019 E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media

Aug 22 2019 Regulation E Series: How to Handle Unauthorized Electronic Fund Transfers Under Reg E

Aug 27 2019 IRA Series: Top 10 Most Misunderstood IRA Issues: Turning Confusion into Confidence

Aug 28 2019 Effective Management of Credit Report Disputes: Completing ACDVs, AUDs & Correcting Joint Credit

Aug 29 2019 Opening Donation, Memorial & Other Accounts for Nonprofit Organizations & Corporations

Sep 4 2019 Auditing E-Policies & Procedures: Risks, Rules & Records

Sep 5 2019 Official Demands Part 2: Handling Garnishments, Levies & Judgment Liens

Sep 10 2019 Conducting the 2019 ACH Audit

Sep 11 2019 Mortgage Lending Hot Spots Series: Appraisal & Evaluation Guidance on Collateral Valuation

Sep 12 2019 Managing Minor Accounts: Withdrawals, Transfers, CDD, Closing & Best Practices

Sep 16 2019 IRA Series: Handling IRA Required Minimum Distributions & Roth Distributions

Sep 17 2019 Regulation E Series: Auditing for Reg E Compliance

Sep 18 2019 Mitigating a Data Breach: Forensics & Incident Response

Sep 19 2019 New Compliance Officer Boot Camp

Sep 24 2019 Hiring in the Digital Age: What Every HR Manager Needs to Know About Social Media

Sep 25 2019 What Directors Should Know About CECL, ALLL & the New Credit Impairment Standards

Sep 26 2019 New ACH Return Reason Codes R11 & R17: Proper Use, Impact & Deadlines

Oct 1 2019 SAR Hot Spots & New Guidance: Email Compromise, Hemp, Elder Abuse & More

Oct 3 2019 New BSA Officer Training Part 1: Compliance, Risk Assessment, CTRs, Exemptions, Forms & Regulator Expectations

Oct 7 2019 Mortgage Lending Hot Spots Series: Demystifying Rules for TRID Tolerances

Oct 8 2019 When a Depositor Dies: Legal Requirements, Practical Issues & FAQs

Oct 9 2019 Head Teller Training: Maximizing Teller Performance

Oct 10 2019 Regulation E Series: Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

Oct 16 2019 POD Account Documentation, Compliance, Beneficiaries & Closing

Oct 17 2019 New BSA Officer Training Part 2: Reviews, SARs, CDD, Technical Aspects & Real-Life Scenarios

Oct 22 2019 Medallion & Signature Guarantee Risks, Rules & Best Practices

Oct 24 2019 Commercial Loan Annual Credit Review

Oct 29 2019 12 Key Elements of an Effective Digital Marketing Strategy

Oct 30 2019 Personal Accounts: Ownership, Authorization, Titling & Documentation

Oct 31 2019 1099 Reporting: Foreclosures, Repossessions & Debt Settlements

Nov 6 2019 Closing or Changing Accounts for Consumers & Businesses

Nov 7 2019 Top 10 Compliance Mistakes in Advertising

Nov 12 2019 Mortgage Lending Hot Spots Series: Critical Timing Requirements in the Mortgage Lending Lifecycle

Nov 13 2019 Year-End Compliance Checklist

Nov 14 2019 Regulation E Series: Provisional Credit Under Reg E: Rules, Best Practices & FAQs

Nov 15 2019 New Overtime Rule Changes Effective January 1, 2020

Nov 18 2019 New Regulatory Capital Rules & Determining Capital Adequacy

Nov 19 2019 Robbery Preparedness: Meeting Your Annual Compliance Requirement

Nov 20 2019 BSA Special Risks: Policy, Law Enforcement & Regulator Issues

Nov 21 2019 When a Borrower Dies: Rules, Procedures & Liabilities

Nov 26 2019 Understanding & Navigating ACH Rules for ODFIs

Dec 3 2019 IRS Reporting Requirements: 1098s, 1099s, TINs & Backup Withholding

Dec 4 2019 ACH Error Resolution: Returns, Authorizations, WSUDs, Stop Payments & More

Dec 5 2019 Consumer Privacy: New Online & Mobile App Issues, GDPR, Reg P & Compliance

Dec 6 2019 Updated Flood Insurance Exam Procedures, Including Recent Private Flood Insurance Rules

Dec 9 2019 Revisiting Reg CC Policies, Disclosures & Notices for Rule Changes Effective July 1, 2020

Dec 10 2019 Business Accounts: Who is Authorized to Open, Close, Transact?

Dec 11 2019 The Changing Face of BSA Administration: What BSA Officers & Management Must Know

Dec 12 2019 Safe Deposit Issues: Delinquency, Death & Abandonment

Dec 17 2019 Securing Collateral: How to Complete & File UCC-1 Financing Statements

Dec 18 2019 Marijuana HR Policy & Best Practices: Handling Employee Medical & Recreational Use

Jan 1 2020 Frontline Microlearning Modules

Jan 7 2020 Lending to Hemp Businesses, Including Recent USDA Interim Hemp Production Guidance

Jan 8 2020 BSA High-Risk Customers: Identifying, Enhanced Due Diligence & Monitoring

Jan 14 2020 Deposit Account Series: Compliance at Account Opening

Jan 15 2020 Incorporating Diversity & Inclusion into Your HR Policies

Jan 16 2020 Accounting Nightmares: TDRs, Foreclosed Assets, Investments & More

Jan 21 2020 Data-Driven Loan Pricing

Jan 22 2020 2020 IRA & HSA Update, Including IRA Provisions Under the Secure Act

Jan 23 2020 Top 10 Issues for the 2019 HMDA Report: Due March 1, 2020

Jan 28 2020 Deposit Account Series: UCC 3 & 4 Check Issues: Stop Payments, Postdated, Stale-Dated &

Endorsements

Jan 29 2020	Call Report Update 2020
Jan 30 2020	Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment
Feb 4 2020	ACH Tax Refunds: Exceptions, Posting & Liabilities
Feb 5 2020	Using the UBPR to Improve Bank Performance
Feb 6 2020	Action Plan for Reg CC Rule Changes Effective July 1, 2020
Feb 7 2020	Effective Time Mastery: Working Smarter, Not Harder
Feb 10 2020	Diversity Self-Assessment: Regulatory Guidance & Best Practices
Feb 11 2020	Commercial Lending Series: Commercial Loan Documentation
Feb 12 2020	Electronic & Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court
Feb 13 2020	Deposit Account Series: Banking Cannabis Businesses: Hemp, CBD, THC & More
Feb 19 2020	Harassment Claims in a #MeToo World
Feb 20 2020	Qualifying Borrowers Using Personal Tax Returns Part 1: Form 1040 & Schedules B & C
Feb 21 2020	Nonresident Aliens: New 2020 Tax Reporting Rules, CIP, CDD & More
Feb 24 2020	Deposit Account Series: Deposit Operations Update 2020
Feb 25 2020	HELOC Compliance: Disclosures, Documentation, Advertising, Amending & More
Feb 27 2020	Managing Force-Placed Mortgage & Auto Insurance
Mar 3 2020	Appraisal Compliance Checklist, Including New Threshold Limits
Mar 4 2020	Call Report Preparation: Avoiding Common Errors
Mar 5 2020	Commercial Lending Series: Managing a Commercial Construction Loan: Start to Finish
Mar 9 2020	Understanding Marijuana Business Compliance for the Board
Mar 10 2020	Common HMDA Violations & Challenges
Mar 11 2020	Impact of Reg CC Rule Changes on ACH & RDC: Effective July 1, 2020
Mar 17 2020	Qualifying Borrowers Using Personal Tax Returns Part 2: Schedules D, E & F
Mar 18 2020	2020 ACH Rules Update, Including Emerging & Real-Time Payments
Mar 19 2020	Consumer Loan Flood Insurance Forms Line-by-Line
Mar 23 2020	Deposit Account Series: Advanced New Account Issues: POAs, Trusts, Estates & More
Mar 24 2020	Commercial Lending Series: Commercial Flood Insurance Rules & Best Practices
Mar 25 2020	Collecting SBA Loans: Critical Steps in Protecting the SBA Guaranty
Mar 31 2020	New Technology: Cash Recyclers, Pod Banking & Interactive ATMs
Apr 1 2020	Commercial Lending Series: Commercial Loan Workouts, Restructuring & Loss Mitigation
Apr 2 2020	Mastercard Dispute Resolution for Chargebacks
Apr 7 2020	Deposit Account Series: 10 Overdraft Hotspots, Including Regulations, Lawsuits & Guidance
Apr 8 2020	Board Secretary Training: Documenting Board Training, Minutes, Corrections & More

Apr 14 2020	Advertising Compliance Part 1: Print, Radio & TV
Apr 15 2020	FCRA Compliance: From Delinquent Loans to New Hires
Apr 16 2020	Establishing & Amending Traditional & Roth IRAs
Apr 21 2020	New FFIEC Procedures for Business Continuity Management & Resilience
Apr 22 2020	10 Strategies for Remaining Independent in a Consolidating Environment
Apr 23 2020	Countdown to Reg CC Rule Changes Effective July 1, 2020
Apr 28 2020	Commercial Lending Series: Commercial Loans Secured by Real Estate
Apr 29 2020	Consumer Bankruptcy: Compliance, Cramdowns & More
Apr 30 2020	Advertising Compliance Part 2: Website, Online & Social Media
May 5 2020	Writing Compelling Credit Memos & Loan Narratives with Confidence
May 7 2020	E-SIGN for Lenders: Technicalities, Consumer Expectations & Risk
May 12 2020	Visa Claims Resolution for Chargebacks
May 13 2020	Leveraging BSA Controls for More Effective OFAC Compliance
May 14 2020	Commercial Lending Series: Analyzing Commercial Tax Returns: Forms 1065, 1120, 1120S & K-1s
May 18 2020	Demystifying TRID for Construction Loans Using the New CFPB Guides
May 19 2020	Credit Reporting & Delinquent Accounts: Disputes, Revisions & Guidance
May 20 2020	Updating Your CDD Program: Beneficial Ownership, Triggering Events & New SSN Verification
May 21 2020	Documenting & Perfecting Farm & Livestock Loans
May 27 2020	Growth & Transformation Series: Driving Engagement with Facebook, Twitter & Instagram
May 28 2020	Branch Manager Guide to Success
Jun 2 2020	Consumer Loan Underwriting Fundamentals: Interviews, Credit Reports, Compliance & Debt Ratios
Jun 3 2020	UCC Article 9: Perfection Pitfalls & Proper Enforcement
Jun 4 2020	TDRs: Defining, Examples, Financial Reporting & Best Practices
Jun 9 2020	Debit & Prepaid Card Compliance: Disclosures, Fee Changes & More
Jun 10 2020	Completing the TRID Loan Estimate Line-by-Line
Jun 11 2020	Three Key Risk Assessments in Enterprise Risk Management
Jun 16 2020	Growth & Transformation Series: Banking Millennials: The Next Generation of Revenue
Jun 17 2020	Handling ACH Exceptions & Returns
Jun 18 2020	Fair Lending Comparative File Review That Meets Regulator Expectations
Jun 23 2020	Comparing Regulation E with Visa & Mastercard Rules
Jun 24 2020	Managing In-House Real Estate Evaluations
Jun 25 2020	20 Common Mistakes in Consumer Collections
Jun 30 2020	Fraud by Channel Type: Check, Debit, Credit, ACH & Wire
Jul 1 2020	Growth & Transformation Series: Digital Marketing Strategies: What's Working in 2020?

Jul 7 2020	HR Compliance: Lessons Learned from Massive HR Failures
Jul 8 2020	Annual Training for the Branch: BSA, Identity Theft & Regs CC, D, E & DD
Jul 9 2020	Top 10 Consumer Loan Documentation Mistakes
Jul 13 2020	Completing the TRID Closing Disclosure Line-by-Line
Jul 15 2020	HMDA: Still a Four-Letter Word?
Jul 22 2020	Responding to Garnishment & Levy Demands
Jul 23 2020	Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance
Jul 28 2020	Beneficial Ownership Rules for Business Accounts & Loans
Jul 29 2020	Lending to Self-Employed Borrowers
Jul 30 2020	Handling Consumer Complaints & Disputes
Aug 4 2020	Maximizing Recoveries on Charged-Off Loans
Aug 5 2020	Advanced CTR Training: Beyond the Textbook
Aug 6 2020	Fundamentals of IRA Beneficiary Designations & Distributions
Aug 12 2020	Growth & Transformation Series: Leveraging LinkedIn for Lenders
Aug 13 2020	Cyber Series: Layered Cybersecurity: Finding the Best Strategy for Your Bank
Aug 18 2020	Effective & Compliant Pre-Employment Background Checks
Aug 19 2020	Collections & Right of Set Off in Commercial Lending
Aug 25 2020	Advanced IRA Beneficiary Issues: Death Distribution Calculations, Trusts, Successors & More
Aug 26 2020	Cutting-Edge Consumer Payments: Beyond PayPal & Venmo
Aug 27 2020	Liability with ACH Death Notification Entries (DNEs) & Reclamations
Sep 2 2020	SAFE Act Compliance for Mortgage Loan Originators (MLOs)
Sep 9 2020	Cyber Series: Cybersecurity Assessment Tool 2.0 & GLBA Privacy
Sep 10 2020	10 Lessons Learned When a Depositor Dies
Sep 15 2020	Call Report Regulatory Capital: Standards, Ratios, Risk Weighting
Sep 16 2020	Building the Best Possible Board Meeting: From Agenda to Action
Sep 17 2020	Risk Officer Series: The 15 Worst Security Mistakes
Sep 22 2020	UCC-1 & UCC-3 Financing Statements Line-by-Line: Filing, Amending & Renewing
Sep 24 2020	Avoiding Costly Mistakes in Calculating Debt Service Coverage
Sep 29 2020	FFIEC Requirements for a Remote Deposit Capture Risk Assessment
Sep 30 2020	Mastering Escrow: Analysis, Rules, Forms & Compliance
Oct 6 2020	Managing Vendors: Due Diligence, Contracts, Tips & Tools
Oct 7 2020	Compliance with E-SIGN, E-Statements & E-Disclosures
Oct 8 2020	Risk Officer Series: A Year in the Life of a Compliance Officer: Tips, Tools & Annual Requirements
Oct 14 2020	Cyber Series: GLBA Security Expectations, Internal Controls & the Human Factor

Oct 15 2020	Regulatory Requirements for the Board: A Comprehensive Checklist
Oct 20 2020	Regulator Update for the Credit Analyst
Oct 21 2020	Banking & Lending to Cannabis Businesses: Clarifying the Confusion & Avoiding Pitfalls
Oct 22 2020	Legally Handling ATM & Debit Card Claims Under Regulation E
Oct 27 2020	Risk Officer Series: Advanced BSA Officer Training: Risk, Compliance & Real-Life Scenarios
Oct 28 2020	Cyber Series: Building & Sustaining a Cyber Intelligence Unit (CIU)
Nov 3 2020	Recruiting & Retaining Millennials, Gen Z & Nexters
Nov 4 2020	Call Reports for New Preparers & Reviewers
Nov 5 2020	Dissecting Loan Loss Reserves, Including CECL Expectations
Nov 10 2020	Year-End Actions for IRA Administrators: Notifications, Reporting & Monitoring
Nov 12 2020	IRS Reporting Essentials: Form 1099 & Beyond
Nov 17 2020	Risk Officer Series: Risk Management Officer: Expectations & Responsibilities
Nov 18 2020	10 Lessons Learned When a Borrower Dies
Nov 24 2020	Robbery: Critical Steps Before, During & After
Dec 1 2020	Avoiding BSA Compliance Violations
Dec 2 2020	Annual Loan Review: Consumer, Commercial & Residential
Dec 3 2020	Using Notary & Corporate Seals Accurately
Dec 8 2020	Recent Reg CC Changes: Lessons Learned & Future Outlook
Dec 9 2020	Legal Issues Surrounding Subpoenas & Summonses
Dec 15 2020	Avoiding Loan Denial Mistakes