

Check Exceptions: Returns, Adjustments & Claims Wed 04/03 10:00 AM Maximizing Recoveries on Charged-Off Loans Thu 04/04 10:00 AM Call Report Lending Schedule Preparation Tue 04/09 10:00 AM Creating the Right Enterprise Risk Management (ERM) Program Tue 04/09 10:00 AM Creating the Right Enterprise Risk Management (ERM) Program Tue 04/10 10:00 AM Job-Specific BSA Training for the Frontline Thu 04/11 10:00 AM The New CRA Final Rule: Preparing Your Program, Systems & Staff Tue 04/16 10:00 AM Red Flags for Money Laundering Wed 04/17 10:00 AM Red Lestare Descriptions Tue 04/18 10:00 AM Red Lestare Payment Options: Same Day ACH, RTP & FedNow Tue 04/23 10:00 AM CECL: What Auditors & Regulators Will Be Expecting Real Estate Construction Loans A-2: Consumer & Commercial Challenges & Common Errors Thu 04/25 10:00 AM PCI Credit Card Security Risk, Readiness & Compliance for Financial Institutions Tue 04/30 10:00 AM May 2024 DATE TIME BSA for the Boardroom: Annual Training Made Understandable Wed 05/01 10:00 AM 20 Types of				
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	June 2024	DATE	TIME	
Accepting Powers of Attorney on Deposit Accounts Tue 06/04 10:00 AM	Dissecting Beneficial Ownership Access: Final Part II Regulation & Compliance Guide	Mon 06/03	10:00 AM	CDT
	Accepting Powers of Attorney on Deposit Accounts	Tue 06/04	10:00 AM	CD



June 2024 (CONTINUED)	DATI	E	TIME	
Consumer First: Regulation E for Debit Cards	Wed	06/05	10:00 AM	CDT
Analytics to Measure Website & Digital Marketing Activity: A Year into GA4 & Beyond	Thu	06/06	10:00 AM	CDT
Developing & Enforcing an Effective Social Media Policy	Tue	06/11	10:00 AM	CDT
Liquidity Risk Management	Wed	06/12	10:00 AM	CDT
Consumer Loan Underwriting 101	Thu	06/13	10:00 AM	CDT
Accurately Completing the CTR Line-By-Line	Tue	06/18	10:00 AM	CDT
Hire Right the First Time	Thu	06/20	10:00 AM	CDT
Troubled Loan Modifications: Evaluating, Tracking & Reporting	Tue	06/25	10:00 AM	CDT
Check Breach of Warranty Blues	Wed	06/26	10:00 AM	CDT
Successful Compliance Auditing & Monitoring	Thu	06/27	10:00 AM	CDT
July 2024	DATI	E	TIME	
ACH Warranties & Indemnities	Tue	07/02	10:00 AM	CDT
Identity Theft Red Flags & FACT Act Compliance	Wed	07/03	10:00 AM	CDT
Real Estate Loan Documentation Basics	Tue	07/09	10:00 AM	CDT
CIP & CDD: Regulations, Exam Procedures & FAQs	Wed	07/10	10:00 AM	CDT
Wire Transfers: Establishing Strong Internal Controls	Tue	07/16	10:00 AM	CDT
Reg CC: Check Holds, Check 21, Remote Deposit Capture & Reg D	Wed	07/17	10:00 AM	CDT
Advertising Compliance Part 1: Text, Print, TV & Radio	Thu	07/18	10:00 AM	CDT
Contacting Delinquent Borrowers: Following the Spirit & Intent of the FDCPA	Tue	07/23	10:00 AM	CDT
Commercial Lending: Risks, Rewards, Controls & Common Mistakes	Wed	07/24	10:00 AM	CDT
Five Vital Financial Factors All Credit Analysts & Lenders Must Master	Thu	07/25	10:00 AM	CDT
Handling Trusts & Other Fiduciary Accounts	Tue	07/30	10:00 AM	CDT
Managing Instant Payment Risk & Fraud in the FedNow & RTP Networks	Wed	07/31	10:00 AM	CDT
August 2024	DATI	E	TIME	
Understanding Call Report Regulatory Capital	Thu	08/01	10:00 AM	CDT
Active Shooter & Workplace Violence: Avoiding Deadly Mistakes	Fri	08/02	2:00 PM	CDT
ATR/QM Rules: Documenting Compliance	Tue	08/06	10:00 AM	CDT
The Business Banking Blues: Handling Business ACH Exceptions	Wed	08/07	10:00 AM	CDT
Advertising Compliance Part 2: Electronic Advertising, Including Social Media, Internet & Texting	Thu	08/08	10:00 AM	CDT
Vendor Due Diligence & Effective Vendor Management	Tue	08/13	10:00 AM	CDT
New Beneficial Ownership Rule: Lessons Learned	Wed	08/14	10:00 AM	CDT
Managing & Monitoring High-Risk Accountholders	Thu	08/15	10:00 AM	CDT
Opening Deposit Accounts Online: Rules, Risks & Best Practices	Tue	08/20	10:00 AM	CDT



Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court? Wed 08/21 10:00 AM CD Recognizing Employment Law Red Flags: Supervisor Training Thu 08/22 10:00 AM CD Changing employment Law Red Flags: Supervisor Training Thu 08/23 10:00 AM CD Capital Planning in Uncertain Times Wed 08/28 10:00 AM CD Capital Planning in Uncertain Times Wed 08/28 10:00 AM CD Common Problems in Opening & Lending to Trusts Time Thu 08/29 10:00 AM CD Common Problems in Opening & Lending to Trusts Time Uncertain Times Time Object Tompliance Deep Dive: Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More Wed 08/04 10:00 AM CD Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Thu 09/05 10:00 AM CD Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Thu 09/05 10:00 AM CD CD Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Thu 09/10 10:00 AM CD CD CONFIDENTIAL & CONFIDENT				
Recognizing Employment Law Red Flags: Supervisor Training Thu 08/22 10:00 AM CD Changing or Closing Deposit Accounts for Consumers & Businesses Tue 08/27 10:00 AM CD Capital Planning in Uncertain Times Wed 08/28 10:00 AM CD Common Problems in Opening & Lending to Trusts Thu 08/29 10:00 AM CD Common Problems in Opening & Lending to Trusts Thu 08/29 10:00 AM CD Common Problems in Opening & Lending to Trusts Time Proper Handling of Government Reclamations & Garnishments Tue 09/03 10:00 AM CD Common Problems in Opening & Lending to Trusts Time Proper Handling of Government Reclamations & Garnishments Tue 09/03 10:00 AM CD Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Thu 09/05 10:00 AM CD Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Thu 09/05 10:00 AM CD Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Thu 09/05 10:00 AM CD Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Thu 09/10 10:00 AM CD CONFIDENTIAL SENSITIVE PRIVACY OF THE PRIVACY OF	August 2024 (CONTINUED)	DATE	TIME	
Changing or Closing Deposit Accounts for Consumers & Businesses Tue 08/27 10:00 AM CD	Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court?	Wed 08/21	10:00 AM	CDT
Capital Planning in Uncertain Times	Recognizing Employment Law Red Flags: Supervisor Training	Thu 08/22	10:00 AM	CDT
September 2024 DATE TIME Proper Handling of Government Reclamations & Garnishments Deposit Compliance Deep Dive: Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & D9/03 10:00 AM CD1 Deposit Compliance Deep Dive: Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Thu 09/05 10:00 AM CD1 Debusiness Records Managing Workplace Threats: When to Call the Police, a Professional, an Attorney Tue 09/11 10:00 AM CD1 Debusiness Records Wed 09/11 10:00 AM CD1 Debusiness Resords Wed 09/18 10:00 AM CD1 Debusiness Resords Debusiness Resords Wed 09/18 10:00 AM CD1 Debusiness Resords Debusiness Resor	Changing or Closing Deposit Accounts for Consumers & Businesses	Tue 08/27	10:00 AM	CDT
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Five Steps to Annual MLO & SAFE Act Compliance Loan Documentation for All Legal Entities Auditing Call Reports: Compliance, Regulator Expectations & Best Practices Tue 10/08 10:00 AM CD When a Depositor Dies: Actions to Take, Mistakes to Avoid Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties Tue 10/15 10:00 AM CD Auditing Consumer Real Estate Files Wed 10/16 10:00 AM CD Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks Taking the Mystery Out of Loan Stress Testing Tue 10/22 10:00 AM CD Robbery: Plan, Prevent, Prevail The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Tue 10/29 10:00 AM CD	Empowering Financial Marketers: Harness the Power of AI in Your Marketing Strategy	Tue 10/01	10:00 AM	CDT
Loan Documentation for All Legal Entities Auditing Call Reports: Compliance, Regulator Expectations & Best Practices Tue 10/08 10:00 AM CD When a Depositor Dies: Actions to Take, Mistakes to Avoid Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties Auditing Consumer Real Estate Files Wed 10/16 10:00 AM CD Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks Tue 10/17 10:00 AM CD Taking the Mystery Out of Loan Stress Testing Tue 10/22 10:00 AM CD Robbery: Plan, Prevent, Prevail The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Tue 10/29 10:00 AM CD	Three Key Risk Assessments in Your ERM Program: ERM, IT & Internal Controls	Tue 10/01	10:00 AM	CDT
Auditing Call Reports: Compliance, Regulator Expectations & Best Practices Tue 10/08 10:00 AM CD When a Depositor Dies: Actions to Take, Mistakes to Avoid Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors Thu 10/10 10:00 AM CD Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties Tue 10/15 10:00 AM CD Auditing Consumer Real Estate Files Wed 10/16 10:00 AM CD Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks Thu 10/17 10:00 AM CD Taking the Mystery Out of Loan Stress Testing Tue 10/22 10:00 AM CD Robbery: Plan, Prevent, Prevail The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Tue 10/29 10:00 AM CD	Five Steps to Annual MLO & SAFE Act Compliance	Wed 10/02	10:00 AM	CDT
When a Depositor Dies: Actions to Take, Mistakes to Avoid Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties Tue 10/15 10:00 AM CD Auditing Consumer Real Estate Files Wed 10/16 10:00 AM CD Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks Thu 10/17 10:00 AM CD Taking the Mystery Out of Loan Stress Testing Tue 10/22 10:00 AM CD Robbery: Plan, Prevent, Prevail The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Tue 10/29 10:00 AM CD	Loan Documentation for All Legal Entities	Thu 10/03	10:00 AM	CDT
Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties Tue 10/15 10:00 AM CD Auditing Consumer Real Estate Files Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks Thu 10/17 10:00 AM CD Taking the Mystery Out of Loan Stress Testing Tue 10/22 10:00 AM CD Robbery: Plan, Prevent, Prevail The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Tue 10/29 10:00 AM CD	Auditing Call Reports: Compliance, Regulator Expectations & Best Practices	Tue 10/08	10:00 AM	CDT
Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties Tue 10/15 10:00 AM CD Auditing Consumer Real Estate Files Wed 10/16 10:00 AM CD Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks Thu 10/17 10:00 AM CD Taking the Mystery Out of Loan Stress Testing Tue 10/22 10:00 AM CD Robbery: Plan, Prevent, Prevail The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Tue 10/29 10:00 AM CD	When a Depositor Dies: Actions to Take, Mistakes to Avoid	Wed 10/09	10:00 AM	CDT
Auditing Consumer Real Estate Files Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks Thu 10/17 10:00 AM CD Taking the Mystery Out of Loan Stress Testing Robbery: Plan, Prevent, Prevail The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Wed 10/16 10:00 AM CD To 10/20 AM CD To 10/24 10:00 AM CD To 10/29 10:00 AM CD	Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors	Thu 10/10	10:00 AM	CDT
Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks Thu 10/17 10:00 AM CD Taking the Mystery Out of Loan Stress Testing Tue 10/22 10:00 AM CD Robbery: Plan, Prevent, Prevail The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Tue 10/29 10:00 AM CD	Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties	Tue 10/15	10:00 AM	CDT
Taking the Mystery Out of Loan Stress Testing Tue 10/22 10:00 AM CD Robbery: Plan, Prevent, Prevail The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Tue 10/22 10:00 AM CD The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Tue 10/29 10:00 AM CD	Auditing Consumer Real Estate Files	Wed 10/16	10:00 AM	CDT
Robbery: Plan, Prevent, Prevail The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Tue 10/29 10:00 AM CD	Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks	Thu 10/17	10:00 AM	CDT
The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Tue 10/29 10:00 AM CD	Taking the Mystery Out of Loan Stress Testing	Tue 10/22	10:00 AM	CDT
	Robbery: Plan, Prevent, Prevail	Thu 10/24	10:00 AM	CDT
Electronic Payment Fraud: When Is Your Institution Liable? Wed 10/30 10:00 AM CD	The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes	Tue 10/29	10:00 AM	CDT
	Electronic Payment Fraud: When Is Your Institution Liable?	Wed 10/30	10:00 AM	CDT



November 2024	DATE		TIME	
lem:lemma	Wed	11/06	10:00 AM	CST
Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More	Thu	11/07	10:00 AM	CS
Hottest IRA Issues: Reporting, Compliance & Required Minimum Distributions	Tue	11/12	10:00 AM	CS
Legal Issues of Checks	Wed	11/13	10:00 AM	CS
Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP Requirements & Compliance	Thu	11/14	10:00 AM	CS ⁻
Return to Sender: Selecting Relevant ACH Return Reason Codes	Tue	11/19	10:00 AM	CS ⁻
When a Borrower Dies: Actions to Take, Mistakes to Avoid	Wed	11/20	10:00 AM	CS
December 2024	DATE		TIME	
Head Tellers & Branch Managers: Handling the Critical Aspects	Tue	12/03	10:00 AM	CS
No-Nonsense Notary Legal Perspective	Wed	12/04	10:00 AM	CS
Internal Compliance Monitoring & Risk Assessment	Thu	12/05	10:00 AM	CS
Elder & Dependent Adult Financial Abuse	Tue	12/10	10:00 AM	CS
Opening Nonresident Alien Accounts	Wed	12/11	10:00 AM	CS
Compliance with E-Statements, E-Disclosures & E-SIGN	Thu	12/12	10:00 AM	CS
ECOA & Fair Lending: Examiner Hot Buttons	Wed	12/18	10:00 AM	CS
Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues	Thu	12/19	10:00 AM	CS