

Webinar Schedule

May 9 2017	Communicating in a Crisis: How to Protect Your Reputation & Brand
Apr 2 2018	Frontline Fundamentals Series: Delivering Customer Service Excellence
Apr 2 2018	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash Handling
Apr 2 2018	Frontline Fundamentals Series: Introduction to US Banking & the Payments System
Apr 2 2018	Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
Apr 25 2019	Advanced Credit & Risk Management in Agricultural Lending
May 8 2019	BSA Series: Job-Specific BSA Training for Lenders
Jun 4 2019	BSA Series: Job-Specific BSA Training for Operations
Jun 26 2019	BSA Series: Job-Specific BSA Training for the Board
Jul 1 2019	Board Essentials
Jul 16 2019	BSA Series: Job-Specific BSA Training for the Frontline
Aug 1 2019	The Dark Web & Your Bank: Impact, Risks, Strategy
Aug 8 2019	Mortgage Lending Hot Spots Series: Adverse Action in Mortgage Lending: Compliance, Notices & Best Practices
Oct 29 2019	12 Key Elements of an Effective Digital Marketing Strategy
Jan 1 2020	FastClass - Frontline Microlearning Modules
Jan 7 2020	Lending to Hemp Businesses, Including Recent USDA Interim Hemp Production Guidance
Jan 14 2020	Deposit Account Series: Compliance at Account Opening
Jan 15 2020	Incorporating Diversity & Inclusion into Your HR Policies (complimentary)
Jan 16 2020	Accounting Nightmares: TDRs, Foreclosed Assets, Investments & More
Jan 28 2020	Deposit Account Series: UCC 3 & 4 Check Issues: Stop Payments, Postdated, Stale-Dated & Endorsements
Feb 7 2020	Effective Time Mastery: Working Smarter, Not Harder
Feb 11 2020	Commercial Lending Series: Commercial Loan Documentation
Feb 13 2020	Deposit Account Series: Banking Cannabis Businesses: Hemp, CBD, THC & More
Feb 24 2020	Deposit Account Series: Deposit Operations Update 2020
Mar 4 2020	Call Report Preparation: Avoiding Common Errors
Mar 5 2020	Commercial Lending Series: Managing a Commercial Construction Loan: Start to Finish
Mar 9 2020	Understanding Marijuana Business Compliance for the Board
Mar 11 2020	Impact of Reg CC Rule Changes on ACH & RDC: Effective July 1, 2020
Mar 20 2020	Pandemic Preparedness: Managing Coronavirus & Other Epidemics

Mar 23 2020	Deposit Account Series: Advanced New Account Issues: POAs, Trusts, Estates & More
Mar 24 2020	Commercial Lending Series: Commercial Flood Insurance Rules & Best Practices
Mar 25 2020	Collecting SBA Loans: Critical Steps in Protecting the SBA Guaranty
Mar 26 2020	Get Ready for New ACH Return Code R11: Effective April 1, 2020
Mar 30 2020	New FMLA Families First Requirements for Paid Leave Effective April 1, 2020
Apr 1 2020	Commercial Lending Series: Commercial Loan Workouts, Restructuring & Loss Mitigation
Apr 7 2020	Deposit Account Series: 10 Overdraft Hotspots, Including Regulations, Lawsuits & Guidance
Apr 8 2020	Board Secretary Training: Documenting Board Training, Minutes, Corrections & More
Apr 9 2020	Interagency Statement on Loan Modifications: Working with Borrowers Impacted by COVID-19
Apr 10 2020	The CARES Act: Impact & Implications for Community Banks
Apr 13 2020	Financial Risk During Widespread Disruption: What the Board & Management Should Monitor
Apr 23 2020	Countdown to Reg CC Rule Changes Effective July 1, 2020
Apr 24 2020	BSA Compliance Requirements During the COVID-19 Challenge
Apr 27 2020	Increasing Remote Services During & After the Pandemic
Apr 28 2020	Commercial Lending Series: Commercial Loans Secured by Real Estate
May 1 2020	Financial Scams, Fraud & Criminal Activity During COVID-19
May 5 2020	Writing Compelling Credit Memos & Loan Narratives with Confidence
May 6 2020	New Uniform Residential Loan Application Beginning January 1, 2021: Updating Policies & Testing Readiness
May 7 2020	E-SIGN for Lenders: Technicalities, Consumer Expectations & Risk
May 11 2020	Alert! Impact of Reg D Changes
May 12 2020	Visa Claims Resolution for Chargebacks
May 13 2020	Leveraging BSA Controls for More Effective OFAC Compliance
May 14 2020	Commercial Lending Series: Analyzing Commercial Tax Returns: Forms 1065, 1120, 1120S & K-1s
May 18 2020	Demystifying TRID for Construction Loans Using the New CFPB Guides
May 19 2020	Credit Reporting & Delinquent Accounts: Disputes, Revisions & Guidance
May 20 2020	Updating Your CDD Program: Beneficial Ownership, Triggering Events & New SSN Verification
May 21 2020	Documenting & Perfecting Farm & Livestock Loans
May 27 2020	Growth & Transformation Series: Driving Engagement with Facebook, Twitter & Instagram
May 28 2020	Branch Manager Guide to Success
May 29 2020	Tax Credits & Cash Your Bank May Be Missing
Jun 1 2020	Returning to Work: Protecting Employees & Reducing Liability
Jun 2 2020	Consumer Loan Underwriting Fundamentals: Interviews, Credit Reports, Compliance & Debt Ratios
Jun 3 2020	UCC Article 9: Perfection Pitfalls & Proper Enforcement

Jun 4 2020	TDRs: Defining, Examples, Financial Reporting & Best Practices
Jun 5 2020	Deadline July 1, 2020: HMDA Final Rule on Closed-End Loan Data Collection & Reporting
Jun 9 2020	Debit & Prepaid Card Compliance: Disclosures, Fee Changes & More
Jun 10 2020	Completing the TRID Loan Estimate Line-by-Line
Jun 11 2020	Three Key Risk Assessments in Enterprise Risk Management
Jun 15 2020	Credit Risk Management During a Pandemic
Jun 16 2020	Growth & Transformation Series: Banking Millennials: The Next Generation of Revenue
Jun 17 2020	Handling ACH Exceptions & Returns
Jun 18 2020	Fair Lending Comparative File Review That Meets Regulator Expectations
Jun 23 2020	Comparing Regulation E with Visa & Mastercard Rules
Jun 24 2020	Managing In-House Real Estate Evaluations
Jun 25 2020	20 Common Mistakes in Consumer Collections
Jun 26 2020	Record Retention: What Documents Must Be Retained & For How Long?
Jun 30 2020	Fraud by Channel Type: Check, Debit, Credit, ACH & Wire
Jul 1 2020	Growth & Transformation Series: Digital Marketing Strategies: What's Working in 2020?
Jul 7 2020	HR Compliance: Lessons Learned from Massive HR Failures
Jul 8 2020	Annual Training for the Branch: BSA, Identity Theft & Regs CC, D, E & DD
Jul 9 2020	Top 10 Consumer Loan Documentation Mistakes
Jul 13 2020	Completing the TRID Closing Disclosure Line-by-Line
Jul 14 2020	Audit & COVID-19: A CFO Roadmap (complimentary)
Jul 15 2020	HMDA: Still a Four-Letter Word?
Jul 16 2020	Regulation E Myth Busters
Jul 22 2020	Responding to Garnishment & Levy Demands
Jul 23 2020	Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance
Jul 24 2020	Effective Now! New FinCEN Guidelines for Banking Hemp-Related Businesses
Jul 28 2020	Beneficial Ownership Rules for Business Accounts & Loans
Jul 29 2020	Lending to Self-Employed Borrowers
Jul 30 2020	Handling Consumer Complaints & Disputes
Aug 4 2020	Maximizing Recoveries on Charged-Off Loans
Aug 5 2020	Advanced CTR Training: Beyond the "Textbook"
Aug 6 2020	Fundamentals of IRA Beneficiary Designations & Distributions, Including SECURE & CARES Act Implications
Aug 7 2020	Bankruptcy's New Subchapter V: The Small Business Reorganization Act
Aug 11 2020	Fair Lending & COVID-19: Strategies for Maintaining Compliance

Aug 12 2020 Growth & Transformation Series: Leveraging LinkedIn for Lenders

Aug 13 2020 Cyber Series: Layered Cybersecurity: Finding the Best Strategy for Your Bank

Aug 18 2020 Effective & Compliant Pre-Employment Background Checks

Aug 19 2020 Collections & Right of Set Off in Commercial Lending

Aug 20 2020 Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements

Aug 25 2020 Advanced IRA Beneficiary Issues: Death Distributions, Trusts & Successors, Including SECURE & CARES Act Implications

Aug 26 2020 Cutting-Edge Consumer Payments: Beyond PayPal & Venmo

Aug 27 2020 Liability with ACH Death Notification Entries (DNEs) & Reclamations

Sep 2 2020 SAFE Act Compliance for Mortgage Loan Originators (MLOs)

Sep 9 2020 Cyber Series: Cybersecurity Assessment Tool 2.0 & GLBA Privacy

Sep 10 2020 10 Lessons Learned When a Depositor Dies

Sep 15 2020 Call Report Regulatory Capital: Standards, Ratios, Risk Weighting

Sep 16 2020 Building the Best Possible Board Meeting: From Agenda to Action

Sep 17 2020 Risk Officer Series: The 15 Worst Security Mistakes

Sep 18 2020 Prospecting & the Pandemic: Tools for Success During COVID-19

Sep 22 2020 UCC-1 & UCC-3 Financing Statements Line-by-Line: Filing, Amending & Renewing

Sep 23 2020 Ag Lending Compliance, Including Industrial Hemp

Sep 24 2020 Avoiding Costly Mistakes in Calculating Debt Service Coverage

Sep 25 2020 CDD Update: New FinCEN FAQs & COVID's Daily Practical Challenges

Sep 28 2020 Mortgage Collection & Foreclosure: Best Practices & Tenants' Rights

Sep 29 2020 FFIEC Requirements for a Remote Deposit Capture Risk Assessment

Sep 30 2020 Mastering Escrow: Analysis, Rules, Forms & Compliance

Oct 1 2020 Navigating the PPP Loan Forgiveness Process A-Z

Oct 5 2020 Advanced SAR Training: Beyond the "Textbook"

Oct 6 2020 Managing Vendors: Due Diligence, Contracts, Tips & Tools

Oct 7 2020 Compliance with E-SIGN, E-Statements & E-Disclosures

Oct 8 2020 Risk Officer Series: A Year in the Life of a Compliance Officer: Tips, Tools & Annual Requirements

Oct 9 2020 Navigating the Coming Wave of Bankruptcy: 5 Things You Need to Know Now

Oct 13 2020 COVID-19 Loan Essentials: Modifications, Accommodations & Latest Regulatory Guidance

Oct 14 2020 Cyber Series: GLBA Security Expectations, Internal Controls & the Human Factor

Oct 15 2020 Regulatory Requirements for the Board: A Comprehensive Checklist

Oct 16 2020 Implementing Reg D Changes: Agreements, Notices & Procedures

Oct 20 2020 Regulator Update for the Credit Analyst

Oct 21 2020 Banking & Lending to Cannabis Businesses: Clarifying the Confusion & Avoiding Pitfalls

Oct 22 2020 Legally Handling ATM & Debit Card Claims Under Regulation E

Oct 23 2020 Handling Pandemic-Related Payment Issues: Stimulus, SBA, Workers' Comp & More

Oct 27 2020 Risk Officer Series: Advanced BSA Officer Training: Risk, Compliance & Real-Life Scenarios

Oct 28 2020 Cyber Series: Building & Sustaining a Cyber Intelligence Unit (CIU)

Oct 29 2020 New URLA for a New Year! Prepare Now for a Smooth Transition

Nov 3 2020 Recruiting & Retaining Millennials, Gen Z & Nexters

Nov 4 2020 Call Reports for New Preparers & Reviewers

Nov 5 2020 Dissecting Loan Loss Reserves, Including CECL Expectations

Nov 9 2020 You're the New Board Secretary, Now What?

Nov 10 2020 Year-End IRA Actions: Notifications, Reporting & Monitoring, Including SECURE Act & COVID Rule Changes

Nov 12 2020 IRS Reporting Essentials: Form 1099 & Beyond

Nov 13 2020 Leading a Remote Workforce

Nov 16 2020 New 2021 Nacha Rules: Impact, Analysis & Deadlines

Nov 17 2020 Risk Officer Series: Risk Management Officer: Expectations & Responsibilities

Nov 18 2020 10 Lessons Learned When a Borrower Dies

Nov 19 2020 Avoiding the Top 5 COVID-Related Collection Mistakes

Nov 24 2020 Robbery: Critical Steps Before, During & After

Nov 30 2020 Handling Formal & Informal Trust Accounts: CIP, Documentation & Compliance

Dec 1 2020 Avoiding BSA Compliance Violations

Dec 2 2020 Annual Loan Review: Consumer, Commercial & Residential

Dec 3 2020 Using Notary & Corporate Seals Accurately

Dec 8 2020 Recent Reg CC Changes: Lessons Learned & Future Outlook

Dec 9 2020 Legal Issues Surrounding Subpoenas & Summonses

Dec 10 2020 Top IRA SECURE Act & COVID Rule Changes for 2020 Tax Year

Dec 11 2020 Top 10 Year-End Lending Issues & FAQs

Dec 14 2020 Major Changes to Fair Debt Collection Practices Act

Dec 15 2020 Avoiding Loan Denial Mistakes

Dec 16 2020 Year-End BSA Issues: FAQ Guidance, Enforcement Actions & Red Flags

Dec 17 2020 How to Review Legal Documents: POAs, Trusts, Guardianships, Estates & More

Jan 6 2021 Providing Provisional Credit Under Reg E

Jan 7 2021 Uniform Residential Loan Application (URLA): Deadline March 1, 2021

Jan 12 2021 Remote Workforce Series: Creating or Revising Work from Home Policies

Jan 13 2021 2020 HMDA Submission Due March 1, 2021: Challenges & Best Practices

Jan 14 2021 IRA & HSA Update: Key Considerations for 2021

Jan 20 2021 Flood Series: Flood Insurance Rules, Best Practices & Liability

Jan 21 2021 Call Report Update 2021

Jan 26 2021 Remote Workforce Series: Work from Home Record Retention Rules

Jan 27 2021 Calculating Cash Flow from Corporate Tax Returns

Jan 28 2021 Beginning BSA Officer: What You Need to Know on Day 1

Jan 29 2021 Alphabet Soup Series for Lenders: Reg B & ECOA

Jan 29 2021 Alphabet Soup Series for Lenders: Reg C & HMDA

Jan 29 2021 Alphabet Soup Series for Lenders: Reg V & FCRA

Jan 29 2021 Alphabet Soup Series for Lenders: Reg X & RESPA

Jan 29 2021 Alphabet Soup Series for Lenders: Reg Z & TILA – Non-Real Estate

Jan 29 2021 Alphabet Soup Series for Lenders: Reg Z & TILA – Real Estate

Feb 2 2021 Red Flags in Residential Appraisal Compliance

Feb 3 2021 Flood Series: Flood Compliance Beyond the Basics

Feb 4 2021 Calculating Cash Flow from S-Corporation & Partnership Tax Returns

Feb 9 2021 Remote Workforce Series: Work from Home Risks: How Compliance Can Limit Liability

Feb 10 2021 Overdraft Hotspots Including Regulations, Lawsuits & Guidance

Feb 11 2021 E-SIGN Series: 'No-Contact' Account Opening: E-SIGN Compliance

Feb 17 2021 New Security Officer Training: Your Bank Protection Act Responsibilities

Feb 18 2021 Determining Cash Flow from Personal Tax Returns Part 1: Form 1040, Schedules B & C

Feb 23 2021 Remote Workforce Series: Security Compliance for Work from Home Staff

Feb 24 2021 The Top 10 ACH Exception Handling Questions

Feb 25 2021 The Board's Role in Cyber Security Risk

Mar 2 2021 Advanced BSA Officer Training: In-Depth Risk Issues & Difficult Situations

Mar 3 2021 Determining Cash Flow from Personal Tax Returns Part 2: Schedules D, E & F

Mar 4 2021 Flood Series: Flood Forms Line-by-Line

Mar 8 2021 SBA Lending Update 2021: Rule Changes & PPP FAQs

Mar 9 2021 ACH Rules Update 2021

Mar 10 2021 Safe Deposit Issues: Delinquency, Death & Abandonment

Mar 11 2021 Remote Workforce Series: Making Work from Home Effective

Mar 15 2021 The Top 10 Reasons Consumers Leave Their Bank

Mar 16 2021 E-SIGN Series: Virtual Loan Document Delivery & E-SIGN Compliance

Mar 17 2021 Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More

Mar 18 2021	Flood Series: Commercial Flood Insurance Regulations & Compliance
Mar 23 2021	Business Accounts: Who is Authorized to Open, Close, Transact?
Mar 24 2021	Deposit Operations Update 2021
Mar 25 2021	Legal Issues for Right of Setoff on Deposit Accounts & Loans
Apr 6 2021	E-SIGN Series: The E-SIGN, BSA & CIP Compliance Trifecta
Apr 7 2021	Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns
Apr 8 2021	Remote Workforce Series: Moving to the Cloud: Remote Management of Risks to Customer Data
Apr 13 2021	Reg CC Compliance & Review: Check Holds, Remote Deposit Capture & Reg D Changes
Apr 14 2021	Advanced C&I Underwriting: A/R & Inventory Financing
Apr 15 2021	Collection Series: Regulatory Alphabet for Collections Compliance
Apr 19 2021	New Time Limits for ACH Warranty Claims Effective June 30, 2021
Apr 20 2021	Commercial Loan: Workouts, Restructuring & Loss Mitigation
Apr 21 2021	Debit Cards 101
Apr 22 2021	Global Cash Flow Analysis for Underwriters & Credit Analysts
Apr 27 2021	E-SIGN Series: E-SIGN Security & Fraud Detection
Apr 28 2021	Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance
Apr 29 2021	Hot IRA Issues: Divorce, IRS Levies, Creditor Claims & Misunderstood Rules
May 4 2021	Advanced Commercial Loan Documentation
May 5 2021	Current Trends in Cyber Crime & Payments Fraud
May 6 2021	Credit Analyst Series: Loan Stress Testing for the Credit Analyst
May 11 2021	5 Steps to Simplify Reg E Claims
May 12 2021	Collection Series: Your Borrower Is Threatening Bankruptcy, Now What?
May 13 2021	HR Dos & Don'ts in a Virtual World
May 18 2021	Surviving a TRID Compliance Exam
May 19 2021	Developments in Bank Mergers & Acquisitions
May 20 2021	Residential Construction-Only & Construction-to-Permanent Lending: Compliance & FAQs
May 25 2021	Marketing in 2021: Virtual Relationships & the New Customer
May 26 2021	Collection Series: The Virtual World of Collections
May 27 2021	Handling W-9s, W-8BENs & IRS Mismatches
May 27 2021	Protecting the SBA Guaranty Start to Finish
Jun 2 2021	Handling Subpoenas, Summonses, Garnishments & Levies
Jun 3 2021	Treasury Management: How to 'Power Up' Deposits & Fee Income
Jun 8 2021	Collection Series: Troubled Debt Restructuring in the COVID Economy
Jun 10 2021	Supporting Documentation for the ALLL

Jun 15 2021	Credit Analyst Series: Advanced Financial Statement Analysis
Jun 17 2021	Wire Transfer Compliance: Domestic & International
Jun 22 2021	Call Report Preparation: Schedule RC-R, Regulatory Capital
Jun 24 2021	Collection Series: Managing Mortgage Delinquency
Jun 29 2021	e-Everything: Compliance in an Online Environment
Jul 7 2021	Business Writing Boot Camp, Including Critique of Your Own Writing Sample
Jul 8 2021	Avoiding the Top 10 HELOC Compliance Mistakes
Jul 13 2021	Navigating Compliance Issues for Promotions, Bonuses, Contests & Sweepstakes
Jul 14 2021	Legal Issues of Checks
Jul 15 2021	Capital Adequacy & Risk: Regulator Expectations for the Board
Jul 20 2021	Regulation E Compliance with ACH Payments
Jul 21 2021	Job-Specific BSA Series: Job-Specific BSA Training for Operations Staff
Jul 22 2021	Collection Series: Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
Jul 27 2021	IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions
Jul 28 2021	Credit Analyst Series: Credit Fundamentals for the New Credit Analyst
Aug 4 2021	New Accounts Series: Regulatory Alphabet for Deposit Accounts
Aug 5 2021	Comparing Regulation E with Visa & Mastercard Rules
Aug 9 2021	New ACH Meaningful Modernization Rules Effective September 17, 2021
Aug 10 2021	Credit Analyst Series: Debt Service Coverage Calculations in Underwriting
Aug 11 2021	Handling POAs & Living Trust Documents on Deposit Accounts & Loans
Aug 12 2021	Record Retention: What to Keep and Why!
Aug 17 2021	Maximizing Cyber Security Soundness & Minimizing Incidents
Aug 18 2021	Critical CIP & CDD Issues: Compliance, Beneficial Ownership & FAQs
Aug 19 2021	Improving Call Report Efficiency: Documentation, Accuracy & Common Errors
Aug 24 2021	Job-Specific BSA Series: Job-Specific BSA Training for the Frontline
Aug 25 2021	Dealing with Difficult Customers: 5 Foolproof Techniques
Aug 26 2021	Survey Says! The Top 10 Reasons Businesses Move Their Accounts
Aug 31 2021	Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B
Sep 8 2021	New Accounts Series: 20 Legal Types of Accounts: Ownership, Documentation & CIP
Sep 8 2021	ACH Payment Reclamations & Garnishments
Sep 9 2021	Dormant Accounts, Unclaimed Property & Escheatment
Sep 14 2021	Completing the CTR Line-by-Line
Sep 15 2021	Fiduciary Responsibilities of New & Experienced Directors
Sep 16 2021	Job-Specific BSA Series: Job-Specific BSA Training for Lenders

Sep 21 2021	Hot Topics in Social Media Engagement for Community Banks
Sep 22 2021	Bankruptcy for Lenders: Chapter 11 & Subchapter V, The Small Business Reorganization Act
Sep 23 2021	New Accounts Series: Business Account Documentation
Sep 27 2021	HMDA Reporting Part 1: Application Basics
Sep 28 2021	Conducting In-House Evaluations: Guidance, Rules & Technological Tools
Sep 29 2021	Strategic Planning for Community Banks
Sep 30 2021	Understanding TRID Tolerance Cures
Oct 5 2021	New Accounts Series: Opening Accounts for Nonprofit Organizations
Oct 6 2021	SAR Decision-Making
Oct 13 2021	Notary Compliance, Including Virtual Notarization
Oct 14 2021	Denied Loan Requirements A to Z
Oct 19 2021	Job-Specific BSA Series: Job-Specific BSA Training for Senior Management & Directors
Oct 20 2021	Top 10 IRA Rollover Mistakes
Oct 21 2021	Reg E Investigation & Requirements for Debit Card Error Resolution
Oct 26 2021	New Accounts Series: Adverse Action at Account Opening: Reporting & Documentation
Oct 27 2021	HMDA Reporting Part 2: Collecting Demographic Information
Nov 2 2021	Mastercard Debit Card Chargebacks
Nov 3 2021	Board Secretary Training: Documenting Minutes, Corrections & Disagreements
Nov 4 2021	Robbery Prevention, Response & Resilience
Nov 9 2021	HMDA Reporting Part 3: Commercial Lending Issues
Nov 10 2021	New Accounts Series: Opening Accounts for Nonresident Aliens
Nov 16 2021	Regulator Issues & Update for the Credit Analyst
Nov 17 2021	1099 Reporting: Foreclosures, Repossessions & Debt Settlements
Nov 18 2021	Completing the SAR Line-by-Line
Dec 1 2021	Your Depositor Has Died: Actions to Take, Mistakes to Avoid
Dec 2 2021	The Legal Side of Remote Deposit Capture: Risks & Liability
Dec 7 2021	Security Officer Reports to the Board: Timing, Contents & Requirements
Dec 9 2021	Visa Debit Card Chargebacks
Dec 14 2021	Commercial Loan Annual Credit Review