

# Webinar Schedule

<b>Sep 6 2017</b>	Responding to Official Demands for Customer Funds: Subpoenas, Garnishments, Summonses & Levies
<b>Sep 7 2017</b>	Understanding & Processing IRA Rollovers & Transfers
<b>Sep 8 2017</b>	Preparing for Reg CC Rule Changes Part 1: Impact, Detailed Changes & Action Plan
<b>Sep 12 2017</b>	Account Documentation Series:Minor Accounts: Ownership, Documentation & Access
<b>Sep 13 2017</b>	High-Risk Transaction Case Studies in Commercial Property Appraisals, Including HVCRE Considerations
<b>Sep 14 2017</b>	Workout & Liquidation of an SBA Loan
<b>Sep 15 2017</b>	Managing a Residential Construction-to-Permanent Loan - Start to Finish
<b>Sep 19 2017</b>	Supporting Documentation for the ALLL: Current Rules & Future Expectations Under CECL
<b>Sep 20 2017</b>	ACH Specialist Series:RDFI Returns: 2 Day vs. 60 Calendar Days – Understanding the Difference
<b>Sep 21 2017</b>	Understanding Loan Participations & Syndications Part 1: Recognizing the Distinction & Determining the Best Solution
<b>Sep 26 2017</b>	Step-by-Step SAR Completion: Dos & Don'ts
<b>Sep 27 2017</b>	Director Series:Rules & Trends in Executive Compensation
<b>Sep 28 2017</b>	Managing & Mitigating Data Breaches: Fraud, Forensics & Incident Response
<b>Sep 29 2017</b>	20 Common Collection Pitfalls
<b>Oct 3 2017</b>	Keys to Effective Employee Recruitment, Onboarding & Retention
<b>Oct 4 2017</b>	Surviving a TRID Compliance Exam
<b>Oct 5 2017</b>	Countdown to the New HMDA Rules Effective January 1, 2018
<b>Oct 6 2017</b>	Preparing for Reg CC Rule Changes Part 2: Operations Systems, Audit & Reporting Implications
<b>Oct 11 2017</b>	Real Estate Series:ARM & Balloon Payments: Clarifying the Confusion
<b>Oct 12 2017</b>	Call Reports: Regulatory Capital Requirements
<b>Oct 13 2017</b>	Planning & Compliance Considerations for the New Fannie Mae & Freddie Mac Uniform Residential Loan Application
<b>Oct 17 2017</b>	Beyond EMV: Trends in Payments & What It Means for Community Banks
<b>Oct 18 2017</b>	All About 1099 Reporting Part 1: Forms 1099-A & 1099-C: Foreclosures, Repossessions & Debt Settlements
<b>Oct 19 2017</b>	Understanding Loan Participations & Syndications Part 2: Documentation, Servicing, Administration & Due Diligence
<b>Oct 24 2017</b>	BSA Compliance Series:Job-Specific BSA Training for the Frontline: CTRs, SARs, CIP & More
<b>Oct 25 2017</b>	Advanced Commercial Loan Documentation
<b>Oct 26 2017</b>	Risk Management Series:Establishing or Maturing Your Vendor Risk Management Program
<b>Oct 31 2017</b>	Preparing for the Impact of New Prepaid Card Rules Under Regulation E: Deadline April 1, 2018

<b>Nov 1 2017</b>	Working with Troubled Loans: Extensions, Deferments, Re-Aging, Refinancing & Incentives
<b>Nov 2 2017</b>	CECL Loss Estimation Methodologies: Using Your Bank's Data History to Create Workable Options
<b>Nov 7 2017</b>	Required Compliance for Commercial Loans Secured by Real Estate
<b>Nov 8 2017</b>	Regulation E Series:Auditing for Regulation E Compliance
<b>Nov 9 2017</b>	When a Depositor Dies: Next Steps & Best Practices
<b>Nov 10 2017</b>	CFPB's TRID Amendments: Understanding the Clarifications & New Expectations
<b>Nov 14 2017</b>	ACH Specialist Series:Federal Government ACH Payments: Reclamations & Garnishments
<b>Nov 15 2017</b>	HMDA-LAR Changes Part 1: Procedures & Tools for Capturing the New Data Fields, Effective January 1, 2018
<b>Nov 16 2017</b>	Account Documentation Series:Accepting Powers-of-Attorney on Deposit Accounts
<b>Nov 21 2017</b>	Director Series:Required Compliance for the Board & Senior Management
<b>Nov 28 2017</b>	OFAC Sanctions Compliance: Update, Expectations & Best Practices
<b>Nov 29 2017</b>	Robbery Preparedness for All Staff
<b>Nov 30 2017</b>	Avoiding Employee Job Misclassification Issues: Getting It Right!
<b>Dec 1 2017</b>	HMDA-LAR Changes Part 2: Completing New Fields with No Predefined Codes, Effective January 1, 2018
<b>Dec 5 2017</b>	BSA Compliance Series:Job-Specific BSA Compliance for Lenders
<b>Dec 6 2017</b>	Conducting a Collections Risk Assessment
<b>Dec 7 2017</b>	Disaster Preparedness, Recovery & Business Continuity
<b>Dec 8 2017</b>	Critical HMDA Issues for HELOC Applications & Coverage Changes for Commercial Lenders, Effective January 1, 2018
<b>Dec 12 2017</b>	Real Estate Series:Mortgage Loan Disclosure Timing Issues
<b>Dec 13 2017</b>	All About 1099 Reporting Part 2: Forms 1099-INT & 1099-MISC: Vendor Payments, Prizes & Interest on Deposit Accounts
<b>Dec 14 2017</b>	Risk Management Series:ACH Risk Management & Assessment: Risks, Controls & Ratings
<b>Dec 19 2017</b>	Preparation Plan for CDD Changes to Beneficial Ownership Rules: Effective May 11, 2018
<b>Dec 20 2017</b>	New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools
<b>Jan 3 2018</b>	Top Issues for 2017 HMDA Reporting: Due March 1, 2018
<b>Jan 4 2018</b>	Dealing with ACH Tax Refunds: Exceptions, Posting & Liabilities
<b>Jan 9 2018</b>	Board Secretary Training: Documenting Minutes, Corrections & Disagreements
<b>Jan 10 2018</b>	SBA Lending Update 2018: Trends, Regulations & Pending Changes
<b>Jan 11 2018</b>	Credit Analysis & Underwriting Series: Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B
<b>Jan 17 2018</b>	IRA Series: 2018 IRA & HSA Update & Hot Topics
<b>Jan 18 2018</b>	Consumer Debt Series: Credit Reporting & Delinquent Accounts: Disputes, Revisions, Recent Guidance & More

<b>Jan 23 2018</b>	FFIEC Reporting for CRA Compliance, Including Recent CFPB Updates to HMDA
<b>Jan 24 2018</b>	Same Day ACH Final Phase, Effective March 15, 2018: Funds Availability Requirements
<b>Jan 25 2018</b>	Call Report Revisions & Update 2018, Including FFIEC Community Bank Call Report Burden-Reduction Initiative
<b>Jan 30 2018</b>	Exercising the Right of Setoff on Deposit Accounts & Loans
<b>Jan 31 2018</b>	Compliance Series: Job-Specific Compliance Training for the Frontline
<b>Feb 1 2018</b>	Understanding Personal Tax Returns Part 1: Schedules A, B, C & D
<b>Feb 2 2018</b>	Sexual Harassment at Work: Defining, Preventing & Intervening
<b>Feb 6 2018</b>	Simplifying the Compliance Function: Tools & Checklists to Keep You on Track
<b>Feb 7 2018</b>	Fair Lending Challenges for HMDA Data Rule Changes: Expanded Data Fields & Lending Practices
<b>Feb 8 2018</b>	Cyber Series: Emerging Technologies 2018: What Are They & Do They Matter?
<b>Feb 13 2018</b>	Director Series: Directors' Role & Responsibilities When a Data Breach Occurs
<b>Feb 15 2018</b>	Preparing for the New Mortgage Servicing Rules: Final Implementation Date, April 19, 2018
<b>Feb 21 2018</b>	New Accounts Series: Opening Consumer Accounts: Regulations, CDD & Documentation
<b>Feb 22 2018</b>	Security Officer Reports to the Board: What is Required?
<b>Feb 27 2018</b>	Credit Analysis & Underwriting Series: Debt Service Coverage Calculations in Underwriting
<b>Feb 28 2018</b>	Understanding Personal Tax Returns Part 2: Schedules E & F
<b>Mar 1 2018</b>	CECL Rule Overview: Preparation, Planning & Data Collection
<b>Mar 6 2018</b>	Revisiting CDD Policies & Procedures to Include Beneficial Ownership Rule Changes Effective May 11, 2018
<b>Mar 7 2018</b>	ACH Rules Update 2018
<b>Mar 8 2018</b>	Consumer Debt Series: Managing Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
<b>Mar 13 2018</b>	Flood Insurance Compliance Review & Update 2018
<b>Mar 14 2018</b>	Developing & Managing Employee Performance Through Effective Recruiting, Onboarding & Coaching
<b>Mar 15 2018</b>	IRA Series: IRA Overview: Traditional & Roth IRA & SEP Plans
<b>Mar 20 2018</b>	Completing the CTR Line-by-Line Effective May 28, 2018: Technical Changes, New Data Fields & Alternate Model Reporting
<b>Mar 21 2018</b>	Call Report Series: Introduction to Call Report Preparation
<b>Mar 22 2018</b>	Compliance & Legal Risks in Mobile Banking: Rules & Security Requirements
<b>Mar 27 2018</b>	New Accounts Series: Opening Deposit Accounts for Nonprofit Organizations
<b>Mar 28 2018</b>	Credit Analysis & Underwriting Series: Creating Effective Credit Memos & Loan Narratives
<b>Mar 29 2018</b>	Negotiate to Win™: Essential Negotiation Skills for Community Bankers
<b>Apr 2 2018</b>	Frontline Fundamentals Series: Delivering Customer Service Excellence
<b>Apr 2 2018</b>	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash

Handling

- Apr 2 2018** Frontline Fundamentals Series: Introduction to US Banking & the Payments System
- Apr 2 2018** Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
- Apr 3 2018** Impact of Regulation CC Rule Changes on RDC & ACH
- Apr 4 2018** Dealing with Dormant Accounts, Unclaimed Property & Escheatment
- Apr 5 2018** Cyber Series: FFIEC Cybersecurity Assessment Tool: Issues & Answers
- Apr 6 2018** ADA Website Compliance: Requirements, Common Issues & Litigation
- Apr 10 2018** BSA Special Risks: Policy, Law Enforcement & Regulator Issues
- Apr 11 2018** Director Series: Strategic Planning Years 1, 3 & 5: Scope, Techniques & Drafting Your Plan
- Apr 12 2018** Developing a Strong Risk Assessment for Enterprise Risk Management
- Apr 17 2018** Compliance Series: Compliance Rules All Staff Must Know: Red Flags for Identity Theft, Bribery, Privacy & Ethical Considerations
- Apr 18 2018** Top 25 Things to Know About Reg CC Changes Before July 1, 2018
- Apr 19 2018** How to Complete & File UCC-1 Financing Statements
- Apr 20 2018** Understanding the New SAR Filing Format Requirements: Batch Submissions, Text Fields & Cyber Event Categories & Subtypes
- Apr 24 2018** Denied Loan Requirements: Consumer, Commercial & Real Estate
- Apr 25 2018** Credit Analysis & Underwriting Series: Global Cash Flow Analysis for Underwriters & Credit Analysts
- Apr 26 2018** The Top 12 Credit Risks in Agricultural Lending
- Apr 27 2018** Residential Construction Lending: Compliance, Disbursements & More
- May 1 2018** All You Need to Know About E-SIGN, E-Statements & E-Disclosures
- May 2 2018** Understanding the UCA Cash Flow: Practical Applications in Underwriting
- May 3 2018** Handling Powers-of-Attorney & Living Trust Documents for Deposit Accounts & Loans
- May 8 2018** New Accounts Series: Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements
- May 9 2018** Analyzing TRID Tolerance Cures: Clarifying the Confusion
- May 10 2018** Finance Charges: Getting It Right!
- May 15 2018** Top Escrow Compliance Exam Issues, FAQs & Field Audits
- May 16 2018** IRA Series: Current IRA Issues, Including Divorce, IRS Levies, Bankruptcies & Creditor Claims
- May 17 2018** FFIEC Third-Party Risk Guidance: Appendix J for Vendor Business Continuity Issues & More
- May 22 2018** Consumer Debt Series: Real Estate Loan Workouts, Deeds in Lieu, Short Sales, Foreclosures, Deficiency Judgments & Receiverships
- May 23 2018** Consumer Loan Documentation
- May 24 2018** ACH Error Resolution: Unauthorized, Authorization Revoked, or Stop Payment?
- May 30 2018** Compliance Series: Job-Specific Compliance Training for Lenders

**May 31 2018** Increasing Fee Income Without Raising Fees

**Jun 5 2018** Call Report Series: Examining Bank Assets, Liabilities & Income in Call Report Preparation

**Jun 6 2018** Director Series: Regulator Expectations in Capital Planning

**Jun 7 2018** Red Flags in Residential Appraisal Compliance

**Jun 8 2018** Understanding the Procedural Differences Between Substitute Checks, ACH Imaged Checks & New Warranties Under Reg CC Effective July 1, 2018

**Jun 12 2018** Cyber Series: Beginning IT Officer Training

**Jun 13 2018** Protecting the SBA Guaranty Start to Finish

**Jun 14 2018** Overdraft Disclosure Requirements: Regulations, UDAAP & Legal Risks

**Jun 19 2018** Marketing Series: Advertising Compliance for Electronic, Website, TV & Radio Promotions

**Jun 20 2018** Safe Deposit Issues: Drilling, Unpaid Rent, Death & Unclaimed Property

**Jun 21 2018** Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

**Jun 26 2018** New Accounts Series: Opening Trust Accounts: Compliance, Documentation, Signing Authority & Deposit Insurance Issues

**Jun 27 2018** Understanding Employee Leave Policies

**Jun 28 2018** Notary Essentials, Legalities & Best Practices

**Jul 6 2018** Determining a Legal Entity for Purposes of Beneficial Ownership

**Jul 10 2018** Auditing Your Loan Portfolio: Consumer, Commercial & Real Estate

**Jul 11 2018** IRA Series: Understanding IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions

**Jul 12 2018** Maintaining Required FDIC Records: Compliance, Issues & Retention

**Jul 13 2018** Handling Federal Benefit Payments: Protections, POAs, Delinquency & Death

**Jul 17 2018** Loan Review: Consumer, Commercial & Real Estate

**Jul 18 2018** Marketing Series: Developing, Maintaining & Sustaining Brand Loyalty

**Jul 19 2018** Consumer Debt Series: Reducing Consumer Loan & Collection Losses: Workouts, Forbearance, Restructuring & More

**Jul 23 2018** Understanding Tax Reform: Community Bank Taxation in 2018 & Beyond

**Jul 24 2018** Wire Transfer Security: Regulatory Guidance, Risk Management & Monitoring

**Jul 25 2018** Call Report Series: Preparing Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance

**Jul 26 2018** Director Series: Assessing Credit Risk for Directors

**Jul 31 2018** ACH Rules & Responsibilities for RDFIs

**Aug 2 2018** Securing Loans with Cash: Using Deposit & Brokerage Accounts to Reduce Loss Risk

**Aug 7 2018** Cyber Series: Expanding & Improving Your Required IT Risk Assessment Program

**Aug 8 2018** CECL: Making Strategic Decisions Regarding Methodologies, Processes & Governance

**Aug 9 2018** Commercial Loan Application Danger Zones

<b>Aug 14 2018</b>	Fair Lending Comparative File Review
<b>Aug 15 2018</b>	Marketing Series: Advertising & the New Media Mix: What's Right for Your Bank?
<b>Aug 16 2018</b>	Final Preparation for CFPB's TRID Amendments, Effective October 1, 2018
<b>Aug 21 2018</b>	New Accounts Series: Opening Minor Accounts: Signature Cards, Access, Ownership
<b>Aug 22 2018</b>	Conducting the Annual Physical Security Review
<b>Aug 23 2018</b>	Stress Testing Your Loan Portfolio: Regulatory Expectations & Enhancing Credit Risk Management
<b>Aug 28 2018</b>	Compliance Series: Regulatory Requirements for the Board & Senior Management
<b>Aug 30 2018</b>	Managing Provisional Credit Under Reg E
<b>Sep 5 2018</b>	Complying with Reg Z Rules for HELOCs: Disclosure, Documentation, Statements & Maintenance
<b>Sep 6 2018</b>	Imaged Documents & Checks: Regulations & Legal Concerns
<b>Sep 11 2018</b>	Consumer Debt Series: Maximizing Recoveries on Charged-Off Loans
<b>Sep 12 2018</b>	Mortgage Lender Training Part 1: Life-of-Loan Reg B Requirements, Including Application, Monitoring & Disclosures
<b>Sep 13 2018</b>	New BSA Officer Training: Requirements & Real-Life Scenarios
<b>Sep 14 2018</b>	How to Originate & Onboard a New ACH Business: Set Up, Risk Assessment, Registry, Audit & Third-Party Senders
<b>Sep 18 2018</b>	Call Report Series: Call Report Preparation: Schedule RC-R, Regulatory Capital & the Capital Conservation Buffer
<b>Sep 19 2018</b>	Marketing Series: Measuring the ROI of Your Digital Marketing Strategy
<b>Sep 20 2018</b>	Vendor Outsourcing: Due Diligence, Contracts, Risks & Oversight
<b>Sep 21 2018</b>	HMDA Reporting: Lessons Learned, Common Mistakes & FAQs
<b>Sep 25 2018</b>	Managing the Employment Termination Process: Before, During & After
<b>Sep 26 2018</b>	Compliance Officer Training: Risk Assessments, Monitoring & Testing
<b>Sep 27 2018</b>	IRA Series: IRA Conversions, Recharacterizations & Excess Contributions
<b>Oct 2 2018</b>	Proper Preparation of the TRID Loan Estimate & Closing Disclosure
<b>Oct 3 2018</b>	The Fair Labor Standards Act: Dos & Don'ts of Exempt & Nonexempt Pay Issues
<b>Oct 4 2018</b>	Medallion & Signature Guarantee Rules & Risks
<b>Oct 10 2018</b>	New Accounts Series: Opening Accounts for Nonresident Aliens
<b>Oct 11 2018</b>	Mortgage Lender Training Part 2: Mortgage Life-of-Loan: Processing, Underwriting & Notices
<b>Oct 12 2018</b>	Commercial Real Estate Basics: Multi-Family, Commercial Rentals, Hotels
<b>Oct 16 2018</b>	Payment Systems Rules & Regulations for ACH, Cards, Wires & Checks
<b>Oct 17 2018</b>	Understanding Title Insurance Policies, Commitments & ALTA Endorsements
<b>Oct 18 2018</b>	Cyber Series: Cyber Threats: Prevention, Detection & Response
<b>Oct 23 2018</b>	Role, Responsibilities & Liabilities for the Community Bank Director
<b>Oct 25 2018</b>	Call Report Series: Complex Call Report Lending Schedule Preparation

<b>Oct 29 2018</b>	Stop Payment Versus Written Statement of Unauthorized Debit (WSUD): Which Is It?
<b>Oct 30 2018</b>	Compliance Series: Job-Specific Compliance Training for Deposit Operations
<b>Oct 31 2018</b>	Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More
<b>Nov 1 2018</b>	Analyzing Common TRID Compliance Violations
<b>Nov 6 2018</b>	Lending to Churches & Other Nonprofit Organizations
<b>Nov 7 2018</b>	ACH Liabilities & Warranties for ODFIs: Reducing Your Exposure
<b>Nov 8 2018</b>	Consumer Debt Series: Proper Repossession, Notice & Sale of Non-Real Estate Collateral
<b>Nov 13 2018</b>	How to Obtain & Perfect a Security Interest in Unconventional Collateral
<b>Nov 14 2018</b>	Mortgage Lender Training Part 3: Mortgage Life-of-Loan: Decision-Making, Appraisals, Post-Closing Requirements
<b>Nov 20 2018</b>	IRA Series: Top 10 IRA Rollover Mistakes
<b>Nov 27 2018</b>	Compliance Series: Robbery Preparedness: Requirements & Proven Strategies
<b>Nov 28 2018</b>	Managing & Mitigating Card-Not-Present Fraud
<b>Nov 29 2018</b>	Your Borrower Has Died: Actions to Take, Mistakes to Avoid
<b>Dec 4 2018</b>	Improving Teller Performance: Head Teller Development
<b>Dec 5 2018</b>	Cyber Series: Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture
<b>Dec 6 2018</b>	Auditing for HMDA Compliance, Including New Data Collection Rules
<b>Dec 11 2018</b>	Call Report Series: Improving Efficiency in Call Report Preparation: Documentation, Accuracy & Common Errors
<b>Dec 12 2018</b>	Your Depositor Has Died: Actions to Take, Mistakes to Avoid
<b>Dec 13 2018</b>	Dealing with Joint Signers in Consumer & Real Estate Lending
<b>Dec 18 2018</b>	Handling Government ACH Payment Returns & Reclamations
<b>Dec 19 2018</b>	Closing or Changing Deposit Accounts for Consumers & Businesses
<b>Dec 20 2018</b>	BSA Officer Reports to the Board